Rainer Schölch

Electronic Government
in Australien und Neuseeland

Ein elektronisches Bilderbuch über die Antipoden
und ihre innovative öffentliche Verwaltung

Ergebnisse des Forschungsprojektes
Regieren und Verwalten im Informationszeitalter

Online-Publikation

http://foev.dhv-speyer.de/ruvii

Gliederung

	Auf gliedstaatlicher Ebene: **Neusüdwales** (http://www.nsw.gov.au/**connect.nsw**)	99
Portale	**Übersicht Nr. 1** Commonwealth (=**Oberstaat**): Government Entry Point: http://www.fed.gov.au/ **6 Gliedstaaten (und 2 Bundesterritorien mit Selbstverwaltungskompetenzen):** New South Wales: ServiceNSW http://www.nsw.gov.au/ Australian Capital Territory: http://www.act.gov.au/ **Übersicht Nr. 2** Victoria: http://www.vic.gov.au/ South Australia: South Australia Central http://www.sa.gov.au/ Western Australia: http://www.wa.gov.au/ Northern Territories: http://www.nt.gov.au/ Queensland: http://www.qld.gov.au/ Tasmania: Tasmania Online http://www.tas.gov.au/	**109** 110 111 112 **113** 114 115 116 117 118 119

Beispiele für Informationsangebote	**Übersicht Nr. 1**
	Informationsportal **AUSINFO**: http://www.ausinfo.gov.au/
	Parliament of the Commonwealth of Australia http://www.aph.gov.au/
	    Senate http://www.aph.gov.au/senate/index.htm
	    House of Representatives (MP's kontaktierbar) http://www.aph.gov.au/house/index.htm
	Übersicht Nr. 2
	Highcourt: http://www.hcourt.gov.au/
	Juristische Datenbank: http://scaleplus.law.gov.au/
	Übersicht Nr. 3
	"Weiche Info", z.B.:
	Olympiade in Sydney: http://www.olympics.com/eng/
	BetterHealth Channel in Victoria: http://www.betterhealth.vic.gov.au/
		120
		121
		122
		123
		124
		129
		130
		134
		135
		
		136
		137

Behandlung der Eingeborenen	**Übersicht** Kür der **australischen Sprache** des Monats: http://www.aiatsis.gov.au/LOTM/june00.htm#top	**144** 145

Online-Standards und technische Grundfragen	**Übersicht Nr. 1** **Wiederauffindbarkeit, Vereinheitlichung und Sicherung der Datenbestände** **AGLS:** http://www.naa.gov.au/recordkeeping/gov_online/agls/summary.html **Übersicht Nr. 2** **OISO 'S:** http://www.govonline.gov.au/projects/standards/oiso.htm **Australian Government Domain Administration:** http://www.govonline.gov.au/projects/wholeofgovonline/agda.htm **Übersicht Nr. 3** **ABN-DSC**: http://www.noie.gov.au/projects/govt/ABNDSC.htm **Gatekeeper:** http://www.govonline.gov.au/projects/publickey/Gatekeeper.htm **Übersicht Nr. 4** **Intranet FedLink** http://www.fedlink.gov.au/	**148** 149 **151** 152 154 **155** 156 161 **162** 163
Möglichkeit der Kommunikation	**Übersicht** **Government On-line Directory**: http://**gold**.directory.gov.au	**167** 168
Umfassende Serviceangebote	**Übersicht Nr. 1** Allgemeines zu Service-Portalen **Übersicht Nr. 2** **Government Information Centre** GIC: http://www.govonline.gov.au/projects/services&innovation/gic.htm ; http://www.access.gov.au/index.cfm) **Service Tasmania Virtual Shop:** http://www.servicetasmania.tas.gov.au/ **Übersicht Nr. 3** **Projekt Tigers:** http://www.govonline.gov.au/projects/services&innovation/tigers.htm Projekt **GOVERNET:** http://www.govonline.gov.au/projects/services&innovation/governet.htm **Übersicht Nr. 4** **Centrelink:** http://www.centrelink.gov.au/	**171** **172** 173 177 **178** 179 183 **185** 186

Kontaktadressen	**Folie Nr. 1** (Adresse von **Rainer Schölch**)	230
	Folie Nr. 2 (Anschrift des **Forschungsinstituts**)	231
	Folie Nr. 3 (Telefon/ Telefax FöV)	232
	Folie Nr. 4 (E-Mail und Internet FöV)	233

Vorwort

Ziel dieser Veröffentlichung ist es, allen, die an dem Thema "Electronic Government" interessiert sind, einen **schnellen und unkomplizierten Überblick** über die diesbezügliche Entwicklung in **Australien und Neuseeland** zu verschaffen.

Unter "Electronic Government" versteht man die vollständige oder teilweise Abwicklung geschäftlicher Prozesse im Zusammenhang mit Regieren und Verwalten mit Hilfe von Informations- und Kommunikationstechniken über elektronische Medien (vergleiche *Jörn von Lucke* und *Heinrich Reinermann*, Speyerer Definition von Electronic Government, http://foev.dhv-speyer.de/ruvii/Sp-EGov.pdf).

Wichtiger als die theoretische Durchdringung der Thematik ist im vorliegenden Zusammenhang jedoch die **Vermittlung eines praktischen Eindrucks** von dem, was heute andernorts bereits realisiert oder zumindest konkret geplant ist.

Die in den beiden genannten Staaten bestehenden Angebote und die noch zu verwirklichenden Projekte sollen nicht wahllos hintereinander aufgezählt werden. Vielmehr soll die Erscheinung "E-Government" unter verschiedenen Aspekten beleuchtet werden und den zu bildenden **Kategorien** einzelne, besonders markante Beispiele und Hintergrundinformationen zugeordnet werden.

Dieses Ziel soll weniger mit den Mitteln des Textes, sondern vielmehr durch zahlreiche Kurz-Übersichten und die gehäufte **Einbindung von Original-Web-Seiten** in die Darstellung zu erreichen versucht werden. Insoweit gleicht dieses Werk einem Bilderbuch, denn die eingebetteten Internet-Angebote müssen keineswegs von oben bis unten studiert werden. In der Regel wird ein kurzer Blick genügen, um den wesentlichen Inhalt der Seiten erfassen zu können.

Nachteil dieser Methode gegenüber der sonst üblichen Verweisung auf http-Adressen ist die Anhäufung einer recht beachtlichen **Datenmenge** (ca. 6 MB), die es bei den teilweise überlasteten Rechnernetzen zunächst einmal zu bewältigen gilt.

Enormer Vorteil dieser Methode ist jedoch, dass der Betrachter sich die Zeit und den Aufwand erspart, deren es bedarf, um eine Vielzahl von jeweils sehr umfangreichen Web-Sites zu durchforsten. Selbstverständlich werden jedoch die **Quellen** der eingebundenen Seiten angegeben, so dass niemand gehindert ist, die Angebote "live" zu erleben, es sei denn es kam mittlerweile zu einer Überarbeitung oder Zurücknahme derselben.

Insbesondere ist darauf hinzuweisen, dass die **Links** auf den Original-Seiten auch nach der Einbettung in das vorliegende Werk weiterhin "funktionieren". Deshalb kann diese Datei selbst zu einem WWW-Portal, also einem Einstiegspunkt, für die weitere Beschäftigung mit dem Thema werden. Ein weiterer Pluspunkt der gewählten Vorgehensweise ist es, dass dieses Dokument problemlos als Grundlage einer computergestützten **Präsentation** genutzt werden kann. Bei zügiger Vortragsweise werden 30 Minuten hierfür mehr als ausreichend sein.

Neuseeland und Australien sind als Gegenstand einer solchen Darstellung gerade deshalb besonders tauglich, weil diese Staaten im internationalen Vergleich überdurchschnittlich abschneiden, was die theoretische Erfassung, aber auch die praktische Umsetzung der mit der Herausforderung "E-Government" verbundenen Aufgaben angeht. Ohne Übertreibung kann Australien sogar eine internationale Vorreiterrolle bescheinigt werden, weshalb bei diesem Land das Schwergewicht der vorliegenden Zusammenstellung liegen wird.

Wenn dieses "elektronische Bilderbuch" dazu beiträgt, allgemein das Wissen über die Antipoden, also über die Menschen, die (aus unserer Sicht der Dinge) "am anderen Ende" der Erde wohnen, zu erhöhen, so ist dies durchaus gewollt. Es soll nämlich beiläufig auch auf **verfassungsrechtliche, ethnologische und geographische Grundfragen** hinsichtlich der beiden untersuchten Staaten eingegangen werden.

Der Verfasser dankt für die freundliche Veröffentlichung dieser Arbeit.

Speyer im Juli 2000   Rainer Schölch

Für eine **vertiefte Beschäftigung** mit dem Thema "E-Government in Australien" seien die beiden folgenden, vornehmlich textbasierten Werke ans Herz gelegt, die auch dieser Darstellung zu Grunde liegen:

- *Jörn von Lucke*, Electronic Government Down Under - Initiativen und Aktivitäten im Bereich virtueller Verwaltung in Australien, http://foev.dhv-speyer.de/ruvii/EGovAus.pdf;

- *Peter Hallams* und *Jörn von Lucke*: Drei Portale aus Australien: GIC, TIGERS und Centrelink, in: *Heinrich Reinermann* und *Jörn von Lucke* (Hrsg.): Portale in der öffentlichen Verwaltung, Forschungsbericht, Band 205, Forschungsinstitut für öffentliche Verwaltung, Speyer 2000, S. 40 - 56.
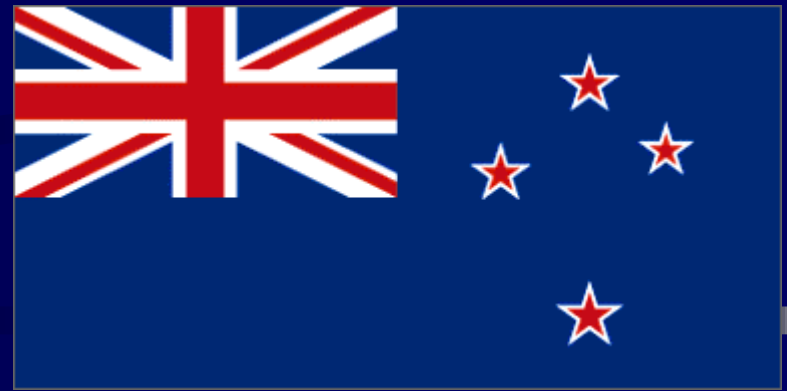
Rainer Schölch

Electronic Government in Australien und Neuseeland

Ein elektronisches Bilderbuch über die Antipoden und ihre innovative öffentliche Verwaltung
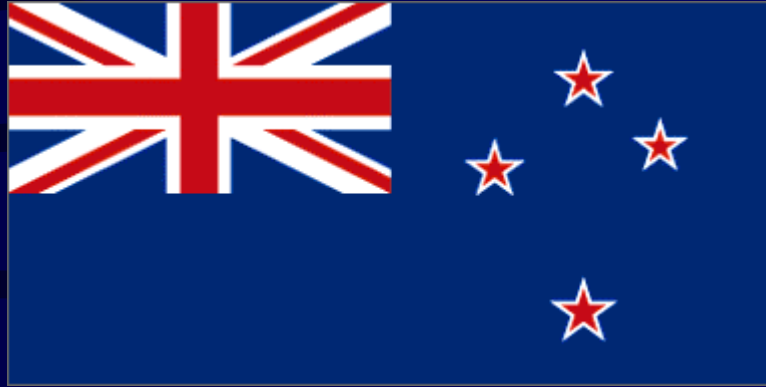
Neuseeland [Aotearoa]

Neuseeland [Aotearoa]

- **Infos zum Land**
- **E-Gov-Strategie**
- **Portale**
- **Beispiele für Informationsangebote**
- **Behandlung der Eingeborenen**
- **Möglichkeit der Kommunikation**
- **Transaktionsmöglichkeiten**

NZ - Infos zum Land

- http://www.britannica.com/bcom/eb/article/0/0,5716,115649,00.html
- http://www.comptons.com/encyclopedia/ARTICLES/0125/01312512_A.html

GOVERNMENT

New Zealand is a sovereign, independent state and a member of the Commonwealth (*see* Commonwealth, The). Its form of government reflects its historical association with Great Britain.

   The British monarch is the head of state, locally represented by the governor-general, who is normally appointed for a five-year term. He or she has ceremonial functions but, apart from reserve powers to guard the constitution, has authority to act only on the advice of government ministers, particularly the Executive Council. Previously scattered provisions and rules were consolidated in the 1986 Constitution Act, followed by a Bill of Rights Act, a Privacy of Information Act, and changes in the election system.

Central Government

As in Great Britain, the legislature is called the Parliament. In New Zealand, however, Parliament consists of only a single chamber, the House of Representatives. Its members are elected every three years. There are 97 members, including one from each of the four Maori electoral districts. The New Zealand Constitution Act of 1852 provided for the General Assembly to include an appointed Legislative Council, but this upper house was abolished in 1950.

   There is universal suffrage for all citizens over the age of 18. In 1893 New Zealand became the first country to give women the right to vote. Maori voters may register on either a general or a Maori electoral roll. Elections are conducted on a party basis: the party gaining a majority of parliamentary seats forms the government. There are two major parties, National and Labour. The leader of the party in power becomes the prime minister, who, with appointed ministers, heads the formal Executive Council and the informal but influential cabinet.

   The business of government is carried out by 38 government departments, each responsible for one or more aspects of administration. Most ministers have charge of more than one department.

   To deal with possible injustices in a bureaucratic form of administration, the office of government investigator, or ombudsman, was created in 1962. Ombudsmen have wide powers of investigation in response to

Ross Dependency

Tokelau

complaints from members of the general public but no direct power to reverse government decisions. In 1975 their scope was extended to include actions of local authorities and statutory boards.

In addition to government departments charged with policy-making, there are many state-owned corporations that were formed to operate on a competitive commercial basis. Such government corporations operate, for instance, hydroelectric plants, the railways, airlines, postal services, telecommunications, television, and radio.

New Zealand administered the United Nations Trust Territory of Western Samoa before it became an independent island nation in 1962. The Cook Islands and Niue chose to become "Free Association" states (including internal self-government) in 1965 and 1974 respectively. Overseas territories still under New Zealand's jurisdiction are the atoll cluster of Tokelau, north of Western Samoa, and the Ross Dependency, a wedge of Antarctica.

Local Government

The local government system has been reorganized since the 1970s. After the abolition of the provinces in 1876, a multiplicity of local bodies and special-purpose boards--such as harbor, power, and water boards--grew up alongside the county, borough, and town authorities. The Local Government Act of 1974 initiated a restructuring process, and by 1990 hundreds of former local bodies had been replaced with a system based on 14 regional authorities broadly corresponding with river basins, 73 territorial (city and district) authorities linked with over 100 community boards, and five remaining special-purpose authorities. These must take social and environmental as well as financial considerations into account, coordinate their actions, and encourage the formation of appropriate public corporations. Although the former nationwide Planning Council has been dissolved, local authorities remain accountable to ombudsmen and subject to financial and legal review.

Legal System

New Zealand law usually follows the precedents of English common law. It is administered by the Department of Justice through its general courts and upheld by the police force. The courts include District Courts, the High Court, and the Court of Appeal. The final court of appeal is the Judicial Committee of the Privy Council, located in Britain. There is a jury system, and legal aid is provided for those who lack financial means to pay lawyers.

The aim of the penal system is not so much to punish as to deter, reform, and rehabilitate. Attempts are made to use detention periods constructively through trade training, group therapy, and other means. There is no death penalty.

New Zealand Fact Summary

Official Name. New Zealand (English); Aotearoa (Maori, "land of the long white cloud").
Capital. Wellington.
Coat of Arms. Five badges on a shield representing three sailing vessels, the Southern Cross, a wheat sheaf, two mining hammers, and a fleece; shield flanked by white female figure on left and Maori male figure on right; shield supports Crown of St. Edward. Adopted 1956.
Anthem. 'God Defend New Zealand'. Usually followed by 'God Save the Queen (King)'.

NATURAL FEATURES

Borders. *Coast*--3,500 miles (5,630 kilometers).
Natural Regions. Northland, South Auckland, Central North Island, Taranaki, East Coast, Manawatu and Wairarapa, Nelson and Marlborough, Westland, Canterbury, Otago, Southland and Stewart Island.
Major Range. Southern Alps.
Notable Peaks. Mount Cook, 12,315 feet (3,754 meters); Mount Ruapehu, 9,175 feet (2,797 meters); Mount Egmont (Taranaki), 8,260 feet (2,518 meters).
Major Rivers. Waikato, Clutha, Waitaki, Wanganui.
Major Lakes. Lake Taupo, Lake Benmore, Te Anau Lake.
Major Islands. North, South, Stewart, Chatham.
Climate. Generally temperate, moist, maritime; abundant precipitation, especially in Southern Alps exposed to prevailing winds; driest areas are the eastern lowlands; no great extremes in temperature; windiest spot is Cook Strait.

THE PEOPLE

Population (1996 estimate). 3,619,000; 34.6 persons per square mile (13.4 persons per square kilometer); 76.2 percent urban, 23.8 percent rural (1995 estimate).
Vital Statistics (rate per 1,000 population). *Births*--16.1; *deaths*--7.8; *marriages*--5.9.
Life Expectancy (at birth). *Males*--74.0 years; *females*--80.0 years.
Official Languages. English, Maori.
Ethnic Groups. New Zealand European, New Zealand Maori, Pacific Island Polynesian.
Major Religions. Anglican, Presbyterian, Roman Catholic.

MAJOR CITIES (1996 estimate)

Auckland (353,670). Major industrial and commercial port; road and rail transportation; international airport; engineering and metal trade, fishing, food processing, brewing, sugar refining; Museum of Transport and Technology; City Art Gallery; War Memorial Museum; Auckland University; One Tree Hill park (*see* Auckland, New Zealand).

Christchurch (313,969). Industrial center known as Garden City of the Plains; meat freezing; woolen and agricultural tool production; clothing; rubber; wheat; dairy products; international airport; educational center; University of Canterbury; cathedrals; Canterbury Museum (*see* Christchurch, New Zealand).

Manukau (254,577). Farming industries on eastern side; heavy engineering and secondary industries on southwest side; Manukau Harbour.

North Shore (170,913). Affluent suburb of Auckland; beach resorts; Takapuna Beach; Rangitoto Island; antique architecture and atmosphere.

Wellington (158,275). Capital city and transportation hub of New Zealand; shipyards; rail yards; petroleum-storage depots; natural gas; frozen meats; newsprint; dairy and wool products; banking and finance; government offices; National Art Gallery; Victoria University (*see* Wellington, New Zealand).

Waitakere (136,600; 1991 census). Scenic natural area near Manukau; wine; Fairy Falls; golf course; Cascades and Kauri parks; walking tracks.

Dunedin (116,524; 1991 census). Picturesque port city on South Island; industries include woolens, home appliances, furniture, fertilizer; iron and brass foundries; University of Otago; botanical garden; museums; cathedrals; Theomin Gallery (*see* Dunedin, New Zealand).

ECONOMY

Chief Agricultural Products. *Crops*--apples, barley, wheat, corn. *Livestock* --sheep, cattle, pigs, goats.

Chief Mined Products. Limestone, iron ore, sand concentrate, gold, silver, coal, crude petroleum, natural gas.

Chief Manufactured Products. Wood pulp, chemical fertilizers, yarn, beer, soft drinks, footwear, carpets.

Foreign Trade. Imports, 50%; exports, 50%.

Chief Imports. Machinery, minerals, chemicals, plastics, transport equipment, basic manufactures, food and live animals, metals and metal products, textiles, clothing, footwear.

Chief Exports. Lamb, beef, wool, dairy goods, fruits, forest products, minerals, chemicals, plastics, metal products.

Chief Trading Partners. Australia, Japan, United States, United Kingdom.

Monetary Unit. 1 New Zealand dollar=100 cents.

EDUCATION

Schools. Boards of Trustees manage public schools; less than 10 percent of students at all levels attend private schools; children in remote areas learn through Correspondence Schools; Maori Education Foundation and Ministry of Maori Development govern Maori education.
Compulsory School Age. Attendance is free and compulsory for children from 6 through 15 years old.
Literacy. Virtually 100 percent.
Leading Universities. University of Auckland; University of Waikato, at Hamilton; Massey University, at Palmerston North; Victoria University of Wellington; University of Canterbury, at Christchurch; Lincoln University near Christchurch; University of Otago, at Dunedin.
Notable Libraries. National Library in Wellington; Hocken Library at University of Otago in Dunedin; university and public libraries in Auckland, Wellington, Christchurch, and Dunedin.
Notable Museums and Art Galleries. National Museum (Wellington); Taranaki Museum (New Plymouth); Auckland Institute and Museum; Wanganui Regional Museum; Manawatu Museum; Canterbury Museum; Otago Museum; Auckland City Art Gallery; Bishop Suter Art Gallery; Dowse Art Museum; Dunedin Public Art Gallery; Govett-Brewster Art Gallery; National Art Gallery; Sarjeant Gallery.

GOVERNMENT

Form of Government. Constitutional monarchy.
Constitution. Consolidated into one act in 1986.
Sovereign. British monarch, represented by governor-general.
Governor-General. Appointed by monarch.
Prime Minister. Leader of majority party in House of Representatives; term, as long as party retains majority.
Cabinet. Selected by prime minister from House of Representatives.
Parliament. House of Representatives--120 members (including 4 members representing Maori electorates), elected by universal adult suffrage; term, 3 years.
Judiciary. *High Court*--chief justice and 31 associate judges. *Court of Appeal*--chief justice, president, 4 appointed judges. *District Courts*--chief district court judge and 93 associate judges. Special courts include Maori Land Court, Family Courts, and Children's and Young Persons' Courts.
Political Divisions. 19 regional councils--Auckland, Bay of Plenty, Gisborne, Hawkes Bay, Manawatu-Wanganui, Northland, Taranaki, Waikato, Wellington, Canterbury, Marlborough, Nelson, Otago, Southland, Tasman, West Coast, offshore islands, Stewart Island, Chatham Islands.
Voting Qualification. Age 18.

NZ - E-Gov-Strategie

- **http://www.govt.nz/evision/index.php3**

- **Hört sich gut an, aber die „Visionäre" fassen es selbst treffend zusammen:**

- **„People are disappointed because governments promise much and deliver little."**

(((nzgo | about nz | central govt | local govt | govt services | agency contacts | news | links | about nzgo | mailing list

document search: govt sites   the web   search for govt agency

E-Government - A Vision for New Zealanders

The following paper can also be viewed in PDF format. You will need Adobe Acrobat Reader to view it.

Vision

New Zealanders will be able to gain access to government information and services, and participate in our democracy, using the Internet, telephones and other technologies as they emerge.

What is e-government?

A worldwide revolution in information and communications technologies is occurring. The Internet, the personal are fundamentally changing our lives affecting the way we work, learn and interact.

E-government is a way for governments to use the new technologies to provide people with more convenient access to government information and services, to improve the quality of the services and to provide greater opportunities to participate in our democratic institutions and processes. E-government presents New Zealand with some tremendous opportunities to move forward in the 21st century with higher quality, cost-effective, government services and a better relationship between New Zealanders and their government.

Already, there are examples of e-government in New Zealand. They range from the New Zealand Government Online website (http://www.govt.nz/), to being able to register a new company on the Internet (http://www.companies.govt.nz/) or to getting comprehensive statistical information about New Zealand from Statistics New Zealand s website (http://www.stats.govt.nz/).

The task for the Government is to build on these individual initiatives and develop them into a comprehensive plan for achieving the benefits of e-government more widely on behalf of all New Zealanders. The planned development of e-government will improve the ability of all people to participate in our democracy. But, left to develop by itself, it has the potential to create new divisions in society between those who have the skills and tools to use the new technologies to participate in our democracy and those who do not. The Government is not prepared to allow this to happen.

How will e-government improve the quality of government, and peoples participation in it?

E-government will improve government in four important ways.

- *It will be easier for people to have their say in government.*

For example, consider a situation where a Ministry proposes to make changes to the way it provides a particular service. It could outline the proposed policy changes on its Internet site and seek comment from people who have something to say about those services, and the proposed new policy. The feedback could then be used to refine that policy.

- *People will get better services from government organisations.*

For example, instead of joining a queue to register a motor car, the owner will be able do it from his or her home and at any time of the day on any day of the week. This will be of particular benefit to those thousands of New Zealanders who do not live in the main centres of population. This will improve flexibility, speed and access to government services, and it has another potential benefit   lowering the cost of government.

- *People will receive more integrated services because different government organisations will be able to communicate more effectively with each other.*

For example, as a result of an accident, a person may need to talk to several different government organisations   the public hospital, ACC and WINZ   outlining their personal circumstances and needs to each organisation. If the three organisations have the ability to share information and integrate their services, the person need only go through that process once instead of three times.

- *People will be better informed because they can get up-to-date and comprehensive information about government laws, regulations, policies and services.*

For example, if a person wants to transport an oversize load of materials by truck or trailer from one side of town to the other, he or she has to get a hold of the appropriate road safety regulations, which are available only in a printed form. Making that kind of information available on the Internet will improve peoples   ability to go about their leisure or work-time activities safely and within the law.

What are the important issues the Government needs to take into account in developing ways of using information and communications technologies to improve New Zealanders   participation in our democracy?

- *Opportunities can be lost because no government organisation takes the leading responsibility to oversee and coordinate development of e-government for the benefit of citizens.*

The Government has already allocated this important task to the State Services Commission (SSC). The SSC is creating and resourcing a unit with specific responsibility for e-government.

- *People may be quickly divided into two groups   those who have the skills and tools to use the new technologies and those who do not.*

The purpose of e-government is to bring people together   not to push them apart. The Government must plan e-government in such a way that:

- ❍ conventional means of access to government are maintained for those people who need them;
- ❍ community access to the Internet is available for those people who, for any reason, can not access it from their homes; and
- ❍ educational and public information programmes are used to help New Zealanders, young and old, in using the new technologies.

There are concerns that Governments can know too much about people and could use that information inappropriately.

To guard against this risk, the Government intends to:
- ❍ review, and strengthen where necessary, all legislation designed to protect peoples privacy; and
- ❍ provide safeguards around the sharing of people's personal information among Government agencies.

- ● *Governments can become impersonal*

The Government s vision New Zealanders will be able use telephones, personal computers and the Internet to gain access to government information and services and participate in our democracy provides a focus on people. Planned adoption of e-government will improve peoples' ability to participate in government, and will improve the state sector's ability to provide affective and efficient services. But it is still only a means to an end. The end is improving the lives of all New Zealanders through good government supported by effective and efficient organisations staffed by people devoted to serving the public.

- ● *People are disappointed because governments promise much and deliver little.*

The Government s approach to implementing e-government in the interests of improved participation and services will be well planned. There will be no overnight and dramatic developments, but rather a more staged approach with developments building on those that have gone before.

If developments are staged over a number of years, how will people judge what progress has been made towards achieving the Government s vision?

Within the next five or so years, people should be able to do the following:
- ● Electronically register information with the Government for example, births, deaths and marriages at a time and place that suits them.
- ● Conduct their financial dealings with government organisations electronically.
- ● Complete and send all government forms from one place on the Government s Internet site;
- ● Have their say on a wide range of government proposals and policies through the Internet;
- ● Benefit from high quality health care from a public health service that provides integrated and personalised services from GP to specialist to hospital to pharmacist based on individual patient record management made possible through comprehensive and highly secure information

sharing and analysis.

- Have confidence that effective controls backed up by good legislation will safeguard privacy.
- Benefit from the reduced costs and time involved in property transactions because land survey and title information is available electronically and transactions can be registered the same way.
- Notify changes of address, so that one entry on the Internet can ensure multiple Government agencies are notified automatically.

These five-year goals are examples of the types of benefits e-government will deliver to New Zealanders. The technologies supporting these changes will develop continually.

The Government s role is to take charge and lead those developments for the benefit of people, rather than have those developments take charge.

How does the e-government vision fit in with the Government's other social and economic goals?

The e-government vision supports two important goals. They are:

- *Restoring trust in government and providing strong social services.*

The e-government vision will play an important role in achieving this goal. It will:

- increase collaboration between government organisations;
- strengthen the relationship between people and the state through greater opportunities for participation; and
- provide the state sector with an opportunity to improve the effectiveness and efficiency of their services to the public while, at the same time, reducing the cost of delivery.

Those three factors will help restore trust in government and provide strong social services.

- *Helping grow an inclusive, innovative economy for the benefit of all.*

The e-government vision is all about inclusion   the ability of all people to take part in our economy. It also fits well with similar developments in business and commerce. Together, e-government, e-business and e-commerce will play an important role in the development of an economy based on the combined impact of the knowledge and skills of all New Zealanders.

E-government will be an example of an innovative use of developing technologies. E-government will provide an important means of helping present and future New Zealanders to understand and use tools of vital importance to the economic and social prosperity of individual citizens and the nation as a whole.

NZ - Portale

- **New Zealand Government Online (NZGO) http://www.govt.nz/**

- **New Zealand Local Government Online http://www.localgovt.co.nz/**

(((nzgo →

about nz | central govt | local govt | govt services | agency contacts | news | links | about nzgo | mailing list

document search: gout sites the web search for govt agency

Monday 24th July 2000, 11:43 am

Welcome To New Zealand Government Online

NZGO is the Official Gateway to New Zealand Government. This website provides an overview of New Zealand and its government, access to government services information, as well as government agency contact details.

Click here for a more detailed map

E-Govt Vision
Budget 2000
Client Login

News in Brief

- Modern Apprenticeships to Close the Skills Gaps
- Designing for an Accessible and Diverse Web
- Maharey Notes
- Department appeals Gilbert decision

more...

Currently Consulting On

- Securities Regulations Discussion Document
- Options for Setting Enforceable Standards for Immigration Consultants
- Wellington City Council Consulting Online
- Issues paper on taxing restrictive covenant and exit inducement payments

more...

Recently Released Papers:

- Modern Apprenticeships to Close the Skills Gaps
- Towards a Broadcasting Policy
- Memoranda to Cabinet Social Policy and Health Committee
- Improving Public Access to Legislation : Request for Expressions of Interest

more...

Commonly Requested Information

You can use the pull down menu below to quickly access information commonly sought by users of NZGO.

Current Issues:

Government Seminars:

If you find any errors or have suggestions as to how we could improve our site, please send an email to **postbox@nzgo.govt.nz**.

about NZGO →
contact us
news letter
site awards
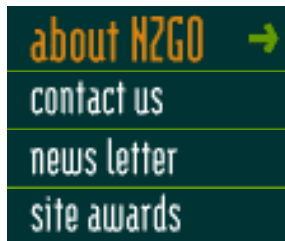
Background of NZGO

NZGO was originally formed from the amalgamation of two previous government sites - the Government Web Pages operated by the Ministry of Commerce and the NZ Government OnLine Blue Pages started by the Department of Internal Affairs' Government Within Reach project. The intention was to create an identifiable single window to government from the best features of both the previous sites. The NZGO website was redeveloped in 1999 with the new site being launched on the 28th of September 1999.

New Zealand Government Online was overseen by a Board comprised of Chief Executives from seven government agencies who shared the responsibility for setting the strategic direction of NZGO.

As of 1 July 2000 NZGO moved to the E-Government Unit within the State Services Commission. There it will be an integral part of e-government initiatives.

Credits

Website
Redevelopment and design

Website
Redevelopment and technical expertise

Website
Website maintenance - Email

Contact Us

Feel free to contact us if you have any questions about the information on NZGO.

New Zealand Local Government Online

Gateway to Local Government

Other Sites

Search

Councils

Personnel

Resource Library

Suggestions

Discussions

New

SOLGM

ALGENZ
Association of Local Government Engineers of NZ

Community Online

LOCAL GOVERNMENT
NEW ZEALAND

ALGIM

Civic Assurance
PROTECTING COMMUNITY ASSETS

MONTGOMERY WATSON
Serving The World's Environmental Needs

New Zealand Local Government
CONTACTS 99/2000 DIRECTORY

THE NEW ZEALAND Tenders GAZETTE

nzjobs.co

DATAMAIL
New Zealand's leading provider of document, image and mail management services

(C) 1997-2000 Site developed and managed by Hindin Communications Ltd

Maintenance Access

NZ - Beispiele für Informationsangebote

- **Vorwiegend „weiche" Information: Wenig detailreich! Kratzt nur an der Oberfläche! Zunächst über die staatlichen Organe:**

- **Staatsoberhaupt (wenn Queen verhindert): Governor-General of New Zealand http://www.gov-gen.govt.nz/**

- **Premierministerin: http://www.primeminister.govt.nz/**

- **Regierung: http://www.executive.govt.nz/**

THE GOVERNOR-GENERAL OF NEW ZEALAND

Welcome to the web site of the Governor-General, The Right Honourable Sir Michael Hardie Boys, GNZM, GCMG, the personal representative of our Head of State, Queen Elizabeth II of New Zealand.

BACKGROUND
The role and functions of the Governor-General

WHAT'S NEW
Latest additions to this web site

BIOGRAPHIES
Past and present

SPEECHES
Incl: Anzac Day

GOVERNMENT HOUSE
About Government House and grounds

ENGAGEMENTS
Programme of Engagements as at 14 July 2000

LINKS
Links to related web sites

SEARCH
Find a document on this site

THE GOVERNOR-GENERAL OF NEW ZEALAND
BACKGROUND

The Role of
the Governor-General of New Zealand

The Governor-General is the personal representative of our Head of State, Queen Elizabeth II of New Zealand.

Neither Queen Elizabeth nor the Governor-General takes an active or initiating role in the executive functions of government - by binding convention, the Head of State almost always acts on the advice of Ministers of the Crown.
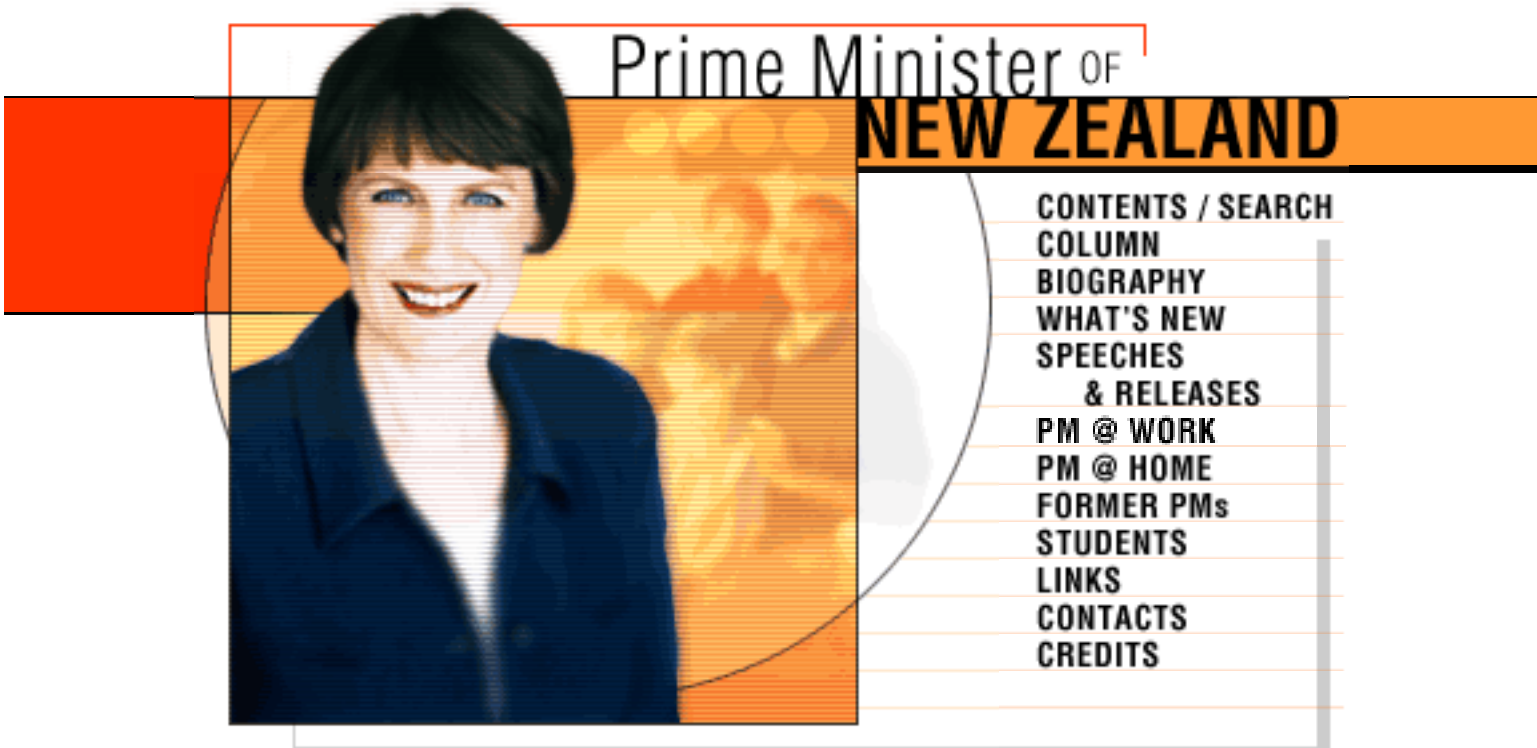
The Governor-General taking his Oath of Office, administered by the Chief Justice, The Right Honourable Sir Thomas Eichelbaum, GBE, 21 March 1996.
Photo: The Dominion

One of the distinctive features of our type of democracy - constitutional monarchy - is that our Head of State is non-partisan. (In many countries, the alternative to a monarch as Head of State is an elected president with executive powers.)

New Zealand has chosen to keep the role of Head of State separate from the "business" of government. The Governor-General is regarded as symbolic of national unity and leadership.

Prime Minister OF NEW ZEALAND

CONTENTS / SEARCH
COLUMN
BIOGRAPHY
WHAT'S NEW
SPEECHES
   & RELEASES
PM @ WORK
PM @ HOME
FORMER PMs
STUDENTS
LINKS
CONTACTS
CREDITS

The official website of the Prime Minister of New Zealand

Rt Hon Helen Clark

Portfolios

- Prime Minister
- Minister for Arts, Culture and Heritage

Other Responsibilities

- Ministerial Services
- Minister in Charge of the NZ Security Intelligence Service

Prime Minister's Official Web site

Investment in Arts, Culture and Heritage

CONTACTS

☾	04 471 9998
🖶	04 473 3579
▣	E-mail

Biography

HELEN ELIZABETH CLARK was born in Hamilton in 1950.

She attended Epsom Girls Grammar School in Auckland and then studied at Auckland University. She graduated with MA (Hons) in 1974. Her MA and PhD thesis research was on rural political behaviour and representation.

She was a junior lecturer in political studies in Auckland from 1973-75, studied abroad on a University Grants Committee post-graduate scholarship in 1976, and then lectured in political studies at Auckland from 1977 until her election to Parliament in 1981.

Helen Clark has held office at every level of the Labour Party. She has been a member of the Party's New Zealand executive from 1978 until September 1988 and again from April 1989. She has been the president of the Labour Youth Council, an executive member of the Party's Auckland Regional Council, secretary of the Labour Women's Council and a member of the Policy Council. She has represented the Labour Party at congresses of the Socialist International and the Socialist International Women in 1976, 1978, 1983, and 1986, at an Asia-Pacific Socialist Organisation Conference held in Sydney in 1981, and at the Socialist International Party Leaders' Meeting in Sydney in 1991.

Helen Clark was a Government delegate to the World Conference to mark the end of the United Nations Decade for Women in

Nairobi in 1985. In 1986 she was awarded the annual Peace Prize of the Danish Peace Foundation for her work in promoting international peace and disarmament.

Since her election as MP for Mt Albert, her parliamentary positions have included those of chairperson of the Foreign Affairs and Defence Select Committee, chairperson of the ad hoc Disarmament and Arms Control Select Committee and of the former Foreign Affairs Select Committee, and member of the Government Administration Select Committee. She was convenor of the Government Caucus Committee on External Affairs and Security from 1984-87.

Helen Clark was Minister of Conservation from August 1987 until January 1989. She was Minister of Housing from August 1987 until August 1989. She became Minister of Health in January 1989 and Minister of Labour and Deputy Prime Minister in August 1989. She chaired the Cabinet Social Equity Committee, and was a member of the Cabinet Policy Committee, Cabinet Committee on Chief Executives, Cabinet Economic Development and Employment Committee, Cabinet Expenditure Review Committee, Cabinet State Agencies committee, Cabinet Honours Appointments and Travel Committee, and Cabinet Domestic and External Security Committee.

From October 1990 until December 1993 Helen Clark was Deputy Leader of the Opposition, Opposition spokesperson for Health and Labour, and a member of the Social Services Select Committee and the Labour Select Committee. Helen Clark became Leader of the Opposition on 1 December 1993.

On 27 November 1999 Helen Clark was elected Prime Minister of New Zealand. Helen Clark is also Minister for Arts, Culture and Heritage, and has responsibility for the New Zealand Security Intelligence Service and Ministerial services. Her areas of interest include social policy and international affairs.

New Zealand Government Executive

Homepage of the NEW ZEALAND CABINET

Latest On-site

budget 2000
>>

Employment Relations Bill
>>

Coalition Agreement
>>

Archives
93 - 96 >>
96 - 99 >>

NZ Parliament
>>

20 July 2000

MODERN APPRENTICESHIPS

The Government is confident that its Modern Apprenticeship programme will have a significant impact on skills gaps in the economy

17 July 2000

LATEST MAHAREY NOTES

News and happenings from the office of Hon Steve Maharey

06 July 2000

TOWARDS A BROADCASTING POLICY

Progress towards Governments's role in ensuring that desired kinds of broadcast content are available to the New Zealand public in addition to what may be provided commercially

05 July 2000

LATEST HEALTH MOVES NEWSLETTER

Stay up to date with changes in the health and disability sector

30 June 2000

DR. CULLEN'S CASEBOOK

News and happenings from the Office of Hon Dr Michael Cullen

Previous additions to Latest ▶▶

Ministers

Ministers are listed here in order of Cabinet ranking. The listing includes Ministers outside Cabinet.

Speeches

Ministers' speeches searchable by Minister, subject and date

Press Releases

Press releases searchable by date, subject and individual Minister

Policies

Policy papers either give background on new law or describe legislative intentions of Ministers.

Search

Search the policy documents and Minister details.

nzgo
>>

For comments / queries / suggestions: **Joe Frahm**, Ministerial Services.

E-MAIL MINISTERS
Each Minister's office has a public e-mail address. >>

E-MAIL LIST
Subscribe to have Ministers' releases sent to you automatically. >>

CABINET COMMITTEES
Cabinet Committee membership and terms of reference. >>

ARCHIVES
1993 - 1996 >>
1996 - 1999 >>

SITE MANAGER
Ministerial Services
>>

NZ - Beispiele für Informationsangebote (II)

- **Parlament: http://www.parliament.govt.nz/**
- **Wirklich brauchbare Wirtschaftsinfos http://www.companies.govt.nz/search/cad/dbssiten.main**
- **und Statistiken http://www.stats.govt.nz/ (laut NZGO sind dies die besten Seiten!)**

NEW ZEALAND PARLIAMENT

HOUSE AND COMMITTEES | **MPS AND MINISTERS** | **VISITING PARLIAMENT** | **POLITICS AND NEWS** | **CONTACT PARLIAMENT**

*W*elcome to the Internet site for New Zealand's House of Representatives.

You can go directly to functions available through this site by using the keys above, or you can go directly to the Internet sites of the agencies that provide services to Parliament by using the buttons below.

PARLIAMENTARY AGENCIES

OFFICE OF THE CLERK | **PARLIAMENTARY SERVICE**

EXECUTIVE GOVERNMENT AGENCIES

EXECUTIVE GOVERNMENT | **DEPARTMENT OF PM & CABINET** | **PARLIAMENTARY COUNSEL** | **MINISTERIAL SERVICES**

For other government services go to New Zealand Government Online:

NEW ZEALAND GOVERNMENT ONLINE

Site development by **WEBMASTERS**

HOME
HOUSE AND COMMITTEES
MPS AND MINISTERS
VISITING PARLIAMENT
POLITICS AND NEWS
CONTACT PARLIAMENT

MPs AND MINISTERS

- **Members of Parliament** - **electorates** and **biographies**
- **Select committees**
- **Cabinet - portfolios, speeches and biographies**
- **Executive services** - **Cabinet Office** - **MPs**

Former Prime Minister Richard John Seddon, died 1906

[Home | House and committees | MPs and Ministers | Visiting Parliament | Politics and news | Contact]

Site development by **WEBM★STERS**

PAREKURA HOROMIA

HOROMIA, Parekura
Member for Ikaroa-Rawhiti, LABOUR

Minister of State
Associate Minister of Maori Affairs (Economic Development)
Associate Minister of Social Services and Employment (Employment)
Associate Minister of Education

Parekura has been the General Manager of the Community Employment Group since 1992. From 1990 - 1992 he was Director of the Community Employment Development Unit and a member of the Community Employment Group from 1990. Parekura is also Director of the Maori Perspective Unit Department of Labour, 1988-
. He was the Senior Executive Office for the Department of Labour GELS, Head Office 1986 - 1988. Chief Executive's Office responsible for Special Duties (Department of Labour) 1985. Parekura has been a Field Officer for GELS Gisbourne 1984 - 1986 and Overseer for the Department of Labour's work schemes in the East Coast and Poverty Bay 1982 - 1984.He has represented New Zealand for the OECD and other international gatherings and a Member of the printer union, representative and participation 7 years.

Labour
New Zealand 2000

Click here to see this
Electorate

Click here to see a Summary of all MP's in Parliament

Click here to
see
Other MPs biographies

SCHOOL   EVENTS   VISITORS   BUILDINGS   REFURBISH

Companies Office

WHAT'S NEW

- ****NEWS FLASH** New Time Limit for On-Line Companies:**
- **NEWS FLASH : Try our new instant director and shareholder search feature**
- **Credit Card Outage**
- **FREE Training - Click here for a seminar near you.**
- **Free services at this site**

ABOUT B&RB

The Branch administers the Companies, Intellectual Property and Plant Variety Rights Offices, Motor Vehicle Securities Register, Insolvency & Trustee Service and Insurance & Superannuation Unit. Click here for more details.

WELCOME TO BUSINESS & REGISTRIES

COMMERCE

Business & Registries is a branch of the Ministry of Economic Development

This site provides access to the NZ Companies Office database, National Insolvency database, Motor Vehicle Securities Register and an Information Library of related documents.

Services include searching for company details by name, director(s), shareholder(s) and address(es). More details on these and other facilities are available by clicking on the "Service Overview" button below.

Entry to the site is available by clicking on the subjects of interest in the right hand menu.

Please Email enquiries & comments to Webmaster

about US

CENSUS 2001

TOP 20

HOT OFF THE PRESS

YEARBOOK

statistics
and information
about New Zealand

catalogue

Welcome to the
Statistics New Zealand Website
Population Clock

2001 Census Proposed Products
Population Ageing in New Zealand -
Seminar, July 2000
Mäori
Looking Past the 20th Century
Time use
Household Savings Survey
Vacancies

LATEST   Six million arrivals and departures

about official statistics

STATISTICS

NEW ZEALAND'S
OFFICIAL STATISTICAL AGENCY

NEW ZEALAND

TE TARI TATAU

Best viewed at 800 X 600 using Internet Explorer/Netscape browsers at v4 or higher with JavaScript enabled

NZ - Beispiele für Informationsangebote (III)

- **Auf lokaler Ebene: „Soft-Information" über Alltagsprobleme, wie:**

- **Soll ich mich tätowieren lassen? http://www.ccc.govt.nz/Hazards/tattoo.asp**

- **Soll ich meinen Hund kastrieren lassen? http://www.akcity.govt.nz/council/property /docs/1027.pdf**

CHRISTCHURCH CITY COUNCIL

CHRISTCHURCH
CITY COUNCIL · YOUR PEOPLE · YOUR CITY

GO!   QUICK ❓ ANSWERS

TATTOOING INFORMATION

September 1998

INTRODUCTION

This pamphlet has been prepared in conjunction with the tattooing industry in Christchurch. It is designed to advise people thinking of having a tattoo about what to look for when selecting the artist or operator who will do the tattoo. Hygiene and infection control are an important part of ensuring you do not contract any infection such as Hepatitis, HIV or bacterial infections.

GETTING A TATTOO

So, you are thinking of getting a tattoo !

Many people think that the hardest decisions when deciding on a tattoo are the colour and design and where the tattoo should go. **WRONG !**

THE MOST IMPORTANT DECISIONS ARE HOW, AND WHO YOU SELECT TO PERFORM THE TATTOO

A good tattooist or skin piercer knows the potential risks to themselves and their clients from infections.

A professional artist practices good hygiene and follows infection control guidelines for sterilisation of equipment.

BEWARE OF BACKYARD OPERATORS

The greatest potential risk for transmission of infections comes from operators who avoid the notice of professional bodies or the Council

ASK A LOT OF QUESTIONS

A good operator will be happy to discuss any concerns and fears with you.

Many operators are also happy to show you the hygiene procedures they use to ensure your safety and answer any questions about infection control.

WHAT TO LOOK FOR AND WHAT TO ASK

A good operator observes the following practices :-
  - ❍ Clean premises and facilities are maintained
  - ❍ New needles are used for each client
  - ❍ New disposable gloves are worn each time
  - ❍ Strict attention is paid to safe hygiene practices at all times
  - ❍ They are pleased to answer any queries

PERSONAL AFTERCARE
  - ● Personal cleanliness is a must
  - ● Use a Anti-bacterial soap and warm water to wash the area at least twice a day
  - ● Pat tattoos dry with a clean cloth - **do not** rub
  - ● **Do not** pick or scratch the area
  - ● **Always wash your hands before touching the tattoo.**
  - ● **Swimming** is not recommended until a tattoo has healed
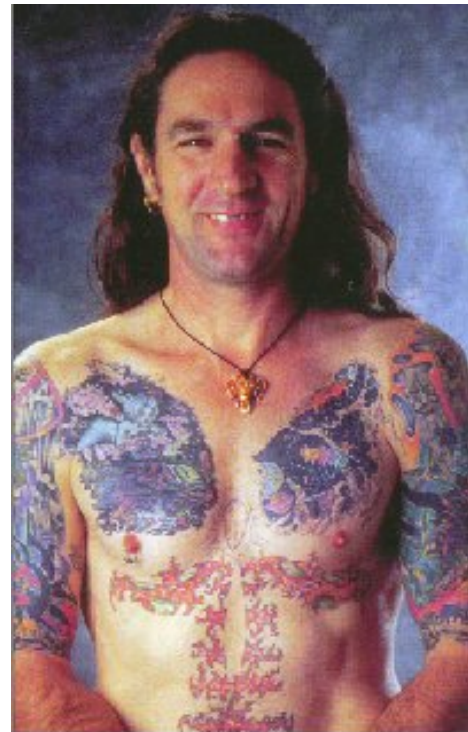
- Keep tattoos out of direct sunlight as they may burn
- Occasionally use salt water and a cotton bud if there is a slight infection as this helps the healing process
- Do not wear dirty clothing as this may transfer germs and cause infection

<div align="center">

WARNING
IF YOU DEVELOP AN INFECTION SEEK MEDICAL ADVICE IMMEDIATELY !

</div>

HOW TO RECOGNISE AN INFECTION

SIGNS OF AN INFECTION INCLUDE : -

- Inflammation or 'redness' of the site
- Unusual soreness or pain
- Continuing discharge of pus or matter

If in doubt, consult your Doctor

If you require further information or require an independent assessment of any studio, please contact:

<div align="center">

ENVIRONMENTAL HEALTH (LICENSING)
CHRISTCHURCH CITY COUNCIL
PO Box 237
CHRISTCHURCH

PHONE: 371-1406
FAX: 371-1920

</div>

CHRISTCHURCH

CITY COUNCIL • YOUR PEOPLE • YOUR CITY

To All Dog owners

There are many myths associated with having an animal de-sexed, one being that the animal gets fat and lazy and another that it is important to let a female have at least one litter for her psychological well being. These are both false and have no grounding. Some parents decide that they want their children to see the miracle of birth and so decide to let their animal have a litter - but what then happens to the offspring?

The advantages of having an animal de-sexed are that it settles down better, is easier to control and it is much less inclined to roam.

But most of all the need to euthanase healthy but unwanted puppies and the tragic loss of life will be reduced.

He never knew what hit him

You really loved him. He was a real one-man dog. Sure, he would wander sometimes, but that was part of his masculine charm. You wouldn't think of having him altered. You thought it might change his personality.

You were wrong. Dead wrong.

Most of the pets killed on our roads are unaltered males. When you alter your pet you don't change his masculine charm. You allow him to ignore the urge to dash across that busy street. With the urges under control, he'll be happy to stay at home with you. Happy to be a real one-man dog.

HUMANE SOCIETY, U.S.A.

What is Dog De-sexing?

- Put simply, the reproductive organs are removed.

- The operation is performed while the dog is under anaesthesia and they usually go home the same day. Stitches may need to be removed after about 10 days.

The facts

Why de-sexing?

FACT: Many of Auckland City's dog control problems lie with dogs that roam, attack people or are simply unwanted.

FACT: A de-sexed dog is likely to live longer and face less risk of disease, including cancer.

FACT: A de-sexed dog is less likely to roam and fight, although its natural instincts to protect its home and family are not affected.

FACT: A de-sexed dog is usually less temperamental and less likely to bite.

FACT: A de-sexed dog is less likely to urine mark its territory.

Benefits

- You know that your pet will be healthier and easier to manage.

- De-sexing your dog saves you money with reduced registration fees and lower vets bills.

- The community has less of a dog problem, spends less on dog control and there is a reduced need to euthanase healthy, but unwanted animals.

- De-sexing does more than just reduce the number of unwanted dogs; it has a positive effect on the pets involved.
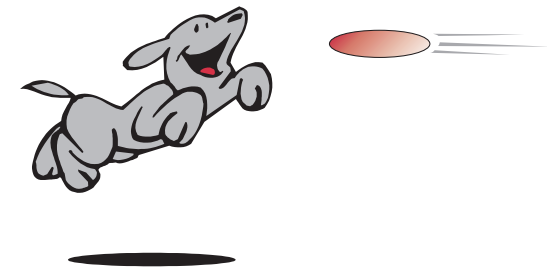
FACT: A de-sexed bitch won't have a heat cycle, can't become pregnant, won't attract unwanted male dogs and won't leave stains around the house.

FACT: Dogs don't need to have a litter before being spayed. Having a litter makes no difference to your dogs' temperament.
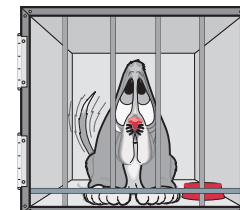
Statistic!!!

3 out of 5 dogs impounded are euthanased

- It's hard to believe that with all the pet lovers we have in our community, anyone could let so many animals die unnecessarily.

- Unfortunately, it is often those who have the best intentions for their pet that contribute to the problem.

- This brochure lets you know what you can do for your pet, why it won't hurt them and why it really won't cost you in the long term and the benefits to you, your dog and the community.

About 8,000 dogs - including purebreds - are euthanased in the Auckland region each year.

The Cost

What it costs you -

De-sexing can be performed by the S.P.C.A. or by your local veterinarian (prices vary). Voucher discount schemes are available (with particular consideration given to hardship cases) so it pays to call first to work out the best option for you and your pet.

Contact Details

To find out more about how to do the best for your dog, call:

Your local veterinarian
(see the Yellow Pages)

or:

S.P.C.A.
Phone 256 7300

or:

Humane Society
Phone 630 0510

or:

Animal Control Services
Phone 379 9735

or:

Auckland *City*
Phone 379 2020

Write to:
Auckland *City* **Environments**
Private Bag 92 516
Wellesley Street
Auckland

Auckland Branch
N.Z.V.A.

S P C A

AUCKLAND *CITY*

Dog ownership

De-sex Your Dog
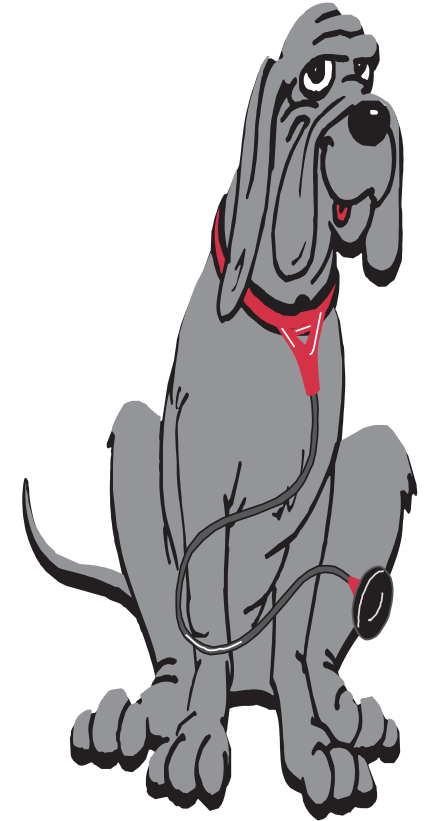
If your pet is not de-sexed, please take the time to find out why it should be

AUCKLAND *CITY*

NZ - Behandlung der Eingeborenen

- **Verrät sehr viel, wenn selbst das Ministerium für Maori-Angelegenheiten keine Inhalte in der Maori-Sprache vorweisen kann.**

- **Jedoch ausführliche Beschäftigung mit den Maori-Landrechten.**

- **http://www.tpk.govt.nz/default.htm**

Te Puni Kōkiri
Ministry *of* Māori
Development

- Introduction
- Contacts
- Publications
- Kapa Hanga Kainga

- What's New
- Corporate Vision
- Related Links
- Tahua Kaihoatu

- Employment Opportunities
- Nominations D/B Service
- Maori Land Info Base

Send comments to Information Services at TPK

Te Puni Kōkiri
Ministry of Māori Development

MAORI LAND INFORMATION BASE

Land Information   **Maori Land Statistics**
Background   **Useful Links**
What is Maori Land   **Acknowledgements**
What is GIS   **Disclaimer**

This site is managed and maintained by the **Ministry of Maori Development**.
Please **email us** with any comments, suggestions or corrections to data.

-//-

Te Puni Kōkiri
Ministry of Māori Development

WHAT IS MAORI LAND ???

What is Maori land, as defined by the Maori Land Court?

Part 1 of Te Ture Whenua Maori Act 1993 outlines the constitution of the Maori Land Court, along with its objectives, jurisdiction and powers. Section 6 (2) of this Act binds the Maori Land Court to the definitions of Te Ture Whenua Maori Act 1993. In Te Ture Whenua Maori Act 1993 **Maori Land** means Maori customary land and Maori freehold land.

Maori Customary Land

The Maori Affairs Act 1953 defines **Customary Land** as land which, being vested in the Crown, is held by Maori or the descendants of Maori under the customs and uses of the Maori people. Asher and Naulls in "Maori Land" (NZPC, 1987) describe **Maori Customary Land** as all land in New Zealand that has not been transferred into freehold titles by the Maori Land Court, or ceded to the Crown.

Prior to 1840, all land in New Zealand was regarded as Maori customary land. Today, while the total area of Maori customary land is unknown, it is believed to be relatively minor.

Maori Freehold Land

The Maori Affairs Act 1953 defines **Maori Freehold Land** as land other than General Land (or any undivided share) which is owned by a Maori as a beneficial estate. In their 1980 report, the Royal Commission on the Maori Land Court describe **Maori Freehold Land** as that land which comes under the jurisdiction of the Maori Land Court, though the Commission recognised that in certain instances the Court has jurisdiction over general land.

According to Asher and Naulls it is difficult to distinguish between Maori freehold land and general land. **General Land** means any land other than Maori land which has been alienated from the Crown and includes any land which, pursuant to the provisions of Part 1 or Part 4 of the Maori Affairs Amendment Act 1967, ceases to be Maori land.

Maori Freehold Land also includes land that has been vested in the Maori Trustee by the Maori Vested Lands Administration Act 1954, and Maori reserved land as described by the Maori Reserved Land Act 1955.

[Land Info][Background][What is GIS][Maori Land Statistics][Useful Links][Acknowledgements][Disclaimer]

NZ - Möglichkeit der Kommunikation

- **Das Beispiel der Abgeordneten des Parlaments zeigt es erneut:**
- **Nicht immer werden E-Mail-Adressen angegeben.**

PAREKURA HOROMIA

HOROMIA, Parekura
Member for Ikaroa-Rawhiti, LABOUR

Minister of State
Associate Minister of Maori Affairs (Economic Development)
Associate Minister of Social Services and Employment (Employment)
Associate Minister of Education

Parekura has been the General Manager of the Community Employment Group since 1992. From 1990 - 1992 he was Director of the Community Employment Development Unit and a member of the Community Employment Group from 1990. Parekura is also Director of the Maori Perspective Unit Department of Labour, 1988-
. He was the Senior Executive Office for the Department of Labour GELS, Head Office 1986 - 1988. Chief Executive's Office responsible for Special Duties (Department of Labour) 1985. Parekura has been a Field Officer for GELS Gisbourne 1984 - 1986 and Overseer for the Department of Labour's work schemes in the East Coast and Poverty Bay 1982 - 1984.He has represented New Zealand for the OECD and other international gatherings and a Member of the printer union, representative and participation 7 years.

Labour
NewZealand 2000

Click here to see this
Electorate

Click here to see a Summary
of all MP's in Parliament

Click here to
see
Other MPs biographies

NZ - Transaktionsmöglichkeiten

- **Wenigstens die Möglichkeit des Downloads von Formularen gibt es auf staatlicher und v.a. kommunaler Ebene, z.B.:**

- **Passantrag: http://www.passports.govt.nz/DIAwebsite.nsf/URLindex/D87FAD67C721103CCC256812000DC7BE**

THE DEPARTMENT OF INTERNAL AFFAIRS

home ○ search ○ email ○

Passport Operations

How To Apply

1. A Passport **Application form** must be filled out.

2. Proof of New Zealand **citizenship** must be supplied.

3. Proof of **identity** must be supplied.

4. Two (2) identical **photos** must be supplied.

5. The appropriate **fee** must be paid.

Documents must be originals not photocopies.

NZ - Transaktionsmöglichkeiten (II)

- **Ziemlich umfassend (Baugenehmigung, Meldung des Todes eines Hundes, Sprengstoffgenehmigung etc.): Auckland City Council http://www.akcity.govt.nz/council/property/appforms.asp**

- **Für den geistreichen Genuß in Christchurch: http://www.ccc.govt.nz/Liquor/**

AUCKLAND *CITY* ENVIRONMENTS

BUILDING CONSENT

APPLICATION FORM AND GUIDELINES

This page must be completed. Failure to do so may delay the processing of this application.
The notes on the back page will help in completing this form.

This application is for *(please tick appropriate box)*

☐ **Both Building Consent and a Project Information Memorandum**

☐ **Building Consent only, in accordance with Project Information Memorandum Number** _____

☐ **Amendment to existing Building Consent Number** _____

PROJECT LOCATION

Street address: _____

_____

Legal description *(As shown on certificate of title or rates note)*

Lot _____ DP _____ or Section _____ SO _____

Survey or Registration District _____ ; or Maori block number and name;
or combination of those. If none apply, give whatever information is necessary to identify the location.

OWNER DETAILS

Name of owner:_____

Mailing Address:_____

_____

Phone: Business _____ Fax _____ Home _____

Under Section 33 of the Building Act 1991, the applicant must be the owner of the land on which building work is contemplated or a person who or which has agreed in writing, whether conditionally or unconditionally, to purchase the land or any leasehold estate or interest in the land, or to take a lease of the land, while the agreement remains in force.

AGENT CONTACT DETAILS (on applicant's behalf)

Name:_____ Relation to owner:_____

Mailing Address:_____

Phone: Business _____ Fax _____ Home _____

PROJECT DETAILS (description of work) (please print)

_____

_____

Intended life: ☐ Indefinite but not less than 50 years ☐ If less than 50 years (specify)_____ years

Being stage_____ of an intended_____ stages. Floor area_____ m^2

Present use of site:_____

Intended use of site:_____

Estimated value *(inclusive of G.S.T.)* $ _____

PAYMENT DETAILS: NAME AND ADDRESS FOR ACCOUNTS/REFUNDS (where applicable)

In many cases, the cost of this application will be calculated and due for payment at the time of lodgement. This will be the only fee charged unless the application and/or development differs from that originally represented or assessed in which case additional fees will be charged. In all other cases where a deposit only is paid, this may not cover the total costs incurred by Auckland *City* and you may receive a refund or an account for additional costs.

Name and address for refunds/accounts: _____

Phone: Business _____ Fax _____ Home _____

Fee Attached ☐ $ _____ Account ☐ $_____ A/C Number: _____

OFFICE USE ONLY

Receipt Number:

Consent Number:

Date Consent Lodged:

Building Consent

PROJECT DETAILS

(Only complete if you have not applied separately for a Project Information Memorandum)

The project involves the following: *(tick each box and attach two copies of the relevant information)*

☐ Location, in relation to legal boundaries, and external dimensions of new, relocated, or altered buildings

☐ Provisions to be made in building over or adjacent to any road or public place

☐ New provisions to be made for vehicular access, including parking

☐ New provisions to be made for disposing of storm and wastewater

☐ Precautions to be taken where building work is to take place over existing drains or sewers or in close proximity to wells or watermains

☐ Provisions to be made in any demolition work for the protection of the public, suppression of dust, disposal of debris, disconnection from public utilities, and suppression of noise

☐ New connections to public utilities

☐ Any cultural heritage significance of the building or building site, including whether it is on a marae

BUILDING DETAILS

(Must be completed)

The application is accompanied by: *(tick each box and attach two copies of the relevant information)*

☐ The drawings, specifications, and other documents according to which the building is to be constructed to comply with the building code, with supporting documents, if any, including:

☐ Building certificates

☐ Producer statements

☐ References to accreditation certificates issued by the Building Industry Authority

☐ References to determinations issued by the Building Industry Authority

☐ Proposed procedures, if any, for inspection during construction

☐ Waivers, exemptions - documentation of these to be attached

☐ Change of use of building - attach relevant documentation

COMPLIANCE SCHEDULE DETAILS

A: Systems REQUIRING a compliance schedule (Complete for all new buildings and alterations, except single residential dwellings)

The building will contain the following: *(tick the relevant boxes and attach proposed inspection, maintenance, and reporting procedures)*

☐ Automatic sprinkler systems or other systems of automatic fire protection

☐ Automatic doors which form part of any fire wall and which are designed to close shut and remain shut on a fire alarm

☐ Emergency warning systems for fire or other dangers

☐ Emergency lighting systems

☐ Escape route pressurisation systems

☐ Riser mains for fire service use

☐ Automatic back-flow preventer connected to a drinkable water supply

☐ Lifts, escalators or travelators or other similar systems

☐ Mechanical ventilation or air conditioning system serving all or a major part of the building

☐ Other mechanical, electrical, hydraulic, or electronic system whose power operation is necessary for compliance with the building code

☐ Building maintenance units for providing access to the exterior and interior walls of buildings

☐ Such signs as are required by the Building Code in respect of the above-mentioned premises

☐ None of the above

B: Other systems and features to be included in the compliance schedule (Complete only if the building contains one or more of the systems listed in Part A above)

The building will contain the following: *(tick the relevant boxes and attach proposed inspection, maintenance, and reporting procedures)*

☐ Means of access and facilities for use by persons with disabilities which meet the requirements of Section 25 of the Disabled Persons Community Welfare Act 1975

☐ Such signs as required by the Building Code of Section 25 of the Disabled Persons Community Welfare Act 1975

☐ Means of escape from fire

☐ Hand held hoses for fire fighting

☐ Safety barriers

SWIMMING OR SPA POOL

Is there a swimming/spa pool at this address?

☐ Yes   ☐ No

If so, does this consent relate to any works associated with the swimming/spa pool?

☐ Yes   ☐ No

If yes, attach a full fencing layout and construction details including an elevation of the house if used as part of the fence. Documents attached?

☐ Yes   ☐ No

KEY PERSONNEL

(Complete as far as possible in all cases. Give names, addresses, and telephone numbers. Give relevant registration numbers if known)

Designer(s): _____ Ph: _____

_____

Building certifier(s): _____ Ph: _____

_____

Builder(s): _____ Ph: _____

_____

Registered drainlayer: _____ Ph: _____

_____

Registered plumber: _____ Ph: _____

_____

Registered gasfitter: _____ Ph: _____

_____

Registered electrician: _____ Ph: _____

_____

Other _____

_____

☐ Proposed procedures, if any, for inspection during construction

DECLARATION AND SIGNATURE

This box must be completed for your application to be processed.

I agree to pay the charges incurred in the processing of this Building Consent. I declare that the information contained in this form is correct.

Signature of owner/applicant: _____

Name *(please print):* _____ Date: _____

Mailing address: _____

_____

Phone: Business: _____ Fax _____ Home _____

Signature: _____ Date: _____

DO NOT SIGN THIS unless there is a need to safeguard the copyright of the plan or specifications or the security of the building may be at risk. The confidentiality only applies to the plans. It does not cover information classified as "Public Information" under the Official Information Act. (Building Act 1991). In practice, this rarely applies to private residences.

Building Consent

GUIDELINES

WHAT YOU NEED TO SEND US

1. APPLICATION FORM
Complete all sections of form except Part B if a Project Information Memorandum has already been obtained.

2. PLAN
All plans must be satisfactorily drawn in black ink. All dimensions are to be given in metric terms with all plans drawn to an accurate scale to allow for dimensions to be checked.

(a) BUILDING PLANS - 3 COPIES
All plans are to be drawn to a minimum scale of 1 to 100 with any detail requiring clarification being drawn to a minimum scale of 1 to 50.
(For large developments 1 to 200). The following information must be shown:
(i)   Floor plans. If proposed work is an alteration or an extension then existing as well as proposed floor plans are to be provided. The entire floor layout is required.
(ii)   Cross section through a major direction showing FFL (Finished Floor Level).
(iii)   Elevations of all exterior walls of the building to show ground levels both existing and final.
(iv)   A foundation plan, to show all elements and bracing, and subfloor framing.
(v)   Roof plan, to show all members and bracing required (truss codes, lintel sizes etc).
(vi)   Details of wall bracing on plan and calculations to be provided (NZ 3604 1990).
(vii)   Structural elements specifically designed by an Engineer must be recorded on the working drawings. Sketches contained in the engineering calculations are not accepted.

(b) SITE PLANS - 3 COPIES
All site plans are to be drawn to a minimum scale of 1 to 200. The following information is required to be shown:
(i)   Define on site plan all survey pegs to the lot/s involved. Show and calculate all areas of impermeable site coverage showing all trees over 6m in height and/or 600mm girth.
(ii)   The length and bearing of all boundaries.
(iii)   The existing site sanitary and stormwater drainage and the proposed method of sanitary and stormwater drainage to be shown.
(iv)   Permanent site datum, finished levels of ground and floors related to datum boundary levels sufficient to check height to boundary.
(v)   Existing land contours at a maximum of 0.5 metre increments.
(vi)   Any existing or proposed buildings to be clearly defined and dimensioned from boundaries and other buildings.
(vii)   A plumbing schematic is required for multi-storey buildings.
(viii) Provide details of vehicular access and where applicable carparking spaces and vehicle manoeuvring on the property.
(ix)   The North Point.
(x)   Excavation and site development and/or retention proposals. If a building platform is required, details of benching and fill compaction will be necessary.
(xi)   **Hauraki Gulf Islands Only**
        Position of sanitary drains and septic tanks to be shown on site plan. Distances to boundaries to be stated.

3. STRUCTURAL CALCULATIONS - 2 COPIES
Commercial, Industrial and Residential building work requiring specific design will require structural calculations to be provided for checking. Structural calculations are still to be provided when a Producer Statement - Design is submitted.
NOTE: A structural check may not be required for residential dwellings up to 3 storeys in height, having specifically designed elements, providing an acceptable Producer Statement - Design is received with the application documents together with calculations and drawings signed by Design Engineer. Design of foundations will not be accepted for residential dwellings which are to be sited on land for which a soils investigation is necessary. Nor will a Producer Statement - Design be accepted for bridging details of public sewers.

4. SPECIFICATIONS - 2 COPIES
The specification covers the standards of quality of work and quality of materials, which only relates to the work to be carried out.

5. COPY OF CERTIFICATE OF TITLE

6. DESIGN OF ON-SITE WASTEWATER DISPOSAL SYSTEM (HAURAKI GULF ISLANDS ONLY)
A site assessment and design for the property's wastewater septic tank and effluent system by a registered drainlayer or wastewater engineer. (Dependant of the nature of the property, certain applications are to be undertaken by an engineer. Discuss with a Building Advisory Officer for your project).

7. OTHER DOCUMENTS
Attach any producer statements or Building Certifier's Certificates.

8. FEES AND CHARGES
In many cases, the cost of this application will be calculated and due for payment at the time of lodgement. This will be the only fee charged unless the application and/or development differs from that originally represented or assessed in which case additional fees will be charged. In all other cases where a deposit only is paid, this may not cover the total costs incurred by Auckland *City* and you may receive a refund or an account for additional costs.

AUCKLAND *CITY* ENVIRONMENTS

PERMIT TO USE EXPLOSIVES

APPLICATION FORM

APPLICANT DETAILS	OFFICE USE ONLY

Permission is hereby granted for: Shot Firer's name: _____

Postal address: _____

_____

Name of company: _____ Certificate No: _____

Phone: Business _____ Home _____ Fax _____

OFFICE USE ONLY

Date:

Fee paid:

Receipt number:

Officer's signature:

To use explosives in the carrying out of blasting work within the Auckland City Council area on condition that;

1. the charges are to be properly covered and every precaution to be taken to protect the public;

2. the public are to be warned when the shot to be fired;

3. the applicant accepts responsibility for any accidents that may arise through blasting operations and shall carry adequate public liability insurance;

4. all blasting work, where applicable, shall be carried out in accordance with the requirements of the Chief Inspector of Explosives, Department of Labour, the Explosives Act 1957 and Regulations;

5. storage of explosives on site shall be carried out in accordance with the requirements of the Chief Inspector of Explosives, Department of Labour, the Explosives Act 1957 and Regulations;

6. the Police and Fire Service shall be advised of the time of any proposed usage of explosives;

7. any other special conditions set out below.

This permit expires at noon on the _____ day of _____ 199 ____

SITE DETAILS

Location of work: _____

_____

Nature of Work: _____

_____

Type of explosives to be used and method of detonation: _____

_____

_____

Special conditions: _____

_____

Printed on 100% recycled paper

AUCKLAND *CITY*
Auckland *City* Environments, Private Bag 92 516, Wellesley Street, Auckland. Telephone: 379 2020

CENV
4037
03/98

Dog Ownership

AUCKLAND *CITY* ENVIRONMENTS

NOTICE OF DEATH OF A DOG

I (full name of dog owner): _____

Street Address: _____

Phone: Business _____ Home _____ Fax _____

WISH TO ADVISE OF THE DEATH OF THE DOG DETAILED BELOW:

Name of dog: _____

Disc number: _____ Reference number: _____

The date of death was: _____

A Vet Certificate is attached   Yes ☐   No ☐

The registration disc is attached   Yes ☐   No ☐

Signature of dog owner: _____ Date: _____

*Printed on 100%
post consumer
recycled paper*

◇ CENV
1012
03/98

CHRISTCHURCH CITY COUNCIL

CHRISTCHURCH
CITY COUNCIL · YOUR PEOPLE · YOUR CITY

GO!   QUICK ❓ANSWERS

Sale Of Liquor

> **This section is in the process of being updated due to recent legislative changes.**

- **General Liquor Information**
  Liquor Licensing, Manager's Certificate

- **Licensing Information**
  Special Licence, HSI Examination Scheme

- **List of application forms**
  Please print out form, fill in and post to:
  District Licensing Agency
  PO Box 237
  Christchurch
  For
  Club Licence, Manager's Certificate, Off Licence, On Licence, Special Licence, Temporary Authority, Notice of Appointment

  Note: The above forms are PDF's. To view you will need the free Adobe Acrobat Reader plugin.

  Get Acrobat Reader

CHRISTCHURCH
CITY COUNCIL · YOUR PEOPLE · YOUR CITY

APPLICATION FOR OFF LICENCE

SECTION 31, SALE OF LIQUOR ACT 1989

CHRISTCHURCH DISTRICT LICENSING AGENCY

P O BOX 237 CHRISTCHURCH

CIVIC OFFICES, 163-167 TUAM STREET

1. DETAILS OF APPLICANT

(a)   Full name(s):_____

       _____

       Date of birth: _____

       Occupation/Current employment:_____

       Residential address: _____

(b)   Postal address for service of documents: _____

       _____

(c)   Daytime contact Name: _____

       Daytime contact Telephone number: _____

(d)   Full name of proposed manager: _____

       Address of proposed manager: _____

       _____

       Holder of current Manager's Certificate?   Yes ☐   No ☐

(e)   Status of applicant:

       Natural Person   ☐   Private Company   ☐

       Licensing Trust   ☐   Partnership   ☐

       Club   ☐   Local Authority   ☐

       Trustee   ☐   Public Company   ☐

       Government Department or other instrument of the Crown   ☐

       Manager under the protection of Personal and Property Rights Act 1988   ☐

2.   FURTHER DETAILS WHERE APPLICANT IS A COMPANY

(a)   Date of incorporation: _____

(b)   Place of incorporation: _____

(c)   Full details of each director, and the secretary (if any), as follows:

Name	Address	Date of Birth	Place of Birth	Designation

Office Use Only

RC 55 $675.00   Date: _____   Receipt # _____

(d)   Private Company only: Authorised Capital _____ Paid-up Capital _____

(e)   Private Company: Full details of each person who holds any shares issued by the company.

Name	Address	Date of Birth	Place of Birth	Designation	Face Value of Shares Held

(f)   Public Company: Full details of each person who holds 20 percent or more of the shares, or of any particular class of shares, issued by the company.

Name	Address	Date of Birth	Place of Birth	Designation

3.   PREMISES DETAILS

(a)   Address of proposed licensed premises: _____

_____

(b)   Type of premises:

Hotel or Tavern   ☐   Club   ☐

Supermarket   ☐   Grocery Store   ☐

Premises on which principal business is manufacture or sale of liquor   ☐

Other   ☐

(c)   Proposed trading name: _____

(d)   Is a licence sought conditional upon construction/completion of the premises? Yes ☐ No ☐

(e)   Does the applicant own the proposed licensed premises?   Yes ☐   No ☐

If No: (i)   Owners full name: _____

(ii) Owners address: _____

(iii) Form and term of tenure: _____

(f)   What part (if any) of the premises does the applicant intend should be designated as:

(i)   A Restricted area: _____

(ii)   A Supervised area: _____

4. BUSINESS DETAILS

(a) Does the applicant seek the licence in connection with the business of a caterer?

Yes ☐ No ☐

(b) Does the applicant seek the licence in connection with the business of an auctioneer?

Yes ☐ No ☐

(c) Is the sale of liquor intended to be the principal purpose of the business? Yes ☐ No ☐

If No, what is intended to be the principal purpose of the business? _____

_____

(d) Is the applicant engaged, or intending to be engaged, in the sale or supply of any goods other than liquor and food, or in the provision of any services other than those directly related to the sale or supply of liquor and food? Yes ☐ No ☐

If Yes, what is the nature of those other goods or services? _____

_____

(e) On which days and during which hours does the applicant intend to sell liquor under the licence? _____

_____

_____

_____

_____

_____

5. CONDITIONS

(a) What steps does the applicant propose to take to ensure that the requirements of the Act in relation to the sale of liquor to prohibited persons (eg minors, intoxicated persons) are observed?_____

_____

_____

_____

_____

_____

(b) Where the principal business is other than the manufacture or sale of liquor: What kind or kinds of liquor does the applicant intend to sell or deliver under the licence?

_____

_____

Dated at Christchurch this _____ day of _____ 19_____

_____
Applicant's signature

NOTE

The applicant is responsible for placing two public notices in 'The Press' within 20 working days after filing this application. Form 1 shows the wording which must be used. This Form can be obtained from the Agency. Notices should have not less than five days, and not more than ten days between the two dates of publication. We recommend notices be placed one week apart. The relevant pages of 'The Press', showing date of publication, should then be provided to the Agency.

An Applicant for an Off Licence Endorsed under Section 52 (Auctioneer) is not required to advertise.

REGULATION 8

3.   Every application for an Off Licence shall be accompanied by the following:

(a)   Three copies of the application **and** supporting documents (ie original plus three).

(b)   *(Where the applicant is incorporated)* A copy of the certificate of incorporation or other documentary evidence of its incorporation.

(c)   *(Where the applicant is a company*) A copy of the memorandum of association, or other documentary evidence of its authority to sell liquor or to hold a licence under the Act or under the provisions of any previous enactment relating to the sale of liquor.

(d)   (*Where the applicant is a local authority*) A reference to the enactment by which the applicant is expressly authorised to hold an On Licence under the Act.

(e)   (*Where the applicant is a manager acting for any person pursuant to a property order made under the Protection of Personal and Property Rights Act 1988*) A copy of the property order.

(f)   *(Where the applicant is a club)* Evidence that the club -

          (i)   Held a charter under Section 164 of the Sale of Liquor Act 1962 immediately before the 1st day of April 1990; or
          (ii)   Holds a club licence under the Sale of Liquor Act 1989, -

          and is not a sports club.

(g)   *(Where the application relates to a hotel or tavern)* A reference to the number of the On Licence held by the applicant in respect of the hotel or tavern.

(h)   *(Where the application relates to a premises in which the principal business is the manufacture or sale of liquor)* Particulars of the principal business conducted on the premises, and *(Where that business is wine making)* the number of the licence held under the Wine Makers Act 1981.

(i)   *(Where the application relates to a supermarket)* Particulars of the floor area of the supermarket, including any separate departments set aside for such foodstuffs as fresh meat, fresh fruit and vegetables, and delicatessen items.
          NB The floor area of a supermarket must be at least 1000 square metres.

(j)   *(Where the application relates to a grocery store)* Particulars of the principal business of the store.
          NB To obtain a liquor licence the principle business of a grocery store must be the sale of main order household foodstuff requirements.

(k)   *(Where the application is made in reliance on Section 36(2)(a) of the Act)* Evidence to show that the sale of liquor in premises of a kind described in paragraph (c) or paragraph (d) of Section 36(1) of the Act would not be economic.

(l)   *(Where the application is made in reliance on Section 36(2)(b) of the Act)* Particulars of the kind of goods sold in the premises to which it is claimed the sale of liquor would be complementary.

(m)   *(Where the application is made by the holder of an auctioneer's licence)* The number o fthe licence held under the Auctioneers' Act 1928.

(n)   A photograph of the exterior of the premises or an artist's impression of the exterior of the proposed premises as they will look when they are finished.

(o)   A map, or a copy of a map or a portion of a map, showing the location of the premises.

(p)   A scale plan showing:

    (i)   Those parts of the premises that are to be used for the sale or supply of liquor; and
    (ii)   Those parts of the premises (if any) that the applicant intends should be designated as restricted areas or as supervised areas; and
    (iii)   Each entrance to the premises that the applicant intends should be designated as a principal entrance.

(q)   (*Where the applicant is not the owner of the premises*) A written statement from the owner to the effect that the owner has no objection to the granting of the licence.

(r)   A Certificate by the local authority that the proposed use of the premises meets the requirements of the Resource Management Act 1991 and the Building Code.

    Contact a Planning Assistant, Environmental Services Unit, (telephone 371-1654 or 371-1952) for information in this regard.

(s)   The prescribed fee:

Off Licence	$675
Endorsed Off Licence (Caterer)	$115
Endorsed Off Licence (Auctioneer)	$115

    Please make cheques payable to the <u>Christchurch City Council</u>.

Additional Items Required

*   If the applicant is an Individual, proof of suitability to hold an Off Licence should be provided; for example details of previous work experience, relevant training and qualifications.

Australien

Australien

- **Infos zum Land**
- **E-Gov-Strategie**
- **Portale**
- **Beispiele für Informationsangebote**
- **Behandlung der Eingeborenen**
- **Online-Standards und technische Grundfragen**
- **Möglichkeit der Kommunikation**
- **Umfassende Serviceangebote**
- **Transaktionsmöglichkeiten**
- **Electronic Procurement**

AU -
Infos zum Land

- **http://www.britannica.com/bcom/eb/article/0/0,5716,119613,00.html**
- **http://www.comptons.com/encyclopedia/ARTICLES/0000/00144640_A.html**

Australia is a parliamentary democracy, generally modeled on the British system--but with a few differences. In Australia the primacy of parliament is limited by a written constitution. Australia's three-tiered system of federal, state, and local governments also differs from the unitary British model, because it took over some aspects of the American federal system.

Each of the six states has a bicameral parliament, except Queensland, where the upper house was abolished in 1922. Local government now embraces 835 urban municipalities and rural shires, making Australia possibly the most overgoverned nation on Earth for the size of its population. Australia is also to some extent a constitutional monarchy, since the British monarch serves as titular head of the government through her nominated representatives, the governor-general in Canberra and the six state governors. A sentimental but widespread attachment to the British Crown is increasingly under challenge by would-be republicans, whom pollsters in 1993 believed comprise 70 percent of the electorate.

In all seven parliaments, the right to govern is held by the political party, or coalition of parties, with the most representatives in the lower house. The leader of the majority party automatically becomes prime minister, in the federal parliament, or premier in state parliaments. In Canberra's federal parliament, the legislature consists of the House of Representatives, with 148 members, elected every three years or less; and the Senate, with 76 members, 12 from each state and two each from the Northern Territory and the Australian Capital Territory. The constitution states that the number of members of the lower house of Parliament must be approximately twice the number in the Senate. The Representation Act of 1983 provided for election of 12 senators from each state, while allotting two each to the territories.

Executive power is technically vested in the British monarch, but it is exercised in reality by a cabinet of ministers, drawn from the leading members of the ruling party or coalition. These ministers serve as heads of specific government agencies. Unlike the heads of American government agencies, they must also be elected as members of Parliament. They are

thus answerable to both Parliament and the public. (*See also* Cabinet Government.)

Historical Background

The Australian Constitution was drafted at conventions in 1891 and from 1897 to 1898, approved by referendum, and ratified by the British parliament on July 9, 1900. It came into force on the first day of the 20th century, Jan. 1, 1901, the founding date of the Commonwealth of Australia. State constitutions, legislatures, and laws continued to operate as before, though federal laws were to prevail over any contradictory state laws. The Commonwealth was given specific powers to regulate commerce, communications, industrial disputes, defense, external affairs, and immigration, as well as marriage and divorce, where uniform laws were desirable.

Since its creation in 1903, the High Court of Australia has been responsible for interpreting the constitution. Its decisions have expanded and centralized Commonwealth power in such areas as education, health, housing, transport, environment, aviation, urban development, trade practices, and international treaty obligations. The constitution permits either house of Parliament to introduce legislation and requires both to approve it, though only the House of Representatives may introduce most appropriation and taxation bills. The constitution may be altered by referendum if approved by a majority of electors nationally and by majorities in four out of the six states. Only eight of 42 referenda have succeeded.

For the entire 20th century, Australian nationalism remained feeble. National identity crises were recurrent, as loyalties were torn between the emergent Australian Commonwealth, Britain and the Empire (especially during World War I), and older allegiances to home states. No civil war or foreign invasion unified Australia, and a recent multiculturalism--with aboriginal rights resurgent--has again diluted any emotional or cultural attachment to the continent. Controversy still surrounds the national song and the national flag, from which Asia-oriented republicans would like to see the Union Jack discarded forever.

The Legal System

British authority to pass statutes affecting the Australian Commonwealth and States ended with the passage of the Australia Acts in 1986, but the traditions of British statutes and case law remain firmly embedded in the Australian legal system. State courts are structured hierarchically. Magistrate's courts (called local courts in some States) have jurisdiction over less serious offenses. District courts are presided over by judges who hear indictable felonies--except those formerly punishable by death--and civil claims of less than 100,000 dollars.

The State supreme courts, with a full bench of three judges, have general appellate jurisdiction, hearing the most serious indictable offenses, including admiralty and probate cases. The more recently established federal court system includes the Family Court, dating from 1976, and responsible for settling disputes over marriage and offspring; and the

Federal Court, dedicated since 1977 to labor law, bankruptcy, and restrictive trade practices.

The final arbiter is the High Court of Australia, which seats a Chief Justice and six Justices, now appointed to the age of 70. Appeals beyond it to the Judicial Committee of the Privy Council in London have not been permitted since 1968 in federal matters, nor since 1985 in state matters. Since 1987, cases involving locations in several jurisdictions need no longer be litigated in several courts, possibly in different states, but can be presented in any federal or State court. Lawyers may practice as both solicitors and barristers, except in New South Wales and Queensland. (Barristers represent clients in court proceedings, while solicitors perform most other legal tasks.)

Criminal offenses are codified entirely in statutes in Queensland, Western Australia, and Tasmania. The other states and territories have common-law jurisdictions that also recognize court decisions in their criminal law. Although the constitutional powers of the Commonwealth do not include criminal jurisdiction, the importation of prohibited drugs is regulated by its Customs Act.

Each state and the Northern Territory has its own police force. Local communities have none but rely on district offices of state patrols. Until 1833, soldiers supervising convicts performed police duties. For the remainder of the 19th century, urban police units were supplemented by native police, known as blacktrackers, and mounted troopers who patrolled remote areas where bushrangers, escaped convicts, and violent miners provoked disorder. Allegations of corruption and links to organized crime continue to dog the police.

The Australian Federal Police was consolidated in 1979 from the older Commonwealth Police to enforce federal laws. It deals mainly with drug trafficking, organized crime, and large-scale fraud. The Australian Security Intelligence Organisation (ASIO) was established in 1949 and formalized by legislation in 1956. It handles internal counterespionage, leaving external (foreign) operations to the Australian Secret Intelligence Service (ASIS) and the electronic interception of intelligence run by the Defence Signals Directorate (DSD).

Australia Fact Summary

Official Name. Commonwealth of Australia.
Capital. Canberra.
Coat of Arms. A shield, bearing the coats of arms of the 6 states of Australia, flanked by a kangaroo on the left and an emu on the right. The background is filled in with golden wattle blossoms. A 7-pointed star above the shield represents the states and territories. Granted in 1912.
National Emblems. Kangaroo, emu, and golden wattle.
Motto. Advance Australia.
Anthem. 'Advance Australia Fair'.

NATURAL FEATURES

Border. *Coast*--17,365 miles (27,945 kilometers).
Natural Regions. Great Western Plateau, Central-Eastern Lowlands, Eastern Highlands (Great Dividing Range), Australian Alps.
Major Ranges. Australian Alps, Flinders Ranges, Great Western Tiers, Blue Mountains.
Notable Peaks. Mount Kosciusko, 7,310 feet (2,228 meters); Mount Wellington, 4,167 feet (1,270 meters).
Major Rivers. Murray, Darling, Murrumbidgee.
Major Lakes. Lake Eyre, Lake Torrens, Lake Gairdner.
Major Islands. Tasmania, Melville.
Climate. Central and southern Queensland are subtropical; north and central New South Wales, Victoria, Western Australia, and Tasmania are warm temperate; Northern Australia has a wet season from November to March. Most rain falls during winter.

PEOPLE

Population (1996 estimate). 18,287,000; 6.2 persons per square mile (2.4 persons per square kilometer); 85 percent urban, 15 percent rural (1995 estimate).
Vital Statistics (rate per 1,000 population). *Births*--14.1; *deaths*--6.9; *marriages*--6.0.
Life Expectancy (at birth). *Males*--75.4 years; *females*--81.1 years.
Official Language. English.
Ethnic Groups. European, aboriginal, Asian.
Major Religions. Roman Catholicism, Protestantism, Orthodox Christianity.

Australia's McDonnell Mountains are discernible in ...

MAJOR CITIES (1995 estimate)

Sydney (3,772,700). Capital of New South Wales; oil refining; mercantile port; transport equipment; foods and beverages; fabricated metals; printing; chemicals; Opera House; Anzac Memorial; St. Mary's Roman Catholic Cathedral (*see* Sydney, Australia).

Melbourne (3,218,100). Capital of Victoria; metal processing; engineering; textile and clothing manufacture; food processing; papermaking; building materials; chemicals; Royal Melbourne Institute of Technology; Flinders Street Railway Station; Treasury Gardens (*see* Melbourne, Australia).

Brisbane (1,489,100). Capital and port of Queensland; engineering; food processing; shipbuilding; lumber; rubber goods; automobiles; cement; fertilizer; petroleum refining; University of Queensland; Parliament House (*see* Brisbane, Australia).

Perth (1,262,600). Capital of Western Australia; banking and insurance center; paint; furniture; sheet metal; cement; rubber; tractors; fertilizer; paper; automobiles; nickel and petroleum refining; Kings Park; Perry Lakes Stadium; Coolgardie-Kalgoorlie gold mines (*see* Perth, Australia).

Adelaide (1,081,000). Capital of South Australia; automobile parts; machinery; textiles; chemicals; transportation hub; Adelaide Festival of Arts; St. Peter's Anglican Cathedral; State War Memorial (*see* Adelaide, Australia).

Newcastle (466,000). Industrial and shipping center; coal; iron and steel; textiles; wood fiber; electrical equipment; zircon mining; fertilizers; University of Newcastle; College of Advanced Education; War Memorial Cultural Centre.

Canberra-Queanbeyan (331,800). Capital of Australia; light industry; tourist trade; National Library of Australia; Australian National Gallery; Mount Stromlo Observatory; Church of St. John the Baptist; Australian War Memorial (*see* Canberra, Australia).

Gold Coast-Tweed (326,900). Resort area includes such famous resorts as Surfers Paradise, Currumbin, Mermaid Beach, and Broadbeach; surfing; swimming; fishing; wildlife reserves.

Wollongong (253,600). Commercial, railway, and educational center; fishing; coal processing; steel manufacturing; copper refining; brick making; food processing; St. Michael's Cathedral.

Hobart (194,700). Capital of Tasmania; industrial, trade, and communications hub; textiles; chemicals; cement; confectionery; paper pulp; metal products; fruit and jam processing; Wrest Point Casino; St. George's Church; Theatre Royal; Anglesea Barracks (*see* Hobart, Australia).

ECONOMY

Chief Agricultural Products. *Crops*--wheat, sugarcane, cotton, barley, grapes, potatoes, apples, bananas, oats, tomatoes, oranges, rice, sorghum. *Livestock*--sheep, cattle, pigs, poultry.

Chief Mined Products. Iron ore, bauxite, zinc, lead, copper, tin, gold, diamonds, coal, petroleum, natural gas.

Chief Manufactured Products. Cement, pig iron, textile floor coverings, woven cotton and woolen cloth, beer, electric motors, refrigerators, motor vehicles.

Foreign Trade. Imports, 52%; exports, 48%.

Chief Imports. Machinery, basic manufactures, paper and paper products, nonferrous metals, transport equipment, chemicals, mineral fuels and lubricants, food and live animals.

Chief Exports. Metal ores and metal scrap, textile fibers, cereals, meat, mineral fuels and lubricants, petroleum, natural gas, machinery and transport equipment, chemicals.

Chief Trading Partners. United States, Japan, Germany, New Zealand.

Monetary Unit. 1 Australian dollar=100 cents.

EDUCATION

Public Schools. The governments of the Australian states and the Northern Territory administer and fund the majority of primary, secondary, and technical education. They also have special responsibilities for educational and assistance programs for aboriginal people.

Compulsory School Age. Attendance is compulsory from ages 6 to 15 (16 years in Tasmania).

Literacy. 99.5 percent of population.

Leading Universities. Australian National University; University of Melbourne; University of Adelaide; University of Tasmania; Murdoch University, Perth; Griffith University, Brisbane; University of New South Wales; Macquarie University, Sydney; Latrobe University, Melbourne.

Notable Libraries. National Library of Australia; Parliamentary Library; State Library of New South Wales; State Library of Victoria.

Notable Museums and Art Galleries. National Gallery of Australia, Canberra; Northern Territory Museum and Art Gallery, Darwin; Royal Botanic Gardens and Australian Museum, Sydney; National Maritime Museum, Sydney; Museum of Applied Arts and Sciences, Sydney; Tasmanian Museum and Art Gallery; Ballarat Art Gallery; National Gallery of Victoria; Art Gallery of New South Wales.

GOVERNMENT

Form of Government. Federal parliamentary state.
Constitution. Took effect Jan. 1, 1901.
Sovereign. British monarch represented by governor-general.
Governor-General. Appointed by British monarch on advice of local government ministers; acts on advice of Federal Executive Council.
Prime Minister. Leader of majority party in Parliament; term, as long as party retains majority.
Cabinet. Selected by prime minister from House of Representatives.
Parliament. Senate and House of Representatives; annual sessions. *Senate*--76 members, elected by universal suffrage; term, 6 years. *House of Representatives*--148 elected members; term, 3 years.
Judiciary. *High Court of Australia*--chief justice and 6 other justices; term, life, with retirement at age 70. Federal Court, Family Court, state courts, industrial tribunals.
Political Divisions. 6 states--New South Wales, Queensland, South Australia, Tasmania, Victoria, Western Australia; 2 territories--Australian Capital Territory, Northern Territory.

AU -
E-Gov-Strategie

- **Bundesebene: Starker politischer Wille vorhanden (vgl. z.B. Rede „Investing for Growth" des Premierministers Howard)**

- **Klar formulierte, differenzierte Ziele.**

- **Knappe Zusammenfassung: http://www.govonline.gov.au/projects/strategy/StrategicPriorities.htm**

- **Enge Verknüpfung mit dem Bereich E-Commerce: vgl. AUSe.NET http://www.aebn.org.au/**

GovernmentOnline
A Commonwealth Government Initiative

Strategic Priorities

General info: **Publications, speeches, media** - **Contact**

Project Overview

In the *Investing for Growth* statement of December 1997 the Prime Minister committed the Commonwealth to bringing all appropriate services online via the Internet by 2001.

GovernmentOnline: the Commonwealth Government's Strategy (*GovernmentOnline*) aims to ensure this commitment is met. Though driven by individual agency initiatives, the strategy contains 8 Strategic Priorities for coordinated action towards the Prime Minister's goal.

A key goal of *GovernmentOnline* is the development of more integrated, cross-agency and cross-jurisdictional services. In addition, all Departments and Agencies are to adopt minimum online requirements, produce their own Online Action Plans, and adhere to common guidelines.

Government Online contains eight strategic priority areas:

1. Agencies to take full advantage of the opportunities the Internet provides;
2. Facilitation of enablers such as authentication, metadata standards, electronic publishing and record keeping guidelines, accessibility, privacy and security;
3. Enhancement of government online services in regional Australia;
4. Enhancement of the impact of the Government Online initiatives on development in the Australian IT industry;
5. Government business operations to go online;
6. Monitor best practice and progress;
7. Facilitate cross agency services; and
8. Communicate with Stakeholders.

While Departments and Agencies have prime responsibility for ensuring online opportunities are realised, OGO plays a key coordination and facilitation role in ensuring the Online Strategy is fully implemented.

TOP

General Information

■ Publications, speeches, media releases

▶ *GovernmentOnline—A Strategy for the Future* *6/4/00*

▶ *GovernmentOnline: the Commonwealth Government's Strategy* - April 2000 (PDF - 243k)

▶ *Commonwealth Government Online - Progress Report* - December 1999

▶ *Electronic Service Delivery, including Internet Use, by Commonwealth Government Agencies* - November 1999 (PDF - 300k)

▶ *A Strategic Framework for the Information Economy* - December 1998 (PDF 200k)

▶ *Investing for Growth* - December 1997

■ Contact details

Mr Tim Field
Chief General Manager, Government Online
Office for Government Online

phone:[+61] 02 6271 1559
email: tim.field@ogo.gov.au
fax: [+61] 02 6271 1616

TOP ▲

About - Contact - Home - Projects - Publications - Search - Site Map

Office for Government Online

AUSe.NET

australian electronic business network

AUSe.NET News

"All around the business community there are now signs of a dramatic embrace of e- commerce by both larger and smaller enterprises. Those that ignore this trend do so at their peril"---. Robert Gottliebsen, founding Chairman of AUSe.NET - the Australian Electronic Business Network

"I took on the honorary chairmanship of this non profit making body because I believed that smaller and medium business had to embrace this change and I wanted to a part of helping it happen. Now we have passed the GST's first hurdle it is time for small businesses to focus on their future prosperity via electronic commerce"

AUSe.NET Workshops help SMEs into EC

Through AUSe.NET Workshops, the Australian Electronic Business Network is boosting awareness and encourage the uptake of electronic commerce among small and medium enterprises..

AUSe.NET Workshops

Small businesses and individuals who want to learn the "Why" of electronic commerce and why e-commerce is important to their business survival, can attend AUSe.NET Workshops that are delivered by AUSe.NET Business Partners.

AUSe.NET Business Partners.

Want to become an AUSe.NET Business Partner and deliver AUSe.NET Workshops to your small and medium sized clients? To do so just send us an email to info@ause.net

AUSe.NET - the Australian Electronic Business Network is by industry led national initiative, established in partnership with governments across Australia to foster awareness of electronic commerce among Australian small to medium enterprises (SMEs).

AUSe.NET has developed a series of three hour face to face business expansion workshops, to help small businesses understand the "why " of e-Commerce and why e-Commerce is important to their business survival. AUSe.NET Workshops can give SMEs a set of business decision support tools and an action plan to move forward.

If you would like to attend an AUSe.NET Workshop and find out the "Why" of e-commerce for yourself, then please click on the AUSe.NET Business Partners button.

Want to become licenced as an AUSe.NET Business Partner and deliver AUSe.NET Workshops to SMEs? Please contact AUSe.NET by email at info@ause.net.

Organisations offering electronic commerce related products & services are invited to submit an initial statement of capabilities by registering below.This information will be made available to SMEs who visit AUSe.NET Online for a source of companies to help them with their e-Commerce journeys.

To add your company to the AUSe.NET National Register of e-Commerce Capabilities, type in your email address, then click on the 'Register' button.

AUSe.NET Member Login

Enter the AUSe.NET Member Area for people who have attended an AUSe.NET Workshop

AUSe.NET Business Partner Login

Enter the AUSe.NET Business Partner Area

Downloads

How to find AUSe.NET Workshops

Want to find out about who delivers AUSe.NET Workshops in your area, their schedules and prices? Then please click on the AUSe.NET Business Partners button below.

Want to find a Company to help you on your business e-Commerce journey?

The AUSe.NET National Capability Register is full of Australian businesses that have listed their information. They supply services and products to help Australian small businesses get into e-Commerce. Would like to search the AUSe.NET database? Then please click on the Search the AUSe.NET National Capability Database button below.

Also Onsite

About AUSe.NET

Business Partners

e-Commerce Jargon Buster

e-Commerce Case Studies

Products & Services

Workshops

Business with Government

Export Information

New Tax System Information

Other e-Commerce links

National Capability Register

Search the National Capability Database

8 Stages To Adopting Electronic Commerce

email AUSe.NET

The following downloads require Adobe Acrobat Reader to be viewed:

AUSe.NET Workshops (39k)

Details of the three hour AUSe.NET Workshops, to help SMEs understand the "why" of e-Commerce and to give them a set of business decision support tools and an action plan to move forward.

AUSe.NET Background (434k)

Electronic Commerce for small and medium business. Why? How? When? The background to the AUSe.NET initiative and why it has been established by governments around Australia.

Taking the Plunge (860k)

Small business attitudes to electronic commerce. SMEs have been slow to take up e-Commerce due to the lack of information on "why" it is important to their businesses. A Joint AUSe.NET / NOIE Report.

World Wide aWareness (645k)

The uptake of electronic commerce has the potential to transform the global economy more rapidly than the industrial revolution. World Wide aWareness is a report on 90 government initiatives in e-Commerce worldwide to help SMEs get started into e-Commerce. A Joint AUSe.NET / NOIE Report.

Where to go? How to get there (2.29Mb)

The next steps. A Guide to Electronic Commerce for small business and where they can look for help. A Joint AUSe.NET / NOIE Report.

Getting Paid on the Internet (939k)

How to set up arrangements with a bank. Credit cards over the Internet. How credit cards work. Risks & Costs. A guide for smaller companies. A joint NOIE ABA Publication.

Banking on the Internet (2.55Mb)

What's on offer? Who's offering what? Is it secure? Where to go? Is my privacy protected? What are the costs? A guide to personal Internet banking services. A joint NOIE ABA Publication.

Internet Banking for Businesses (2.08Mb)

You can do it Now. Fit with e-Commerce. What's on offer? Risks & Costs Who's offering what? A guide to electronic banking for business. A joint NOIE ABA Publication.

AUSe.NET Guides

Download AUSe.NET information for small businesses, to help them get started in electronic commerce.

How to Buy a Computer (153k)

How to Find a Computer Vendor, Getting Quotes, Computer Check List and How Not to Buy a Computer.

How to Get Connected (170k)

How to Register a Buy a Modem, How to Find an Internet Service Provider, How to Use e-mail and How to Browse the Internet.

How to Set Up a Web Site (132k)

Deciding on a Web Site, How to Register a Domain Name, How to Find a Web Hosting Company and How to Find a Web Site Developer.

How to Get Online with the Government (135k)

AU - E-Gov-Strategie (II)

- **Zahlreiche Behörden/ Gremien/ Fachausschüsse sind an der Entwicklung beteiligt, insbesondere:**

- **DCITA (Ministerium für Kommunikation, Informationstechnologie und Kunst) http://www.dcita.gov.au/**

- **Online Council (Online-Rat) http://www.noie.gov.au/oc/frames/frames.htm**

australian department of

communications, information technology

and the arts

text or **graphics**

Terms of Reference

online council

The Online Council has adopted the following Terms of Reference:

1. To provide leadership to all areas of government, industry and the community at large in promoting and facilitating electronic communications and electronic service delivery.

2. To provide a forum for Commonwealth, State and Territory Government Ministers and local government to consider and reach agreement on national strategic approaches to the use of information and communication services.

The Online Council operates within the Council of Australian Governments (COAG) protocols for Ministerial Councils.

The Online Council will consider recommendations made by governments, make decisions, agree on principles and issue communiques on matters within its Terms of Reference. It may consider issues referred by other groups and advisory bodies and in turn, the Online Council may wish to refer issues to these groups or any other relevant working parties.

The National Office for the Information Economy (NOIE) provides secretariat support to the Online Council. Online Council Ministers are supported by senior officials representing all jurisdictions, local government, the Office of Government Online and other relevant government agencies.

Return to index page

AU -
E-Gov-Strategie (III)

- **DOFA (Ministerium für Finanzen und Verwaltungsangelegenheiten) http://www.dofa.gov.au/**

- **NOIE (Nationales Büro für Informationswirtschaft) http://www.noie.gov.au/**

- **OGO (Office for Government Online = Büro für die Online-Verwaltung) (vermittelt einen hervorragenden Überblick) http://www.govonline.gov.au/**

Australian Department of Finance & Administration

Services & Links

Links to other DOFA sites

AusInfo

Australian Commonwealth Government Entry Point

Budget Group

Comcover

Commonwealth Superannuation Group

Competitive Tendering and Contracting (CTC)

FedInfo

Financial Framework Branch

Government On-line Directory (GOLD)

GST website for Commonwealth Agencies

LawSearch

Property Group

Remuneration Tribunal

Financial Services

Our Strategic Partners

IBM GSA

Pricewaterhouse Coopers

Links to other sites

Australian Electoral Commission

Commwealth Grants Commission

ComSuper

Office of Asset Sales and IT Outsourcing

Ministers

Discover our Department

Media releases

Employment opportunities

The Commonwealth Budget

Publications

What's new

Services and links

Search

Go to...

Home

NOIE — The National Office for the INFORMATION ECONOMY

About | Contact | Feedback | Projects | Publications & Speeches | Search | Site Map | Subscribe

Projects and activities

Access & equity
Equitable access to the online world - community sector - online access - people with disabilities - regional Australia ... more

Awareness
Building recognition of the opportunities online - Online Australia ... more

Consultation & advice
Bodies for consultation & advice - AIEAC - MCIE - NEAC - Online Council ... more

Consumer confidence
Building consumer confidence online - assurance - content regulation - interactive gambling - privacy - Shopping Online ... more

E-commerce
Developing e-commerce in Australia - banking - e-health - ITOL - legal framework - PECC - skills - Small Business - trucks ... more

Government online
Bringing govt services online, in partnership with the Office for Govt Online - ABN-DSC ... more

Information economy
Policy on key national issues - .au domain policy - Bandwidth Inquiry - Convergence review - ecommerce analysis/ stats - new technologies & markets - Strategic Framework.. more

International
Representing Australia in world forums - APEC - APT - bilateral activities - domain names / ICANN - ITU - OECD - TIED - WTO ... more

Features

Enrol now for ICANN's '*At Large Elections'* and have your say in the future of the Internet. It's free for anyone 16 or over with an email address. Enrolments close 31 July 2000.

Interactive Gambling Study - The Commonwealth Government is seeking comments and views from the public on the feasibility and consequences of banning interactive gambling services. This study will focus on ways in which a ban might be implemented, and the technical, social and economic consequences of such a ban.

The Smart Card: Key to the New Economy is a joint initiative of the National Office of the Information Economy and the Asia Pacific Smart Card Forum. In profiling the industry, it aims to accelerate the uptake of smart card technology in Australia.

Yellow Pages® Small Business Index™ - Survey of Technology and E-commerce in Australian Small and Medium Business. This special report examines small and medium sized enterprises (SMEs), and their attitudes towards and experiences with e-commerce.

For persons wanting information on where they can go to get online, NOIE has **links to public access locations** across Australia. For individuals, families or community groups interesting in **acquiring free or inexpensive hardware**, NOIE has contact information on several organisations.

What's New

- **Australian Internet users to have a say** - Media release from the Minister for Communications, Information Technology and the Arts, Senator Richard Alston. - *13/07/00*

- **Alston thanks NOIE CEO for important contribution** - Media release from the Minister for Communications, Information Technology and the Arts, Senator Richard Alston. - *10/07/00*

- **The Smart Card: Key to the New Economy** - Remarks by Senator the Hon. Richard Alston Minister for Communications, IT and the Arts. - *06/07/00*

- **auDA Competition Model Advisory Panel** - auDA has issued a call for participants to help introduce competition in the registration of .au domain names. - *29/06/00*

- **Australian business continues to embrace e-commerce** - Media release from Senator the Hon. Ian Campbell, Parliamentary Secretary to the Minister for Communications, Information Economy and the Arts. - *29/06/00*

- **Yellow Pages® Small Business Index**™ - Survey of Technology and E-commerce in Australian Small and Medium Business. - *28/06/00*

- **Join the NOIE Update mailing list** -

The Information Economy Digest (TIED) will keep you abreast of the latest thinking on knowledge economy issues. With links to quality articles and policy papers the world over, TIED is the perfect resource for those that need more than just news.

The next edition of the Current State of Play is due out soon. Stay informed of its release and other NOIE activities by subscribing now. - *28/06/00*

- Call for WIPO to wipe out cybersquatters - Media release from the Minister for Communications, Information Technology and the Arts, Senator Richard Alston. - *22/06/00*

- Small Business - NOIE has compiled a selection of local and international examples of best practice case studies in the building and construction sector industry's adoption of e-commerce. - *19/06/00*

- Making E-Commerce Accessible - Media release from Senator the Hon. Ian Campbell, Parliamentary Secretary to the Minister for Communications, Information Economy and the Arts. - *14/06/00*

Related information economy web initiatives

NOIE is part of the ...

Department of Communications Information Technology and the Arts

Ministers:

- Senator Richard Alston, Minister for Communications, Information Technology and the Arts.
- Peter McGauran, Minister for the Arts and the Centenary of Federation
- Senator Ian Campbell, Parliamentary Secretary to the Minister for Communications, Information Technology and the Arts

---

About - Contact - Feedback - Projects - Publications - Search - Site Map - Job Vacancies

Create a link to NOIE

National Office for the Information Economy
GPO Box 2154, Canberra. ACT 2601 Australia (Canberra)
PO Box H237, Australia Square NSW 1215 (CEO's office)
9th floor, 161 Collins St, Melbourne VIC 3000 (VIC office)
Ph. [+61] 02 6271 1000. Fax: [+61] 02 6271 1800

NOIE

The National Office for the INFORMATION ECONOMY

About | Contact | Home | Feedback | Projects | Publications & Speeches | Search | Site Map | Subscribe

Navigation: [Home](#) > [Projects](#) > Government Online

Government Online

Bringing all appropriate govt services online by 2001 is a Commonwealth Government priority. Online service delivery is a great opportunity to deliver Government services to clients better, faster, cheaper and easier than ever before. The Office for Govt Online is working to meet his goal, in partnership with NOIE and other agencies.

Overview

The Government Online strategy is designed to help Government agencies, and through them the Australian public, maximise the opportunities the Internet provides. Electronic service delivery lets governments not only *extend* existing services and information but also to *enhance* the quality of government services. Online technologies provide an opportunity to re-engineer government service delivery at all levels and move into a seamless, customer-focused structure.

◆ Office for Government Online

The Office for Government Online (OGO), an agency within the Department of Communications, Information Technology and the Arts portfolio, is the lead Commonwealth agency for developing the Commonwealth Government's strategy for online services.

OGO is responsible for overseeing government progress towards meeting the Prime Minister's commitment that by 2001 all appropriate government services be available online. OGO and NOIE are working closely in the development of the Government Online Strategy.

Government **Online**
www.govonline.gov.au

[OGO](#) responsibilities include:

- developing Commonwealth [government online strategy](#),
- the [Gatekeeper](#) government public key infrastructure framework, and the development of the ABN-DSC,
- [government procurement policy](#),
- policy on government standards for data management like [AGLS](#),
- the [Trials in Innovative Government Electronic Regional Services](#) (TIGERS) project,
- administration of the [.gov.au domain name](#) space,
- the [Government Information Centre](#) call centre pilot, and
- [whole of government telecommunications arrangements.](#)

◆ ABN-DSC: tool for e-commerce

Currently under development by the [Office for Government Online](#), with NOIE involvement, the ABN-DSC

(Australian Business Number - Digital Signature Certificate) is a digital certificate being developed by the Commonwealth government, in partnership with States/ Territories and in co-operation with the private sector, to facilitate the development of e-commerce in Australia; speed the evolution of government online services to business; and help cut the 'red-tape' compliance cost burden small business often have to face in dealing with government. ...*more*

General Information

▮ Contact details:

Mr Tim Field
Chief General Manager, Government Online
OGO - NOIE Government Online Task Force
Ph. [+61] 02 6271 1777. Fax: [+61] 02 6271 1000

▮ Related links

► NOIE Ecommerce projects home page
► Strategic Framework for the Information Economy home page
► National Electronic Authentication Council home page

TOP ▲

National Office for the Information Economy
Comments, problems with the site? Please report them to: webmaster@noie.gov.au

Last modified May 29, 2000

GovernmentOnline

A Commonwealth Government Initiative

About   Contact   Projects   Publications   Search   Site Map

Projects and activities

Government Online Strategy

The Commonwealth's strategy for delivery of government services - Strategic Priorities - Agency Online Action Plans - Progress So Far - Reporting Framework - Seminars

Online Standards

Information management advice and guidelines for best practice - OISOs - AGLS - Accessibility - Privacy - Security - Electronic Publishing and Recordkeeping

Online Services and Innovation

Enabling equitable access to government services online - GOVERNET - TIGERS - Government Information Centre

International Government Online

Representing Australia in international fora - MOUs with Hong Kong and Singapore - ICA - OECD Public Management - G8 Government Online Project

Whole of Government Services

Developing whole of government solutions - FedLink - Australian Government Domain Administration - Government Software Agreements - Telecommunications - GOLDEN - Government Electronic Satellite Trial

Government Public Key Infrastructure

Enabling secure online communications - Gatekeeper - Gatekeeper Accreditation - Gatekeeper Implementation - Government Public Key Authority - Who's Gatekeeper Accredited? - ABN-DSC

Government Electronic Procurement

Implementing electronic purchasing and payments - Government Electronic Procurement Implementation Strategy - Government Single Supplier Database - Remittance Advice - BEP Government Tender Discoverability - Service Level Agreement with DoFA - GaPS - Commonwealth Electronic Tenders System

Related websites

- DCITA website
- NOIE website
- Senator Alston's website
- Senator Campbell's website
- The Australian Commonwealth Government Entry Point
- The Business Entry Point
- FedInfo

Features ▼

► **The Online Council endorses *Guidelines for the administration of the .gov.au domain & Common minimum website access standards***

The Online Council has endorsed a set of guidelines for the administration of the .gov.au domain. The Council has also endorsed common minimum website access standards.

What's New ▼

- **Seventh Ministerial Meeting of the Online Council - Media Release** *30/6/00*

- *TIGERS Newsletter - Issue 1* (PDF - 117k)

- **Australian business continues to embrace e-commerce** *28/6/00*

- *GovernmentOnline Newsletter - Issue 1* (PDF - 186k)

- **Government Online Out In Front** *7/6/00*

- **Affordable Internet access for rural and regional Australia** *31/5/00*

- **Putting The Bug To Bed: Under Budget**

► ***Online Action Plan Guidelines*** - PDF (165k)

The Government requires all Commonwealth Departments and Agencies to produce on Online Action Plan by September 2000. This requirement will ensure all agencies systematically audit their information and services to determine which of these should be delivered online, and a timetable for delivery. OGO has developed Online Action Plan Guidelines to assist agencies in this process.

► *GovernmentOnline* **Seminars**

The Commonwealth Government recently released its *GovernmentOnline* Strategy, setting out an operational framework for agencies to meet the Prime Minister's commitment that all appropriate Government services will be delivered online by 2001. The Office for Government Online is conducting a series of free seminars aimed at helping Commonwealth agencies to meet this commitment.

► *GovernmentOnline* **Strategy** - (PDF - 243k)

GovernmentOnline will drive the development of a seamless national approach to the provision of online services. Users of these services should not need to understand how Government is structured to interact with it easily and safely. *GovernmentOnline* outlines the steps being taken to make sure this is possible ***Have your say on the Strategy - mail www.GovOnline.gov.au***.

► **Commonwealth E-Procurement Strategy** - (PDF - 3021k)

The Commonwealth Electronic Procurement Implementation Strategy provides a framework of standards for Commonwealth agencies, and a series of projects and activities which the Department of Communications, Information Technology and the Arts will undertake with Commonwealth agencies and their suppliers.

2/5/00

- ■ Government Online: A Key Information Economy Driver *19/4/00*

- ■ *GovernmentOnline*—A Strategy for the Future *6/4/00*

- ■ TIGERS Roar in Tasmania *6/4/00*

- ■ eSign Scores *Gatekeeper* Accreditation *3/4/00*

- ■ Launch of E-Procurement strategy - speech by Senator Ian Campbell *3/4/00*

- ■ Commonwealth E-Procurement Strategy Takes Off *3/4/00*

- ■ Government Records Enter The 'Stone Age' *30/3/00*

Office for Government Online

Addresses:

Postal: GPO Box 2154 Canberra ACT 2601 Australia
Street: 19 National Circuit Barton ACT 2601 Australia
email: ogo@ogo.gov.au

Phone: [+61] 02 6271 1222
Fax: [+61] 02 6271 1616

To link to www.govonline.gov.au please use this graphic:

Government **Online**
www.govonline.gov.au

ATSIC

agls australian government locator service

BOBBY v3.1
APPROVED

fed.gov.au
THE COMMONWEALTH GOVERNMENT ENTRY POINT

Link to
Prime Minister's
Web Site

TOP ▲

About - Contact - Projects - Publications - Search - Site Map - Recruitment

AU - E-Gov-Strategie (IV)

- **Auf gliedstaatlicher Ebene:**
- **Neusüdwales prescht massiv vor!**
- **http://www.nsw.gov.au/connect.nsw**

New South Wales State Government

connect.nsw

The strategy for reform of government service delivery

Bob Carr, Premier of New South Wales, writes...

Rapidly changing information technologies are affecting all our lives. Whether at home, at work or at school, it is a change for the better.

Our children are growing up with computers in schools. They need to feel comfortable with them. They must be computer literate and they must have equal opportunities to access the Internet.

The State Government recognised this in 1995. It was determined to provide Internet access to all of the State's 2400 schools. Not just schools in the city, but every school in the State.

EQUAL ACCESS FOR ALL

Today, long before any other State or Territory, every school in New South Wales has access to the Internet.

It's an achievement we can all be proud of. Our children now have new opportunities to learn and gain knowledge.

The State Government is harnessing these new technologies to improve all residents' quality of life. Here are just a few examples:

TAFE is providing a live and constantly updated database of course information.

The RTA DRIVES network is dramatically reducing the time taken to process motor registrations.

The State Library is extending Internet access to all public libraries.

The State Government is also making it easier for businesses to do business.

The Department of Public Works and Services Internet site includes detailed information about tenders. In the near future firms will be able to submit capital works and supply tenders electronically.

VISION AND LEADERSHIP

connect.nsw outlines an online vision for NSW. It provides a framework to support the interactions between government, business and the community.

Before 1999 there will be one-stop shops for all State Government services, open day and night, every day of the year.

New South Wales is Australia's leading Internet and information technology State. The State Government is determined to ensure we retain that leading position.

But that's not enough. We must remain a world leader.

Bob Carr MP
Premier of New South Wales
Email: bob.carr@www.nsw.gov.au

FOR MORE INFORMATION

This brochure is a summary of a longer report. If you want a copy of the full report you can get it on the Internet at http://www.nsw.gov.au/connect.nsw. The connect.nsw site will be regularly updated with reports on progress and new initiatives.

You can also contact the *connect.nsw* hotline on:
Phone (02) 9228 3663
Fax (02) 9228 3599
Email connect.nsw@oit.nsw.gov.au

Between now and the year 2000 the information technology industry is forecast to grow in NSW by more than 6% per year.

`100,000 Australians accessed a financial institution through the Internet in a four week survey period.' Source: Business Review Weekly, 24 February 1997

Embracing the Internet revolution

The Internet is changing the way we communicate with each other and the rest of the world.

In just five years the Internet evolved from an academic electronic mail network to a flexible, secure, interactive global communications network.

By the 2000 Olympics you will be able to use your personal computer and the Internet to watch television or a movie, do your shopping, banking or deal directly with the State Government. This is already happening.

INFORMATION TECHNOLOGY POWERHOUSE

Australians have embraced new information technologies. We have the second highest number of computers per head in the world and are the sixth highest for Internet access.

Within Australia, NSW is the information technology powerhouse.

Already one in three NSW homes has a personal computer. And that figure is rising rapidly all the time.

A STRATEGY FOR NSW

The NSW Government recently adopted a strategy to position the State for the information society. It is called connect.nsw. This brochure is a summary.

It outlines the State Government's plan to ensure NSW maintains its lead in the field of Australian Internet information technology.

connect.nsw DETAILS FOUR INTERLINKED STRATEGIES:

- Integrated Government ensuring greater information sharing between local, State and Federal levels.

- Electronic Service Delivery delivering customer focused government services and information throughout NSW

- Electronic Commerce implementing electronic commerce throughout NSW.

- Networked communities improving the quality of life in regional, rural and metropolitan NSW

connect.nsw will ensure that NSW grasps the great opportunities that the Internet presents for doing business and improving our quality of life.

NSW AUSTRALIA'S IT LEADER

New South Wales is providing the leadership for the Australian Internet, information technology and telecommunications market.

- NSW IT exports are worth $2 billion annually.

- 75 of Australia's top 100 information technology companies are located in Sydney. These include household names like Canon, Compaq, Digital, IBM, Microsoft, Motorola, Samsung and Nortel.
- 40% of Australia's $15 billion telecommunications market is in NSW.

GIVING NSW BUSINESS AN EDGE

More than 200 international corporations have chosen Sydney as home for their Asia-Pacific regional headquarters. NSW's IT edge is an important reason.

IBM's Australian headquarters have been in NSW since 1932. From 10 staff, the company now employs more than 7000 in IBM and its joint venture companies Australia-wide.

`Sydney has proved an excellent business environment over the years. It's provided IBM with a highly skilled, multilingual and multicultural workforce plus access to a good infrastructure,' said Robert Savage, Managing Director and CEO, IBM Australia.

Three of IBM Global Services Australia's five computer processing centres are in NSW, forming the southern hub of IBM's Asia Pacific Geoplex. This is one of the largest delivery entities in the world, providing information technology services in Australia and throughout the growing Asian market.

In March 1997, NSW Premier Bob Carr, launched the IBM Multimedia Centre in Sydney, servicing Australia and 15 other countries in our region.

By 2000 more than 60% of enterprises worldwide will engage in electronic commerce.

`More than 500,000 Australians are Internet users. By 2000 a majority of Australian homes and businesses are expected to have Internet access.' Source: www.consult, February 1997

1. Creating more effective, integrated government

Using online technologies and services to integrate State, Federal and local government agencies will give NSW a more effective, cost efficient public sector.

The NSW Government is made up of more than 150 different agencies and departments. Each deals separately with the general public and local businesses.

The State Government is continuing to eliminate unnecessary duplication of information and waste.

Establishing an integrated Government Network Service will, for the first time, link all State Government agencies and departments together.

By creating an integrated electronic messaging service, an online staff directory and an internal electronic publishing system, government in NSW will work more effectively and harmoniously.

BETTER SERVICES, LESS COST

The public will get better value for money from their government.

Government printing costs will be reduced by integrating State Government agencies and departments. Thousands of documents that were previously printed will now be available electronically.

The costs of government will be further reduced through agencies sharing a common information infrastructure. Internet technologies will be used to disseminate information, transact business and improve service delivery throughout all levels of government in NSW.

This will be achieved in several ways.

First, by connecting all agencies together.

Second, by coordinating all government email systems to allow more rapid and controlled communications between government agencies.

Third, by greater information sharing and electronic publishing.

Fourth, by ensuring that local, State and Federal governments work together to improve government performance.

GOVERNMENT AND BUSINESS WORKING TOGETHER

A whole of government approach to information technology will allow government and business to work together more effectively.

Any company in NSW will be able to do business electronically with the government.

Services will no longer be set by bureaucratic procedures but by the needs of the individual or business.

DELIVERING BETTER HEALTH CARE BY SHARING INFORMATION

The NSW hospital system provides high quality health care to local communities. It's a system that is geographically fragmented.

At the moment a patient's records are kept on file in one place. It's not easy for a doctor or nurse in another part of the State's public health system to access that information.

NSW Health is currently developing a centralised patient information system called the `Health Data and Information Exchange'. This will allow information sharing between hospitals and health professionals.

In an emergency, no matter where you happen to be, the appropriate medical records will be immediately available to your doctors and nurses.

2. Delivering quality government services electronically

Effectively using new information technologies will allow government agencies to deliver high quality services to the NSW public.

The days of filling out multiple forms, standing in long queues, waiting for offices to open and writing time-consuming letters are on the way out.

People will be able to access an increasing number of State Government services through one single,

convenient point. These new services will be open 24 hours a day, 7 days a week. Electronic services never close.

CUSTOMER FOCUSED

In future, when you change address you will have the option to tell the State Government once. Your new address can be changed automatically for any State Government agencies you choose to deal with.

Electronic services will also mean greater customer choice. You will be able to deal with the State Government by phone, on the Internet, at a local multi-media kiosk or even through interactive television.

Of course, if you prefer, you can still get friendly counter service. But in this new era the person serving you will have access to all State Government services at their fingertips.

Eventually local, State and Federal government services and even private sector services will be available at these access points.

BIG WINNERS

People and businesses in rural and regional NSW will be big winners. They will get improved access to government information and services.

This whole of government approach will save money as costly duplications are removed. Savings will also be made as customers become better informed about their rights and responsibilities. The State's public sector will better understand the needs of people and businesses.

GREATER BUSINESS OPPORTUNITIES

Some government services will be delivered in partnership with the private sector. The private sector will also provide the equipment to access these services.

These government contracts will give business the opportunity to:

- innovate and develop new products and services; and,
- find diverse and creative solutions to the State's information challenges.

Online delivery of government information will cut costs, save time and slash red tape and boost the creation of new jobs and industries.

QUALITY SERVICES FOR RURAL AND REGIONAL NSW

Government Access Centres will provide a whole of government approach to service delivery in rural and regional areas.

These Centres support existing rural service infrastructure and improve the delivery of government services to remote communities.

The Centres will provide:

- services which are integrated and customer focused
- information on a range of government activities and services

- referrals and appointments for visiting agency staff.

They will also undertake transactions for various government agencies.

3. Boosting economic growth with online business

NSW is an advanced information society. We have a sophisticated communications infrastructure.

Computer ownership and Internet use in NSW are among the highest in the world.

These two factors and the rapid uptake of new information technologies provide the ideal environment for electronic commerce to flourish. They also give small to medium sized businesses in NSW greater opportunities to grow and create highly skilled jobs.

This is already happening in areas such as banking, construction, engineering, entertainment, finance, telecommunications and tourism.

A small company in the Sydney suburb of Willoughby won the tender to make a promotional video for an international conglomerate with offices worldwide. They won the job because of their innovative use of the Internet. Their competitors relied on traditional communication methods.

DISTANCE NO LONGER A BARRIER

Business communications have entered the electronic age. Companies exchange information, images, plans and mail electronically. Many local firms are using information technology to help them compete internationally.

This rapid growth of electronic commerce will fuel the demand for new and innovative products and services using the Internet. Thanks to the online economy, businesses in remote areas will no longer be constrained by time and distance.

NSW businesses will, and must, be able to compete for work anywhere in the world.

NSW GOVERNMENT LEADS THE WAY

The NSW Government is a major customer of local business. In 1997-98 the State Government will spend $6 billion on capital works and $4 billion on goods and services.

Today business success depends on greater use of information technology. The State Government is determined to take the lead. It will conduct more of its business electronically.

To win State Government contracts in the future, companies must be able to do business electronically.

The Government can help by nurturing innovative enterprises and continuing to attract leading international firms to NSW. This will make NSW the centre for electronic commerce in the Asia Pacific.

PUBLIC WORKS AND SERVICES TENDERING GOES ELECTRONIC

The Department of Public Works and Services (DPWS) has begun advertising construction and supply

tenders on the Internet.

Using the Internet allows interested parties to search for tenders quickly and efficiently. These advertisements provide more information at a lower cost than is possible in a newspaper.

Contractors can now submit supply tenders to DPWS electronically. Electronic tendering for capital works programs will begin in 1998.

By the end of 1998 contractors will be able to browse tender documents online, download tender databases and the software required to complete a tender and then submit their tender to a secure tender box.

4. Better links for new communities

More and more people around the world are coming together by using the Internet to learn, communicate, discuss and share information.

The Internet can bring together people isolated by distance or circumstances, creating new networks of support and friendship.

It allows disadvantaged groups to participate in community life.

Remote communities can have greater access to services and facilities taken for granted by city dwellers.

The Internet also provides opportunities for local communities to publicise local events and services, everything from tourism to commerce.

ENSURING ACCESS FOR ALL

As new information technologies continue to revolutionise the way we work and relax, it is important that everyone has access to the benefits.

The NSW Government is committed to ensuring access to the Internet for all citizens via local libraries and schools.

Commercial organisations such as clubs, newsagents, supermarkets and shopping centres will be able to offer access to government and commercial services.

IMPROVED SERVICES FOR RURAL AND REGIONAL NSW

There are more than two million people living in rural and regional NSW. In these areas there are high infrastructure costs and limited access to training and support.

This poses considerable barriers to the take up of information technology.

The State Government is committed to helping these communities to benefit from the many opportunities of the information era.

It will build on existing connections to provide and coordinate support services to community groups.

The Government can also set examples using community pilots.

It can increase awareness of information technology and its benefits and raise the skills in the community.

Remote and rural communities will no longer be disadvantaged by distance.

NORLINK NETWORKS THE NORTHERN RIVERS

The Norlink project helps individuals and organisations in the Northern Rivers area of NSW share information and services. It is offering improved services to the local community and encouraging regional growth.

It is seeking to be a catalyst for the development of an information economy in this region.

It encourages the creation of local content and increases community access to technology. There is training, resource sharing and promotion and marketing.

For more information

connect.nsw hotline

For more information you can contact the connect.nsw hotline on:

Phone (02) 9228 3663

Fax (02) 9228 3699

Email connect.nsw@oit.nsw.gov.au

Internet access

This brochure is a summary of a longer report. If you want a copy of the full report you can get it on the Internet at:

http://www.nsw.gov.au/connect.nsw

The site will be regularly updated with reports on progress and new initiatives.

You can contact a range of NSW Government agencies through the State Government home page:

http://www.nsw.gov.au/

The NSW Government also provides information about the Year 2000 millennium bug at:

http://www.y2k.gov.au/

Printed publications

The NSW Government has a range of publications about the use of Information Technology including:

Information Management & Technology Blueprint for NSW

This document is also available at http://www.nsw.gov.au/blueprint

connect.nsw - An Internet Strategy for NSW

This document is also available at http://www.nsw.gov.au/connect.nsw

The Year 2000 Business Risk Analysis Handbook

This document is also available at http://www.y2k.gov.au/methodology

Disclaimer

All the information and dates in the publication are correct as at December 1998.

The NSW State Government makes no warranty, express or implied, as to the accuracy or completeness of any information, howsoever stored or transmitted, which may be obtained by any person or any entity having access to State Government internet sites.

AU - Portale

- **Commonwealth of Australia (=Oberstaat): Government Entry Point http://www.fed.gov.au/**

- **6 Gliedstaaten (und 2 Bundesterritorien mit Selbstverwaltungskompetenzen):**

- **New South Wales: ServiceNSW http://www.nsw.gov.au/**

- **Australian Capital Territory (Hauptstadt Canberra): http://www.act.gov.au/**

www.fed.gov.au

THE AUSTRALIAN COMMONWEALTH GOVERNMENT ENTRY POINT

HOME
About Government
Parliament & Legislature
Ministers
Media Releases
People / Function
Government Publications
Subject Index
Search All Govt. Sites
Web sites by Portfolio
Web sites alphabetically
Site Map
Contact Us
Site Help
About this site

Information on **GST**

Welcome to fed.gov.au

The Commonwealth Government Entry Point provides easy access to all Commonwealth authorised information and services.

1. Looking for a specific Department, Service or Information?

Try entering it here-

Advanced Search
How to search this site

Look For:

2. General Information about Government -

Parliament, Prime Minister, Constitution and more.

3. Government Web Sites -

Ministers and Portfolios, Sites listed Alphabetically, Complete Lists by Portfolio

4. Complete searchable index of Government Web Pages -

This is more useful for researchers because of the amount of data available. Standard Search and Metadata Search both available.

5. List of State and Territory Government Web Pages -

» New South Wales
» Victoria
» Queensland
» South Australia
» Western Australia
» Northern Territory
» Tasmania
» Australian Capital Territory

TOP OF PAGE

[**Text Only Home Page**]

Welcome to New South Wales — **SERVICE NSW**

This Site
- **How to Use This Site**
- **Other Related Links**
- **Suggestion Box**
- **Register Your Link**

New South Wales
- **Virus Information**
- **Parliament of NSW**
- **Ask the State Library**
- **NSW Legislation**
- **NSW Government Directory**
- **Sydney 2000 Olympics**
- **Women in NSW**

Bill Payments

NSW Government Agencies
- **Coming Events**
- **Media Releases**
- **What's New**

Announcements
. GST & New Tax System commencing 1 July 2000
. Lifetime Health Cover....FAQ's

Find	**in**

Hint: Do not use inverted "commas" and limit your search to one or two words

Popular Requests

► Feedback: *Were you successful with your search?*

ACT Government

Search

Welcome

Our Services

Payments

Government

Business

Tourism

Community

What's New

Site Map

Australian Capital Territory

Meet The Minister   Big Gigs   News & Weather

Centenary of Federation   State of the Territory

C A N B E R R A - C I T Y   O F   T H E   F U T U R E

CALL US: 13 ACT 1 / 132281 (NSW/ACT CALLERS) / 61 2 6207 5111 (OTHER CALLERS)

Privacy statement

Copyright and disclaimer notice

Australian Commonwealth Government Entry Point

This page was last updated on 17 June 2000. Regarding technical problems, information or comments on this page please contact the webmaster at webmaster@www.act.gov.au.

Text only

AU - Portale (II)

- **Victoria: http://www.vic.gov.au/**
- **South Australia: South Australia Central http://www.sa.gov.au/**
- **Western Australia: http://www.wa.gov.au/**
- **Northern Territories: http://www.nt.gov.au/**
- **Queensland: http://www.qld.gov.au/**
- **Tasmania: Tasmania Online http://www.tas.gov.au/**

Welcome to Victoria's Government Information

Main Menu | Today in Victoria

Text Only

Scroll Down to see more topics

About Victoria Facts and figures, visitors' information, major projects

Arts What's on in Victoria, Arts funding, galleries, theatres and other cultural institutions

Building, Property & Housing Building controls, rent & housing assistance, historic buildings, energy efficiency, opportunities for new home buyers

Business Small businesses, WorkCover, competition policy, employment, economics, finances & taxes, Y2K

Citizens & Community Freedom of information, rights, opportunities, community groups, family, seniors, multiculturalism

Departments Government Departments and agencies on the Web, search for agencies and authorities

Education Term dates, primary and secondary schools, Universities, TAFE, adult education

Employment Employment programs, job opportunities within the Victorian Public Service, WorkCover

Government in Victoria The Premier, MPs, Parliament, legislation, cities and shires, media releases

Health Public hospitals, regulations, local health services, better health

Information Services Victorian public libraries, Information Victoria, Government information centres, consumer rights information

Land & Environment Land Channel, parks, water boards, heritage, preservation, maps

Laws & Legal Legislation, Courts, Tribunals

Leisure & Tourism Tourist, sports, events

Police & Emergency Services Police, State Emergency Service, Operation Countdown, Country Fire Authority

Rural Affairs Agriculture, food, regulations, fires, Landcare

Science & Technology Y2K issues, energy, minerals, petroleum, multimedia, research, science in schools

Transport Tram, train & bus timetables, fares & routes, driver's licences, vehicle registration, City Link

Premier's Homepage
www.premier.vic.gov.au

Weather Statewide
Melbourne
Mainly fine. Windy. Max 15
Currently 13.9 C

An Eye on Victoria
Live Webcam images
of Victoria

MORESKI. TORCH RELAY
Current Events

multi-service express
The easy way to Government services

Have Your Say
Click here to have your say

This links to the Victorian Government's **'Have Your Say' site - your opportunity to offer an opinion and talk directly to the Victorian Government.**

- Your email message will be directed to the most appropriate Department or Minister.

- The website will automatically send you a receipt so that you know that your message has been delivered.

- If a response is required, the appropriate contact will endeavour to send one as soon as possible.

- You can also put your message on a public bulletin board for others to read, and register for emails regarding other messages about the Government to be sent to you.

- These messages are randomly selected depending upon their relevance.

   Every person's opinion is important.
   Your Say is important to the future of Victoria.

South Australia Central

- Information & Community
- Government
- Tourism & Travel
- Business
- Shopping & Classifieds
- Sport, Leisure & the Arts
- Employment
- Environment
- Health
- Education
- Computing & Science
- Banking & Finance

Welcome to
Western Australia

Select your spotlight.

The Premier

Government

News

Online Services

Events & Tourism

Jobs

Business

About WA

Youth

Community

Agencies

Comments

Search

Sitemap

Parliament

Spotlight on
WA

As well as having historically significant examples of architecture, the Wheatbelt region accounts for around 45% of Western Australia's total agricultural production.

online WA

Announcement

WA unemployment rate lowest in 11 years.

Safer WA: Building safe and secure environments for all Western Australians.

The Best on Earth in PERTH 1999 - 2000

Government

News

Major Projects

Government Agencies

Legislation and Hansard

Job Vacancies

NT Government

Local Government

Federal Government

Northern Territory Government

Northern Territory Government

HOW TO FIND THINGS IN GOVERNMENT

Finding a government agency can sometimes be a daunting prospect. This page is designed to help you locate the area you are seeking within the NT Government Internet site with a minimum of difficulty.

Last updated: Monday, 26-Jun-00 09:26:08 You are the 15450th visitor to this page
© The Northern Territory of Australia
Disclaimer of Liability

Queensland Government

www.qld.gov.au

Your gateway to Queensland Government Internet resources

→ The Premier
→ 2000-2001 State Budget

→ Petrol Price Watch
→ Search Queensland Government
→ Queensland Government Jobs
→ Media Statements
→ Legislation online
→ What's new?

GENERAL INFORMATION

Q Click here for an online reference guide to the State of Queensland, its system of government, history and other information.

PATHWAYS

P Your pathway to a complete list of Queensland Government departments, agencies, resources and business links.

Queensland Government

TASMANIA *online*

- About Tasmania
- Buying Tasmanian
- Community & Culture
- Government Services
- Investing in Tasmania
- Migrating to Tasmania
- Visiting Tasmania
- What's New   [Walk for Reconciliation](#)
  23rd July 2000, Tasman Bridge Hobart

A to Z   Subject   Search   Events Database

Tasmania Online **is the official homepage of the Government of Tasmania and a comprehensive index to all Tasmanian content on the World Wide Web.** Submit URL

[About Tasmania] [Buying Tasmanian] [Community & Culture] [Government Services]
[Investing in Tasmania] [Migrating to Tasmania] [Visiting Tasmania] [What's New]
[A to Z] [Subject] [Search] [Events Database]

The page has been produced by *Tasmania Online*, a service of the State Library of Tasmania.

Questions or comments concerning the content of the *Tasmania Online* site can be directed to the *Tasmania Online* editor by phone 6233 7503, by mail to *Tasmania Online*, State Library of Tasmania, 91 Murray St, Hobart Tasmania 7000, or by email to tol.editor@central.tased.edu.au.

General information enquiries should be directed by email to library.query@central.tased.edu.au, *State Reference Service*, State Library of Tasmania.

The URL for this page is: http://www.tas.gov.au/
This page was last modified on 18th July 2000 2000.

You are directed to a disclaimer and copyright notice governing the information provided.

AU - Beispiele für Informationsangebote

- **Informationsportal AUSINFO: http://www.ausinfo.gov.au/**

- **Parliament of the Commonwealth of Australia http://www.aph.gov.au/**
  - **House of Representatives (MP's kontaktierbar) http://www.aph.gov.au/house/index.htm**
  - **Senate http://www.aph.gov.au/senate/index.htm**

Welcome to the AusInfo Home Page

AusInfo ensures Commonwealth government information is readily available to the Australian community. AusInfo assists Commonwealth agencies in fulfiling their obligations to disseminate information. AusInfo develops, sources and shares best practice in the production and dissemination of government information.

GST and
Government Info Shops

Commonwealth Publications
OFFICIAL LIST

SPOTLIGHT SPECIALS

Find Commonwealth Agencies

Find People in
Commonwealth Agencies

Find Parliamentary,
Government & Legal Information

Purchase Information Products

Notify AusInfo of New
Commonwealth Publications

Commonwealth Publishing
Responsibilities and Assistance

Electronic
Public Service Gazette

Current Happenings
and News from AusInfo

Notify me when
something changes

" Find government agencies " Find People through Commonwealth Government Directory "
" Purchase information products " Find Government, Legal and Parliamentary Information "
" Notify AusInfo of new Commonwealth publications " Current Happenings "
" Notify me when something changes "

" AusInfo Web Team " Link to Department of Finance and Administration "

Parliament of Australia

Index Search Site Map What's New What's On ↓

Senate
House of Representatives
Committees
Legislation
Hansard
Who's Who
Parliamentary Services

Broadcasting LIVE Parliament

The Presiding Officers of the Parliament, Senator the Hon Margaret Reid, President of the Senate, and the Hon Neil Andrew MP, Speaker of the House of Representatives, welcome you to the Parliament of Australia online.

▶ Presiding Officers' Welcome ▶ The Parliament: An Overview

▶ Frequently Asked Questions ▶ Related Sites

Index Search Site Map What's New What's On ↑

How to navigate this site | Commonwealth Government Entry Point
Comments to: webmanager@aph.gov.au
Last reviewed 3 May 2000 by the Web Manager
© Commonwealth of Australia
Parliament of Australia Web Site Privacy Statement
Images courtesy of AUSPIC

Introduction
Senators
The Senate At Work
Committees
Legislation
Publications
Department

Broadcasting LIVE Parliament

Parliament of Australia
Senate

Parliament Home | **Index** | **Search**
Site Map | **What's New** | ↓
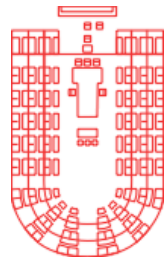
Senate Daily Summary

▶ Current Issue ▶ Back Issues ▶
More about this publication

The Senate is one of the two houses of the Australian Federal Parliament. It consists of 76 Senators, twelve from each of the six states and two from each of the mainland territories. It has virtually equal power to make laws with the other House of Parliament, the House of Representatives. It is elected by proportional representation, so that its composition closely reflects the voting pattern of the electors.

The President of the Senate, Senator the Hon. Margaret Reid, is the presiding officer of the Senate whose chief function is to guide and regulate the proceedings in the Senate, in accordance with Senate Standing Orders (PDF). The President is also responsible for the administration of the Department of the Senate.

Parliament Home | **Index** | **Search** | **Site Map** | **What's New**
↑

Introduction
Members
The House At Work
Committees
Legislation
Publications
Department

Broadcasting LIVE Parliament

Parliament of Australia
House of Representatives

Parliament Home **Index** **Search**
Site Map **What's New** ↓

Welcome to the House of Representatives. The information available on this site is detailed below or you may wish to refer to the Frequently Asked Questions page. Other information about the workings of the House of Representatives can be found in the Bulletin.

Introduction

An overview of the composition and functions of the House including some historical information.

Members

Profiles and contact lists for all Members.

The House at Work

Operating arrangements, sitting schedules and documents of the House.

Committees

Details on all Committees administered by the House of Representatives.

Legislation

Access to Bills, Acts and related information.

Publications

A listing of publications, documents, reports and information sheets.

Department

Information on the department including a contact directory, organisational chart, departmental publications and information on upcoming departmental seminars and employment opportunities.

Parliament Home **Index** **Search** **Site Map** **What's New**
↑

Comments to:

Parliament of Australia

House of Representatives

Members' Email Addresses

This is a list of Members who have a Parliamentary Internet email address. For those Members without an email address, refer to their Members' Contact List for alternate contact details.

Abbott, The Hon Tony, Member for Warringah	Tony.Abbott.MP@aph.gov.au
Adams, The Hon Dick, Member for Lyons	D.Adams.MP@aph.gov.au
Albanese, Mr Anthony, Member for Grayndler	A.Albanese.MP@aph.gov.au
Anderson, The Hon John, Member for Gwydir	John.Anderson.MP@aph.gov.au
Andren, Mr Peter, Member for Calare	Peter.Andren.MP@aph.gov.au
Andrew, The Hon Neil, Member for Wakefield	Neil.Andrew.MP@aph.gov.au
Andrews, Mr Kevin, Member for Menzies	Kevin.Andrews.MP@aph.gov.au
Anthony, The Hon Larry, Member for Richmond	Larry.Anthony.MP@aph.gov.au
Bailey, Fran, Member for McEwen	Fran.Bailey.MP@aph.gov.au
Baird, The Hon Bruce, Member for Cook	Bruce.Baird.MP@aph.gov.au
Barresi, Mr Phillip, Member for Deakin	Phil.Barresi.MP@aph.gov.au
Bartlett, Mr Kerry, Member for Macquarie	Kerry.Bartlett.MP@aph.gov.au
Beazley, The Hon Kim, Member for Brand	Kim.Beazley.MP@aph.gov.au
Bevis, The Hon Arch, Member for Brisbane	Arch.Bevis.MP@aph.gov.au
Billson, Mr Bruce, Member for Dunkley	B.Billson.MP@aph.gov.au
Bishop, Ms Julie, Member for Curtin	Julie.Bishop.MP@aph.gov.au
Bishop, The Hon Bronwyn, Member for Mackellar	mailto:%20Bronwyn.Bishop.MP@aph.gov.au
Brereton, The Hon Laurie, Member for Kingsford-Smith	Laurie.Brereton.MP@aph.gov.au
Brough, The Hon Mal, Member for Longman	Mal.Brough.MP@aph.gov.au
Burke, Ms Anna, Member for Chisholm	Anna.Burke.MP@aph.gov.au
Byrne, Mr Anthony, Member for Holt	Anthony.Byrne.MP@aph.gov.au
Cadman, The Hon Alan, Member for Mitchell	A.Cadman.MP@aph.gov.au
Cameron, Mr Ross, Member for Parramatta	Ross.Cameron.MP@aph.gov.au
Causley, The Hon Ian, Member for Page	Ian.Causley.MP@aph.gov.au
Charles, Mr Bob, Member for La Trobe	Bob.Charles.MP@aph.gov.au
Cox, Mr David, Member for Kingston	David.Cox.MP@aph.gov.au
Crean, The Hon Simon, Member for Hotham	S.Crean.MP@aph.gov.au
Crosio, The Hon Janice, Member for Prospect	J.Crosio.MP@aph.gov.au
Danby, Mr Michael, Member for Melbourne Ports	Michael.Danby.MP@aph.gov.au
Downer, The Hon Alexander, Member for Mayo	A.Downer.MP@aph.gov.au

►	Draper, Mrs Trish, Member for Makin	T.Draper.MP@aph.gov.au
►	Edwards, The Hon Graham, Member for Cowan	Graham.Edwards.MP@aph.gov.au
►	Ellis, Ms Annette, Member for Canberra	Annette.Ellis.MP@aph.gov.au
►	Elson, Mrs Kay, Member for Forde	K.Elson.MP@aph.gov.au
►	Emerson, Mr Craig, Member for Rankin	Craig.Emerson.MP@aph.gov.au
►	Entsch, The Hon Warren, Member for Leichhardt	Warren.Entsch.MP@aph.gov.au
►	Evans, Mr Martyn, Member for Bonython	Martyn.Evans.MP@aph.gov.au
►	Fahey, The Hon John, Member for Macarthur	John.Fahey.MP@aph.gov.au
►	Ferguson, Mr Laurie, Member for Reid	Laurie.Ferguson.MP@aph.gov.au
►	Ferguson, Mr Martin, Member for Batman	M.Ferguson.MP@aph.gov.au
►	Fischer, The Hon Timothy, Member for Farrer	Tim.Fischer.MP@aph.gov.au
►	Fitzgibbon, Mr Joel, Member for Hunter	J.Fitzgibbon.MP@aph.gov.au
►	Forrest, Mr John, Member for Mallee	J.Forrest.MP@aph.gov.au
►	Gallus, Mrs Christine, Member for Hindmarsh	C.Gallus.MP@aph.gov.au
►	Gambaro, Ms Teresa, Member for Petrie	T.Gambaro.MP@aph.gov.au
►	Gash, Mrs Joanna, Member for Gilmore	Joanna.Gash.MP@aph.gov.au
►	Georgiou, Mr Petro, Member for Kooyong	P.Georgiou.MP@aph.gov.au
►	Gerick, Ms Jane, Member for Canning	Jane.Gerick.MP@aph.gov.au
►	Gibbons, Mr Steve, Member for Bendigo	Steve.Gibbons.MP@aph.gov.au
►	Gillard, Ms Julia, Member for Lalor	Julia.Gillard.MP@aph.gov.au
►	Griffin, Mr Alan, Member for Bruce	Alan.Griffin.MP@aph.gov.au
►	Haase, Mr Barry, Member for Kalgoorlie	Barry.Haase.MP@aph.gov.au
►	Hall, Ms Jill, Member for Shortland	Jill.Hall.MP@aph.gov.au
►	Hardgrave, Mr Gary, Member for Moreton	Gary.Hardgrave.MP@aph.gov.au
►	Hatton, Mr Michael, Member for Blaxland	Michael.Hatton.MP@aph.gov.au
►	Hawker, Mr David, Member for Wannon	D.Hawker.MP@aph.gov.au
►	Hoare, Ms Kelly, Member for Charlton	Kelly.Hoare.MP@aph.gov.au
►	Hockey, The Hon Joe, Member for North Sydney	j.Hockey.MP@aph.gov.au
►	Hollis, Mr Colin, Member for Throsby	C.Hollis.MP@aph.gov.au
►	Horne, Mr Bob, Member for Paterson	Bob.Horne.MP@aph.gov.au
►	Hull, Mrs Kay, Member for Riverina	Kay.Hull.MP@aph.gov.au
►	Irwin, Mrs Julia, Member for Fowler	Julia.Irwin.MP@aph.gov.au
►	Jenkins, Mr Harry, Member for Scullin	Harry.Jenkins.MP@aph.gov.au
►	Jull, The Hon David, Member for Fadden	David.Jull.MP@aph.gov.au
►	Katter, The Hon Robert, Member for Kennedy	Bob.Katter.MP@aph.gov.au
►	Kelly, Mrs De-Anne, Member for Dawson	De-Anne.Kelly.MP@aph.gov.au
►	Kelly, The Hon Jackie, Member for Lindsay	Jackie.Kelly.MP@aph.gov.au
►	Kemp, The Hon Dr David, Member for Goldstein	D.Kemp.MP@aph.gov.au
►	Kernot, Ms Cheryl, Member for Dickson	Cheryl.Kernot.MP@aph.gov.au

Kerr, The Hon Duncan, Member for Denison	Duncan.Kerr.MP@aph.gov.au
Latham, Mr Mark, Member for Werriwa	M.Latham.MP@aph.gov.au
Lawler, Mr Tony, Member for Parkes	Tony.Lawler.MP@aph.gov.au
Lawrence, The Hon Dr Carmen, Member for Fremantle	Carmen.Lawrence.MP@aph.gov.au
Lee, The Hon Michael, Member for Dobell	Michael.Lee.MP@aph.gov.au
Lieberman, The Hon Louis, Member for Indi	Lou.Lieberman.MP@aph.gov.au
Lindsay, Mr Peter, Member for Herbert	Peter.Lindsay.MP@aph.gov.au
Livermore, Ms Kirsten, Member for Capricornia	Kirsten.Livermore.MP@aph.gov.au
Lloyd, Mr Jim, Member for Robertson	Jim.Lloyd.MP@aph.gov.au
Macfarlane, Mr Ian, Member for Groom	Ian.Macfarlane.MP@aph.gov.au
Macklin, Ms Jenny, Member for Jagajaga	Jenny.Macklin.MP@aph.gov.au
Martin, The Hon Stephen, Member for Cunningham	S.Martin.MP@aph.gov.au
May, Mrs Margaret, Member for McPherson	Margaret.May.MP@aph.gov.au
McArthur, Mr Stewart, Member for Corangamite	Stewart.McArthur.MP@aph.gov.au
McClelland, Mr Robert, Member for Barton	R.McClelland.MP@aph.gov.au
McFarlane, Ms Jann, Member for Stirling	Jann.McFarlane.MP@aph.gov.au
McGauran, The Hon Peter, Member for Gippsland	Peter.McGauran.MP@aph.gov.au
McLeay, The Hon Leo, Member for Watson	L.McLeay.MP@aph.gov.au
McMullan, The Hon Bob, Member for Fraser	Bob.McMullan.MP@aph.gov.au
Melham, Mr Daryl, Member for Banks	D.Melham.MP@aph.gov.au
Moore, The Hon John, Member for Ryan	J.Moore.MP@aph.gov.au
Morris, Mr Allan, Member for Newcastle	Allan.Morris.MP@aph.gov.au
Mossfield, Mr Frank, Member for Greenway	F.Mossfield.MP@aph.gov.au
Moylan, The Hon Judi, Member for Pearce	J.Moylan.MP@aph.gov.au
Murphy, Mr John, Member for Lowe	John.Murphy.MP@aph.gov.au
Nairn, Mr Gary, Member for Eden-Monaro	G.Nairn.MP@aph.gov.au
Nehl, Mr Garry, Member for Cowper	Garry.Nehl.MP@aph.gov.au
Nelson, Dr Brendan, Member for Bradfield	B.Nelson.MP@aph.gov.au
Neville, Mr Paul, Member for Hinkler	P.Neville.MP@aph.gov.au
Nugent, Mr Peter, Member for Aston	Peter.Nugent.MP@aph.gov.au
O'Byrne, Ms Michelle, Member for Bass	Michelle.Obyrne.MP@aph.gov.au
O'Connor, Mr Gavan, Member for Corio	Gavan.Oconnor.MP@aph.gov.au
O'Keefe, The Hon Neil, Member for Burke	N.Okeefe.MP@aph.gov.au
Plibersek, Ms Tanya, Member for Sydney	Tanya.Plibersek.MP@aph.gov.au
Price, The Hon Roger, Member for Chifley	R.Price.MP@aph.gov.au
Pyne, Mr Christopher, Member for Sturt	C.Pyne.MP@aph.gov.au
Quick, Mr Harry, Member for Franklin	Harry.Quick.MP@aph.gov.au
Reith, The Hon Peter, Member for Flinders	Peter.Reith.MP@aph.gov.au
Ripoll, Mr Bernie, Member for Oxley	Bernie.Ripoll.MP@aph.gov.au

Member	Email
Ronaldson, The Hon Michael, Member for Ballarat	Michael.Ronaldson.MP@aph.gov.au
Roxon, Ms Nicola, Member for Gellibrand	Nicola.Roxon.MP@aph.gov.au
Rudd, Mr Kevin, Member for Griffith	Kevin.Rudd.MP@aph.gov.au
Sawford, Mr Rodney, Member for Port Adelaide	R.Sawford.MP@aph.gov.au
Schultz, Mr Alby, Member for Hume	Alby.Schultz.MP@aph.gov.au
Sciacca, The Hon Con, Member for Bowman	Con.Sciacca.MP@aph.gov.au
Scott, The Hon Bruce, Member for Maranoa	Bruce.Scott.MP@aph.gov.au
Secker, Mr Patrick, Member for Barker	Patrick.Secker.MP@aph.gov.au
Sercombe, Mr Bob, Member for Maribyrnong	Bob.Sercombe.MP@aph.gov.au
Sidebottom, Mr Sid, Member for Braddon	Sid.Sidebottom.MP@aph.gov.au
Slipper, The Hon Peter, Member for Fisher	Peter.Slipper.MP@aph.gov.au
Smith, Mr Stephen, Member for Perth	Stephen.Smith.MP@aph.gov.au
Snowdon, The Hon Warren, Member for Northern Territory	Warren.Snowdon.MP@aph.gov.au
Somlyay, The Hon Alexander, Member for Fairfax	Alex.Somlyay.MP@aph.gov.au
Southcott, Dr Andrew, Member for Boothby	Andrew.Southcott.MP@aph.gov.au
St Clair, Mr Stuart, Member for New England	Stuart.St.Clair.MP@aph.gov.au
Stone, The Hon Dr Sharman, Member for Murray	S.Stone.MP@aph.gov.au
Sullivan, The Hon Kathy, Member for Moncrieff	K.Sullivan.MP@aph.gov.au
Swan, Mr Wayne, Member for Lilley	Wayne.Swan.MP@aph.gov.au
Tanner, Mr Lindsay, Member for Melbourne	Lindsay.Tanner.MP@aph.gov.au
Theophanous, The Hon Dr Andrew, Member for Calwell	Andrew.Theophanous.MP@aph.gov.au
Thompson, Mr Cameron, Member for Blair	Cameron.Thompson.MP@aph.gov.au
Thomson, Mr Kelvin, Member for Wills	Kelvin.Thomson.MP@aph.gov.au
Thomson, The Hon Andrew, Member for Wentworth	Andrew.Thomson.MP@aph.gov.au
Truss, The Hon Warren, Member for Wide Bay	W.Truss.MP@aph.gov.au
Tuckey, The Hon Wilson, Member for O'Connor	W.Tuckey.MP@aph.gov.au
Vaile, The Hon Mark, Member for Lyne	Mark.Vaile.MP@aph.gov.au
Vale, Mrs Danna, Member for Hughes	Danna.Vale.MP@aph.gov.au
Wakelin, Mr Barry, Member for Grey	Barry.Wakelin.MP@aph.gov.au
Washer, Dr Mal, Member for Moore	Mal.Washer.MP@aph.gov.au
Wilkie, Mr Kim, Member for Swan	Kim.Wilkie.MP@aph.gov.au
Wooldridge, The Hon Dr Michael, Member for Casey	Michael.Wooldridge.MP@aph.gov.au
Worth, The Hon Trish, Member for Adelaide	T.Worth.MP@aph.gov.au
Zahra, Mr Christian, Member for McMillan	Christian.Zahra.MP@aph.gov.au

Comments to: House of Representatives Web Administrator
Last reviewed 19/7/2000
© Commonwealth of Australia
Parliament of Australia Web Site Privacy Statement

AU -
Beispiele für
Informationsangebote (II)

- **Highcourt**

  (inklusive Kontaktmöglichkeit und umfangreicher Urteilsdatenbank ab 1947) http://www.hcourt.gov.au/

- **Weitere schöne und kostenlose juristische Datenbank: http://scaleplus.law.gov.au/**

THE HIGH COURT OF AUSTRALIA

Welcome to the High Court of Australia home page.

The High Court is the highest court in the Australian judicial system. It was established in 1901 by Section 71 of the Constitution. The functions of the High Court are to interpret and apply the law of Australia; to decide cases of special federal significance including challenges to the constitutional validity of laws and to hear appeals, by special leave, from Federal, State and Territory courts.

The seat of the High Court is in Canberra, where it is located in its own building within the Parliamentary Triangle. The High Court building houses three courtrooms, Justices' chambers, and the Court's main registry, library, and corporate services facilities. In addition, there are offices of the High Court Registry in Sydney and Melbourne, staffed by officers of the High Court. In Brisbane and Perth registry functions are performed on behalf of the High Court by officers of the Federal Court of Australia, and in Adelaide, Hobart and Darwin they are performed by officers of the Supreme Court of the respective State or Territory.

Contact Details

Contact details for the High Court of Australia are as follows:

Location:

Parkes Place, PARKES, Canberra, Australian Capital Territory, 2600

Postal Address:

PO Box E435, KINGSTON, Canberra, Australian Capital Territory, 2604

Telephone:

Central Switchboard: 61-2-6270 6811

Cafe: 61-2-6270 6828

Administration

Christopher M. Doogan, Chief Executive & Principal Registrar: 61-2-6270 6886

Elisa Harris, Senior Registrar: 61-2-6270 6862, fax: 61-2-6273 3025 eharris@hcourt.gov.au

Lex M. Howard, Marshal: 61-2-6270 6983, fax: 61-2-6270 6868 lhoward@hcourt.gov.au

Jacqueline D. Elliott, Court Librarian: 61-2-6270 6922, fax: 61-2-6273 2110 jelliott@hcourt.gov.au

Registry Offices

Canberra:

Ben Wickham, Deputy Registrar: 61-2-6270 6860, fax 61-2-6273 3025 bwickham@hcourt.gov.au

Counter Officer: 61-2-6270 6857

Sydney:

Deborah Carlsund, Deputy Registrar: 61-2-9230 8370, fax: 61-2-9230 8376 dcarlsund@hcourt.gov.au

Counter Officer: 61-2-9230 8369

Melbourne:

Rosemary Musolino, Deputy Registrar: 61-3-8600 3000 , fax: 61-3-8600 3007 rmusolin@hcourt.gov.au

Counter Officer: 61-3-8600 3001

Brisbane:

Graham Ramsey, Federal Court District Registrar: 61-7-3248 1100, fax: 61-7-3248 1260

Perth:

Janet Musker, Court Support, Federal Court of Australia: 61-8-9268 7118, fax: 61-8-9221 3261

Adelaide:

Joe Serafini, Supreme Court Appeals Clerk: 61-8-8204 0495, fax: 61-8-8212 7154

Hobart:

George O'Neal, Supreme Court Executive Officer: 61-03-6233 6245, fax 61-03-6223 7816

Darwin:

Anne O'Rourke, Supreme Court Appeals Clerk: 61-08-8999 6562, fax: 61-08-8999 5446

Information for Practitioners and Litigants

Click on the link below for information on :

Commonwealth of Australia Constitution Act 1901

Judiciary Act 1903

High Court of Australia Act 1979

High Court of Australia Rules

High Court of Australia Forms

Practice Directions

High Court of Australia (Fees) Regulations

Visitors since January, 1997

85358

TOP
5%
LYCOS.

High Court of Australia Cases

[Global Search] [Database Search] [Case Name Search] [Alphabetical List] [List of Recent Cases]

This database contains over 6,500 reported and unreported decisions of the High Court of Australia. Decisions handed down after 1947 are in full text. Earlier decisions just have the case name and cases cited. Judgments are generally available within 24 hours of being handed down. Notice of new decisions is provided on the main AustLII home page. The official High Court Home Page is hosted on AustLII at <http://www.hcourt.gov.au/> The High Court Bulletins are also available on AustLII.

Database last updated: 19 July 2000
Most recent decision: 27 June 2000
Number of decisions: 6665

The cases do not not contain headnotes, catchwords or parts of the hearing details which are subject to LBC Information Services copyright. Page numbers for the CLRs (where present) have been inserted by Scale. Catchwords for decisions since 1996 have been provided by the Court.

The incorporation of Paragraph Numbers into Judgments and "Medium Neutral" Citations.

Copyright © 1998 High Court of Australia
All material herein is reproduced by permission but does not purport to be the official or authorised version. It is subject to Commonwealth of Australia copyright. The Copyright Act 1968 permits certain reproduction and publication of Commonwealth legislation. In particular, s182A of the Act enables a complete copy to be made by or on behalf of a particular person. For reproduction or publication beyond that permitted by the Act, permission should be sought in writing from the High Court of Australia. Requests in the first instance should be addressed to Senior Deputy Marshal (Administration), telephone: 02 6270 6851. Many thanks to the Commonwealth Attorney General's Department, the High Court, David Grainger (Manager, SCALE) and Lex Howard (Marshal, High Court) for providing this data.

This database on AustLII is funded and supported by the Law Foundation of NSW. The Law Foundation has also provided assistance in obtaining permission to publish these materials.

Navigation (sidebar)

- ABOUT THE COURT
- ANNUAL REPORTS
- BUSINESS LIST
- CALENDAR
- CASE SUMMARIES
- FEEDBACK
- HOME
- JUDGMENTS
- LEGAL LINKS
- LIBRARY
- MEDIA RELEASE
- REGISTER OF PRACTITIONERS
- REGISTRY CHARTER
- SPEECHES
- TRANSCRIPTS
- VIRTUAL TOUR

Window on the Law

S C A L E *plus*

Whats New
Quick Search
Advanced Search
Select Databases
Browse All Data
Functional Index
Popular Acts
Legislation Tools
FAQ's
Help
Feedback
Notify me when ...
Copyright Notice
Privacy Statement
Preferences
About this Site

Quick Search ❓

Enter a phrase or search words separated by commas and hit ENTER or RETURN

Search For:	
In these databases:	All Commonwealth Legislation
	All Commonwealth Caselaw
	Available State and Territory Legislation
	Available State and Territory Caselaw
	Other Databases
	All Historical Databases

What's New

Browsing legislation
This weekend (22/23 July) we will put in some changes to make browsing legislation a little easier. At present, you need to select a 'block' of titles containing the legislation you want, which many people found confusing. You will now be able to click the first two letters of a title (eg 'Fe' to go to Acts commencing with the word 'Federal'). We would be grateful for your feedback on this - reaction from testers so far has been very positive.

More GST information:
The list of GST exempt taxes, fees and charges released by the Treasurer on 1 March 2000 is available here.

Special!!
An up-to-date copy of A New Tax System (Goods and Services) Act 1999 is now available. This consolidation incorporates all amendments up to and including Act No.52 of 2000.

Most recent **High Court decision** (27 June, 2000):

Re Carmody; Ex parte Glennan [2000] HCA 37
Constitutional law - Income tax - High Court - Administrative law

AU -
Beispiele für
Informationsangebote (III)

- „Weiche Info" en masse, z.B.:
- Olympiade in Sydney:
  http://www.olympics.com/eng/
- BetterHealth Channel in Victoria (auch für Gastarbeiter; interessant: Life-Event-Konzept):
  http://www.betterhealth.vic.gov.au/

Sydney 2000

IBM Worldwide Partner

OFFICIAL SITE OF THE SYDNEY 2000 OLYMPIC GAMES - 15 SEPTEMBER TO 1 OCTOBER

Tickets | Schedule | Français

Home | Sports | Athletes | Countries | History | About the Games | Sydney | Kids | Store | Venues | Paralympics

looksmart Search olympics.com the web for [Search]

Athletics: Tanui out of Kenya Olympic marathon team

Twice Boston City marathon champion Moses Tanui was controversially cut from Kenya's Olympics marathon team on Saturday along with his two team mates **> more**

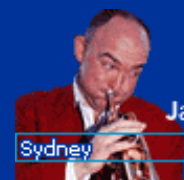### Torch Relay
> Torch Relay: Torch explores the Victorian gold fields
> July 24, Day 47: Horsham to Charlton to Lalbert to Swan Hill

Sports news
> Tennis: Swiss back in World Group after doubles win
> Cycling - Road: Zabel ends three years drought
> Football: Petkovic named new Yugoslavia coach
> Athletics: Ottey misses out on automatic 100 metres Olympics spot

> News archive

My Sydney
James Morrison
Sydney

Qualification: Who's coming to Sydney
Athletes

Get your first-ever official Olympic e-newsletter

Lance Armstrong

Olympic city
> The insider's guide to Sydney
> Sydney survival guide
> Explore the Olympic City
> Check out the Arts Festival line-up
> Sydney's best restaurants

Olympic news
> Indicted former U.S. Olympic executive denies guilt
> U.S. Olympic Committee denies lax drug testing
> Identity of Sydney flame-lighter remains secret

Press Releases
> Olympic Games tickets bought by phone to be paid for by Visa card
> Olympic Games tickets now on sale on the Official Olympic Games website
> Renee Geyer and Nathan Cavaleri join star studded line up at Paralympic opening ceremony

Get involved
> Sign up to be a volunteer
> Host an athlete's family
> Research athletes for the Games
> The Olympic Countdown auction
> Own Sydney 2000 artworks
> Buy a quilt to help the Paras

Welcome to The Better Health Channel

… your introduction to quality-assured, regularly-reviewed, health and wellbeing information and services sponsored by the **State Government of Victoria**. Non java script link

**Your questions answered.
This month:
Diabetes**

___

Latest news

___

What's new

___

It's: **Speech Pathology Week**

Choose one of the languages below:

Welcome   Benvenuti   Bienvenidos

欢迎   Добредојдовте!   Hoşgeldiniz

Καλωσορίσατε   Witamy   Xin chào đón quý vị

Better Health Channel Awards

Healthy living

Information and advice on a variety of topics to help you stay fit and healthy.

Health conditions

Up-to-date information on a wide range of health issues and services.

Local services

Search here for health professionals and services you need.

Support & advice

Helpful information to guide you through difficult situations that come up in everyday life.

Life events

Easy ways to find the health information you need at significant times in your life.

better health home

Healthy living   Health conditions   Local services   Support & advice   Life events

Weather   A to Z

Help   Links

Search articles: or Local services.

better health home

State Government of Victoria

Healthy living **Health conditions** **Local services** **Support & advice** **Life events**

Life events

Easy ways to find the health information you need at significant times in your life.

Becoming a parent

Becoming an adult

Coping with addiction

Coping with grief

Coping with illness

Going to school

Living together

Living with children

Needing care

Travel and moving

Postcards **Calendar**

Q & A **News**

Disclaimer
The information on this page is general information and is not a substitute for advice from a health professional. See our disclaimer. This compilation: © 2000 State of Victoria

Privacy
The Health Channel supports and complies with the Department of Human Services' Information Privacy Principles of June 1998. The Information Privacy Principles can be found at http://www.dhs.vic.gov.au/corpres/privacy/index.htm. - Non java script link

better
health
home

State Government
of Victoria

Postcards   **Air**

Q & A   **Links**

Healthy living

Information and advice on a variety of topics to help you stay fit and healthy.

Body image

Exercise

Good oral health

Health checks

Healthy children

Healthy eating

Healthy mind

Healthy young people

Immunisation

Outdoors

Positive ageing

Rural health issues

Safe food and water

Safe sex

Safety

Stress management

Calendar of Events Online Check out what the health and wellbeing calendar of events has to offer for the whole of this year.

Printable Weekly Planner Click above to make your own personalised weekly planner and print it out to hang on your fridge.

Disclaimer
The information on this page is general information and is not a substitute for advice from a health professional. See our disclaimer. This compilation: © 2000 State of Victoria

Privacy
The Health Channel supports and complies with the Department of Human Services' Information Privacy Principles of June 1998. The Information Privacy Principles can be found at

better health home

Healthy living   **Health conditions**   **Local services**   **Support & advice**   **Life events**

Healthy living > Outdoors

Outdoor activities can be healthy and fun. But it's important to be aware of the risks like accidents, insects, allergies and environmental hazards.

Chemicals - how to cope with spray drift

Sprayed chemicals can drift over people, houses and water tanks, and into waterways. If you have been exposed to chemical sprays, there are a number of agencies you can contact for help.

Physical activity for the over 50s

Regular moderate physical activity is one of the keys to good health. The Neighbourhood Walk and Talk program is a simple, self-help model, which is particularly aimed at older people and aims to encourage older people towards a more active lifestyle.

Skin cancer - protection if you work outdoors

People who work outdoors are in one of the highest risk groups for skin cancer. Your employer has a duty of care to protect you from sun damage. There is a range of methods that you and your employer can introduce to reduce exposure to the sun.

Sun protection and skin cancer - questions answered

To have any questions you might have about sun protection and skin cancer answered, why not go to our Special guest page? You can find the Special guest at the Support and advice page. (Click on the icon of that name above.)

Disclaimer
The information on this page is general information and is not a substitute for advice from a health professional. See our disclaimer. This compilation: © 2000 State of Victoria

Privacy
The Health Channel supports and complies with the Department of Human Services' Information Privacy Principles of June 1998. The Information Privacy Principles can be found at http://www.dhs.vic.gov.au/corpres/privacy/index.htm. - Non java script link

Victorian State Government

Top of page

Information from the Better Health Channel

Skin cancer - protection if you work outdoors

People who work outdoors are in one of the highest risk groups for skin cancer. They are more likely to develop skin cancer as a result of long term exposure to the ultraviolet (UV) radiation in the sun's rays. Your employer has a duty of care to protect you from sun damage. There is a range of methods that you and your employer can introduce to reduce exposure to the sun.

Sun protection is a workplace issue

Sun protection is an important workplace health and safety issue; your employer has a responsibility to provide a safe environment for you and your colleagues. Talk to your employer about introducing the protection methods listed below to your workplace.

Protecting yourself from the sun

There are many ways to protect yourself from the sun while working outside, for example:

- **Rotate shifts or change work times** - try to arrange your work so that you are not outside during the hottest part of the day - that is, from 11am to 3pm (daylight savings time) or 10am to 2pm other times.
- **Use shelter** - if the job or work times cannot be changed, look at ways to provide shelter or shade where you work.
- **Wear protective clothing** - wear proper outdoor work clothes, like a shirt with long sleeves and a collar. Light coloured natural fabrics are best. The fabric should be close-weave to restrict sunlight and UV radiation penetration.
- **Wear a hat** - protect your head with a broad brimmed or legionnaire's hat, or ask your employer to provide a helmet guard that fits over your hard hat.
- **Wear sunglasses** - everyone should wear sunglasses, as they protect the eyes from UV radiation that can cause eye trauma (temporary blindness, soreness from the glare and even cataracts). There is a wide range of effective and inexpensive sunglasses available. Choose a

pair that meet the Australian Standard (AS 1067).

- **Use SPF 30+ sunscreen** - apply broad spectrum SPF 30+ sunscreen, 20 minutes before you go outside, and then reapply regularly throughout the day. Waterproof sunscreen is best, as it won't easily sweat or rub off. Remember, no sunscreen can block out 100 per cent of UV rays, so always use sunscreen with other means of protection.

Where to get help

- Anti-Cancer Council of Victoria, Tel. 13 11 20
- Your doctor
- Your local community health centre

Things to remember

- Outdoor workers are in one of the highest risk groups for skin cancer.
- Your employer has a duty of care to protect you from sun damage.
- Talk to your employer about introducing sun protection methods to the workplace.
- Never rely on sunscreen alone. You will still get sunburnt - even when wearing sunscreen - if you spend considerable time in the sun.

Related Pages

- Skin cancer - early detection is critical
- Workcover/Workcare
- Skin cancer - protecting your children
- Cancer is not one disease but many
- Skin cancer - risk factors and early signs
- Sun protection and skin cancer - questions answered
- Skin explained

This article from the Better Health Channel (www.betterhealth.vic.gov.au) has been approved by:

(Logo links to further information) Non java script link

AU - Behandlung der Eingeborenen

- **Es gibt kein einheitliches Volk der Aborigines. Deshalb bestehen keine umfangreichen Angebote für diese Kleinst-Minderheiten.**

- **Trotzdem nette Aktionen, wie z.B. die Kür der australischen Sprache des Monats:**

- **Im Juni 2000 war es Bunuba, das von ca. 100 Personen beherrscht wird, vgl.: http://www.aiatsis.gov.au/LOTM/june00.htm#top**

Language of the Month

Thang̲an̲i Bunuba [Bunuba Stories]

Contents:

"It is only recently that the Bunuba language has been written down, and this is the first major publication of Bunuba stories."

LANGUAGE OF THE MONTH SERIES : this is number 10 of a series of articles on Indigenous languages published on the WWW and in the FATSIL Newsletter *Voice of the Land*.

by **June Oscar**
Bunuba woman
Executive member KLRC

BUNUBA COUNTRY extends from the township of Fitzroy Crossing in the Kimberley region of Western Australia, north along the Fitzroy River to Jijidju (Diamond Gorge), and follows Miluwindi (King Leopold Ranges) to Napier Range in the west. It includes Band̲ilngan (Windjana Gorge) and Tunnel Creek national parks. The southern extreme extends from Malarabah (Erskine Range) to Dawadiya (Trig Hill) near Fitzroy Crossing, and includes Dang̲gu (Geikie Gorge National Park).

Our neighbours are Gooniyandi in the east, Unggumi and Ngarinyin to the north, Nyikina to the west and Walmajarri to the south.

There are about a hundred Bunuba speakers, most of whom are older people now living in Junjuwa, an Aboriginal community in Fitzroy Crossing. The Bunuba elders are concerned that the language is not being spoken by the younger people. Language is central to culture and we Bunuba people want our language to stay strong.

In the past, stories were passed on by parents and grandparents, who told them to the children around campfires at night. This is one of the ways the Bunuba people have kept their history. It is only recently that the Bunuba language has been written down, and this is the first major publication of Bunuba stories. These stories are for the future Bunuba generations.

In the last decade many Aboriginal people in the Kimberley have moved back to their traditional country and established communities. Some groups have been able to acquire cattle station leases, while others have had to be content with settling on small areas of land excised from existing station leases. The Bunuba Aboriginal Corporation has acquired three pastoral leases which are on traditional land - Yarranggi (Leopold Station), Miluwindi (Millie Windie Station) and Yuwa (Fairfield Station) are now all owned and run by Bunuba people.

It is now easier to go back to our country, taking the kids and showing them our traditional ways and telling them our traditional stories. Bunuba people enjoy telling and listening to stories about all sorts of things. This book is a collection of some of these stories."

About the publication
Thangani Bunuba: Community talents combine

The Bunuba Elders of Fitzroy Crossing initiated the *Thangani Bunuba* project, and asked for support from the Kimberley Language Resource Centre. The stories for the book were collected in Fitzroy Crossing, and then the work of writing and translating them into English was continued at the Fitzroy Crossing Annexe of the KLRC.

The stories were told by the elders; Gamanggu (Rita Middleton); Irrmali (Johnny Marr); Jalakbiya (Molly Jalakbiya); Madiyawu (Jamie Marr); Mindawidji (Jimmy Green); Nyawanday (Casey Ross); Wayani (Billy Oscar) and Wibiy (Nancy Rogers). Three younger Bunuba women, Dianne Chungul, Selina Middleton and June Oscar checked the translation and spelling of the text, with June Oscar writing the introductions to each section.

The beautiful colour paintings are by Bindayminy (Banjo Bindayminy), Gamanggu Irrmali, Jalakbiya, Nyawanday (Casey Ross) and Wanbayji (Emily Brooking). Striking black and white illustrations in the book are the work of Eddie Green; B.J. Williams; Kaylene Marr and Rose Cox.

Acknowledgement is also given to Hans Beutenmuller, Leah Stackpoole, Emily Knight, Alan Rumsey and Pat Lowe for their help in various stages with editing and translation.

Like most oral history projects, it was a team effort over many years that finally brought the project to completion.

For further information or to order copies of *Thangani Bunuba: Bunuba Stories*, contact the Kimberley Language Resource Centre on tel 08 9168 6005, fax 08 9168 6023, mailto:klrc@bigpond.com.au

Ray
Spirit children
By Nyawanday (Casey Ross)

Ray garuwa-yuwa jurug'a
yaarri-ingga ngayi mila'yarra
biyirri-ingga-miya
mila'yanbirra

maani<u>ngg</u>a-<u>ng</u>ana
muway-<u>ng</u>ana baga'arranya
birayjga'wurranyayarra<u>ng</u>i
maani<u>ngg</u>a yaarri-i<u>ngg</u>a
baga'yarra
yajil'arri buga.

Ray are the spirit children.
They swim around in the water.
We can't see them, but they can see us.
At night, when we are asleep, they come
and visit us and make us dream about
children who are going to be born.

<< top

Languages in the Kimberley

The Kimberley region holds a special position in the distribution of Australian Aboriginal languages. All Aboriginal languages can be classified as either Pama-Nyungan or non-Pama-Nyungan. The Pama-Nyungan group covers nine-tenths of the continent. All languages in this group can be shown to be related and therefore belonging to this single group.

The non-Pama-Nyungan group exists in a relatively small area in northern Australia and is made up of some twenty distinct language families. In the Kimberley area alone there are some four separate families, each made up of several languages. Bunuba is a non-Pama-Nyungan language and, along with only one other - Gooniyandi - belongs to the Bunuban family.

The newsletter: If you would like to receive the *Voice of the Land* newsletter, or send an article about the language of your area to appear in the *Language of the Month* series, please contact Faith Baisden on 07 3807 0885, fax 07 3807 8922, email fatsil@dcc.net.au.

Article: June Oscar, Nyawanday (Casey Ross), Faith Baisden

Web version: David Nathan

URL: http://www.aiatsis.gov.au/LOTM/june00.htm

AU -
Online-Standards und technische Grundfragen

- **Große Bemühungen um Wiederauffindbarkeit, Vereinheitlichung und Sicherung der Datenbestände des öffentlichen Sektors:**

- **AGLS (Australian Government Locator Service) (Der Ort, an dem eine Information zu finden ist, ist selbst eine speicherungswürdige Information) http://www.naa.gov.au/recordkeeping/gov online/agls/summary.html**

2 Overview of AGLS Metadata

2.1 What is metadata?

Metadata is structured data that is used to describe resources so people searching for electronic information can find the information they are seeking more efficiently. A resource can be anything from a web page to a statue in front of Parliament House. Usually resources will either be informational documents or public services. Metadata is used to succinctly describe, manage and catalogue these resources.

A metadata record consists of a set of elements (sometimes called fields or attributes) which describe different parts of a resource. For example, a metadata record describing a book may contain author, title and publisher elements.

2.2 Why use metadata?

With so many resources available within an organisation, across the government or across the world, metadata allows us to describe these resources in simple and small packages of information. Thus, compared to the resources themselves, metadata can be made available to more people, more easily. If a resource is worth making available then it is worth describing it with metadata to maximise the ability of clients to locate it online.

The AGLS Metadata is designed as a simple system that government staff can easily use and adapt to their agency   s needs. While some agencies may choose a more sophisticated thesaurus or fixed vocabulary-based system, a commonsense, author-based approach is still effective and yields a high return to agencies.

Metadata is valuable for both the discovery and use of resources, providing proper information management principles are applied.

2.3 Role of metadata

Metadata can serve many purposes ranging from the professional cataloguing of an organisation   s resources to helping users decide if a resource is worth obtaining. It can be useful for providing a   stocktake   of an agency   s resources and can also provide access to non-electronic resources.

With the magnitude of resources available on the Internet, metadata provides a unique mechanism to provide a higher quality service for discovery of these resources. AGLS Metadata will play an important role in publishing government resources   via the Internet   to virtually anyone in the world.

2.4 Discovery of Australian government resources

Australian governments have endorsed the use of metadata to facilitate discovery of government information and services across all levels: local, state, and federal. For this to be effective, every agency should use the same metadata elements to describe resources. The AGLS Metadata Set is the standard set of metadata elements for describing Australian government resources to facilitate discovery of those resources. Agencies are encouraged to use the AGLS standard, as it will enable them to readily interact with other similar agencies and coordinate resources across government.

AGLS Metadata is simple yet powerful enough to describe many types and collections of resources produced by government agencies and businesses.

AGLS Metadata is based on the Dublin Core Metadata Standard that is commonly used in many countries and across many industry and government sectors.

2.5 Using AGLS Metadata

Any resource the government produces or provides access to can be described using AGLS Metadata. If an agency produces or provides resources for public consumption, AGLS Metadata will help industry and citizens as well as other agencies to obtain these resources.

2.6 Extending the AGLS Metadata Standard

AGLS was designed from the outset to be extendible so those with different or more specific metadata needs could add extra elements and qualifiers to AGLS to meet their own requirements. When a new metadata set, based on AGLS, is being developed the basic object to remember is that the new set must be compliant with AGLS to the extent that creating metadata for an extension metadata set also creates AGLS metadata. This aim can be guaranteed by applying the following principles:

- any existing AGLS elements used in a new metadata set must retain the same semantics as those in the AGLS User Manual;

- mandatory elements in AGLS must remain mandatory in the new set; and

- the semantics of any qualifiers added to existing AGLS elements in the new metadata set must be consistent with the semantics of the parent element.

In addition, the National Archives of Australia recommends the use of value qualifiers for any new elements or qualifiers whose content is to be drawn from a controlled list of values.

As AGLS Maintenance Agency, the National Archives is interested in other metadata sets that are based on AGLS, and their compatibility with AGLS. If an agency has developed, or is about to develop, a new metadata standard based on AGLS the National Archives would be very interested in receiving information about the new standard in order to monitor compatibility. Contact the National Archives at agls@naa.gov.au with details about your agency s standard and the semantics of the elements.

2.7 The bigger picture

AGLS Metadata is compatible with worldwide trends in resource description. If an agency describes its resources with AGLS Metadata it will be cooperating on a larger scale than just within Australia. It is also an opportunity to showcase an agency s resources on the global marketplace.

LINKS FROM THIS PAGE

Next Section

Previous Section

Back to the Contents page

Back to the AGLS page

AU - Online-Standards und technische Grundfragen (II)

- **OISO 'S (Online Information Service Obligations) (Festlegung von Minimalanforderungen an Websites) http://www.govonline.gov.au/projects/standards/oiso.htm**

- **Australian Government Domain Administration (Wächter über die Second-Level-Domain *gov.au*) http://www.govonline.gov.au/projects/wholeofgovonline/agda.htm**

Government**Online** A Commonwealth Government Initiative

About   Contact   Home   Projects   Publications   Search   Site Map

Online Information Service Obligations

General info: **Publications, speeches, media** - **Contact** - **Related links**

Project Overview

The Online Information Service Obligations (OISOs) establish a minimum set of information that Commonwealth departments and agencies must provide on their websites. This includes basic information such as organisation contact details and other corporate information, media releases, speeches and legislative information.

OISOs require Commonwealth departments and agencies to ensure that all non-commercial publications are made available online concurrently with their public release. In addition, all forms for public use must be made available online (to be downloaded and printed, or to be electronically completed).

AusInfo has policy responsibility for the OISOs and their ongoing development.

Compliance with the OISOs will ensure agencies provide the public with access to a minimum obligatory standard of completeness of information. OISOs may be hosted on an agency's website, or the website may provide links to OISOs hosted elsewhere (eg all Commonwealth legislation is hosted on sites such as the **Australian Legal Information Institute** website.

OISOs include:

- directories of services and organisation, including contact details;
- information needed by the public and organisations to facilitate their understanding of entitlements to government assistance and the requirements of government which affect them;
- legislative information, including bills, acts, treaties, subordinate information, legislative status information, parliamentary timetables and Hansard records, available at **LawSearch Online** and **SCALEplus**;
- press releases, speeches and other public information released by ministers, their officers and holders of statutory offices;
- annual reports, corporate strategic plans and other public accountability-type documents;
- reports required to be submitted to Parliament; and

- information about agency powers affecting the public, and manuals and other documents used in decision-making affecting the public.

TOP ▲

General Information

■ **Publications, speeches, media releases**

► *Government Online—A Strategy for the Future* *6/4/00*

► *GovernmentOnline Strategy* - (PDF - 243k)

■ **Contact details**

Mr Brian Stewart
General Manager, Policy and Directions
Office for Government Online

phone:[+61] 02 6271 1188
email: brian.stewart@ogo.gov.au
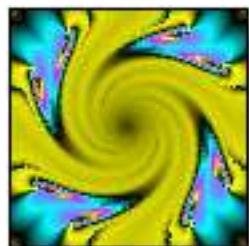fax: [+61] 02 6271 1616

■ **Related links**

► AusInfo

► *Government Online* Strategy - Annex A: Online Information Service Obligations

TOP ▲

About - Contact - Home - Projects - Publications - Search - Site Map

Office for Government Online

GovernmentOnline

A Commonwealth Government Initiative

About   Contact   Home   Projects   Publications   Search   Site Map

Navigation: **Home** > **Projects** > **Whole of Government Services** > Australian Government Domain Administration

Australian Government Domain Administration

General info: **Contact**

Project Overview

OGO, in consultation with State and Territory governments, is formulating policy guidelines for the administration of the second level domain *.gov.au*. OGO also holds the delegation for approval of *.gov.au* domain names.

► **Domain Name Registry contact details** (PDF - 13k)

► **Australian Government Domain Guidelines**

TOP ▲

General Information

► **Contact details**

Mr **Jim Aked**

phone: [+61] 02 6271 1582
email: **jim.aked@ogo.gov.au**
fax: [+61] 02 6271 1698

TOP ▲

About - **Contact** - **Home** - **Projects** - **Publications** - **Search** - **Site Map**

Office for Government Online

AU - Online-Standards und technische Grundfragen (III)

- **ABN-DSC (Australian Business Number Digital Signature Certificate) (Verschlüsselungstechnik zur Steigerung des E-Commerce und zur Zertifizierung der Behörden) http://www.noie.gov.au/projects/govt/ABNDSC.htm**

- **Gatekeeper (Public Key Infrastructure) http://www.govonline.gov.au/projects/publickey/Gatekeeper.htm**

GovernmentOnline

A Commonwealth Government Initiative

About   Contact   Home   Projects   Publications   Search   Site Map

Navigation: Home > Projects > Government Public Key Infrastructure > ABN-DSC

Australian Business Number Digital Signature Certificate

General info: Publications, speeches, media - Contact - Related links

Project Overview

The Australian Business Number Digital Signature Certificate (ABN-DSC) is a digital certificate linked to an entity's ABN. It will facilitate online service delivery and foster the use of digital certificates and e-commerce among Australian businesses. The ABN-DSC will be able to be issued by any Gatekeeper accredited Certification Authority. Commonwealth agencies will use the certificate to identify businesses for online transactions.

ABN-DSC Implementation

OGO will manage the implementation of the ABN-DSC. Implementation will involve wide consultation across governments, business and industry, including the release of a number of discussion papers to representatives of these groups.

What is an ABN-DSC?

The ABN-DSC is a Digital Signature Certificate that will be issued for use with the Commonwealth government and will be the primary type of digital certificate that businesses will use to deal online with Commonwealth agencies.

An ABN-DSC that has been issued for use with one Commonwealth agency will be able to be used to deal with other agencies that offer online transactions based on digital signature certificates. This may also extend to State, Territory and local government agencies.

Only Certifying Authorities that have been accredited by the Commonwealth under its Gatekeeper Public Key Infrastructure framework will be able to issue an ABN-DSC.

When will the ABN-DSC be available?

It is intended that arrangements be in place to allow the issue of certificates from late 2000 and that a number of government transactions, supported by the ABN-DSC, be available online.

List of ABN-DSC & Gatekeeper Discussion Papers

Paper No.	Subject/Topic	Expected Date of Issue
1	To Whom Should ABN-DSCs Be Issued?	
2	Gatekeeper Accreditation Certificate	
3	Construction of the Distinguished Name in an ABN-DSC	
4	Who Should Authorise and Use ABN-DSCs in a Business?	
5	Liability of Commonwealth Agencies Issuing or Commissioning ABN-DSCs	
6	Use of the ABN-DSC (agencies and transactions)	
7	Certificate revocation issues	
8	Certificate Directory Issues	
9	Interoperability testing/certification	

	ABN-DSC RA issues/functions	
	Draft ABN-DSC Concept of Operations	Mid July

Please note this is an indicative list only. Other topics may be included.

General Information

■ **Publications, speeches, media releases**

► Digital signature to boost online services to small business *6/1/00*

► Tax reform implementation to boost E-commerce and services to small business *11/7/99*

■ **Contact details**

Mr Glen Nicolson
Manager, ABN-DSC Implementation
Office for Government Online

phone:[+61] 02 6271 1530
email: glen.nicolson@ogo.gov.au

■ **Related links**

► BEP website

► NOIE ABN-DSC page

TOP▲

Mr Ian Booth
Manager, Legal and Legislative Development
Office for Government Online

phone:[+61] 02 6271 1230
email: ian.booth@noie.gov.au

Office for Government Online

![NOIE - The National Office for the INFORMATION ECONOMY]

About Contact Home Feedback Projects Publications & Speeches Search Site Map Subscribe

The ABN-DSC

A tool for boosting e-commerce, helping bring more government services online, and cutting business red-tape.

General info: **Publications, speeches, media** - **Contact** - **Related links**

Project Overview

The ABN-DSC (Australian Business Number - Digital Signature Certificate) is a digital certificate being developed by the Commonwealth government, in partnership with States/ Territories and in co-operation with the private sector, to facilitate the development of e-commerce in Australia; speed the evolution of government online services to business; and help cut the 'red-tape' compliance cost burden small business often have to face in dealing with government.

Currently under development by the **Office for Government Online**, with NOIE involvement, the ABN-DSC has been the subject of active consultation and engagement with States/ Territories, as well as the private sector, including the authentication industry through the **National Electronic Authentication Council** (NEAC) and the finance sector.

◆ ABN-DSC: boosting e-commerce

- A key enabler of e-commerce is the ability to conduct business online with a high level of trust. Important building blocks of trust include the ability to identify reliably who you are dealing with online, the ability to ensure online transactions can resist tampering or corruption in transit, and the ability to ensure if necessary that any online dealings remain private and secure.

- These attributes are important for business in dealing online with other businesses, or in dealing with government agencies. It is expected that ABN-DSCs will be issued generally to Australian businesses by accredited private sector "certification authorities", for use in a wide range of business-to-government and business-to-business transactions.

- There is a role for government to encourage the development of a trusted, timely and cost-effective infrastructure for authenticating electronic transactions, to facilitate the more general development of e-commerce. Excellent tools for achieving this are public key infrastructure (PKI) systems like the Commonwealth Governments Gatekeeper PKI framework.

- Key components of PKI systems like Gatekeeper are digital certificates, which are standards based digital files that can function as online 'keys' or identifiers. Businesses users and government agencies can use these certificates in business tools like email clients, web browsers and other software to verify their identity in online transactions, and can also use them to encrypt data.

- Digital certificates, operating in a secure and trusted PKI, can thus enable:

  ❍ authentication of parties to transactions

  ❍ message integrity

  ❍ commitments made cannot easily be repudiated

  ❍ confidentiality of messages (where the cryptographic key pairs are used for encryption).

- A unique feature of the ABN-DSC is that they will be a class of open, X509 standards based digital certificate that will be linked to a business entity receiving an Australian Business Number (ABN), which is evolving into an Australia-wide standard system of business identification as more and more businesses take it up. The ABN-DSC will, in effect, be the digital equivalent of a firm's ABN identity, allowing the firm to which the certificate has been issued to digitally identify itself as if "signing" a communication or transaction. As such, linking a Gatekeeper compliant digital certificate to the ABN gives enormous value to the ABN-DSC as a tool for business e-commerce.

- If the issuance and use of ABN-DSCs is widespread – extending to medium and smaller firms - the uptake of more valuable forms of e-commerce could be expected to both quicken and broaden. This in turn will further the Government's broader e-commerce objectives, which are to boost economic efficiency through greater B2B use of e-commerce, building on the Electronic Transactions Bill and other initiatives such as the [Strategic Framework](#) for the Information Economy and Gatekeeper.

◆ ABN-DSC: boosting online government services to business

- It is a Commonwealth government priority to offer all appropriate services online by 2001. It is likely that government agencies will be significant users of digital certificates and other PKI products and services as they increasingly strive to offer more of their services to business online.

- Governments have an enormous range and diversity of service interactions with the business community and indeed other levels of government, ranging through procurement, information delivery, statistical reporting, licensing and regulatory compliance, all of which are amenable to online service delivery. The lack of a infrastructure to ensure that transaction integrity and information privacy are protected online has been an impediment to the evolution of such services in the past.

- In recognition of its considerable utility, use of the ABN-DSC and Gatekeeper by Commonwealth agencies is mandatory in online transactions with business by agencies where PKI is involved.

- By design, the ABN-DSC will be a class of certificate capable of broad use across agencies, so that a ABN-DSC issued by one agency for the purposes of dealing with its own customers will be capable of being used by another agency for dealing with the same business customer. This will enable efficiencies across government when deploying online services to business, and also has the potential to reduce business overheads when dealing with government.

◆ ABN-DSC: cutting business red-tape

- A Commonwealth government priority is to reduce small business 'red-tape' regulatory compliance costs. E-commerce generally has enormous potential to reduce business overheads by reducing business transaction costs. As an e-commerce tool the ABN-DSC has significant potential to reduce business 'red-tape' overheads by simply enabling businesses to do more of their business with government online, and enabling the development of a range of innovative, time saving government to business online applications.

- Service examples could include allowing electronic lodgement of tax and other returns via the Web to government agencies, license renewals, and a vast range of other specific online services. The ABN-DSC could also facilitate the evolution of online government services such as "tell once, use many times" initiatives, that allow businesses to cut down the number of agencies they have to regularly report information to.

◆ More details

- More detailed information on the ABN-DSC are available below. A variety of discussion and information papers have been released on the proposal.

General Information

■ Publications, speeches, media releases

► [Digital signature to boost online services to small business](#) Ministers Peter McGuaran (DCITA), Rod Kemp (Treasury), Peter Reith (DEWRSB)
- media release - 6/1/00

► [ABN-based digital identifier of Australian businesses: design and operation](#) - background paper to 6/1/00 media release - prepared by NOIE/OGO/BEP
 - also available in [RTF version](#) (495kb) - 6/1/00

► [Proposal for a digital identifier of Australian businesses](#) - paper presented at first NEAC meeting by Tim Field
- Word - 65kb - 20/10/99

■ Contact details:

Mr [Peter Anderson](#)
General Manager,
Government Online and Gatekeeper
Ph. [+61] 02 6271 1513.
Fax: [+61] 02 6271 1616

■ Related links

NOIE
► [NOIE Ecommerce projects home page](#)
► [NOIE Access & Equity projects home page](#)

TOP ▲

National Office for the Information Economy

Last modified April 08, 2000

GovernmentOnline

A Commonwealth Government Initiative

| About | Contact | Home | Projects | Publications | Search | Site Map |

Navigation: **Home** > **Projects** > **Government Public Key Infrastructure** > Gatekeeper

Gatekeeper

Gatekeeper is the Commonwealth strategy for the use of Public Key Infrastructure (PKI) and a key enabler for the delivery of Government online. Gatekeeper also leads by example to encourage the uptake of e-commerce in the private sector.

General info: **Publications, speeches, media** - **Contact**

SubProjects: **Gatekeeper Accreditation** - **Gatekeeper Implementation** - **Government Public Key Authority** - **Frequently Asked Questions**

Project Overview

Gatekeeper Accreditation

Accreditation criteria for certification authorities were released in December 1998. The criteria include: compliance with Commonwealth Government procurement policy; security policy and planning; physical security; technology evaluation; Certification Authority policy and administration; personnel vetting legal issues; and privacy considerations.

Gatekeeper Implementation

Government Public Key Authority

The Government Public Key Authority (GPKA) reports to the Chief Executive, OGO, on the operations of the GPKI, endorses the evaluation and accreditation of service providers to government and promotes the Commonwealth Government position on the use of public key technology.

Frequently Asked Questions

TOP ▲

General Information

Publications, speeches, media releases

► eSign Scores *Gatekeeper* Accreditation *3/4/00*

AU - Online-Standards und technische Grundfragen (IV)

- **Intranet FedLink http://www.fedlink.gov.au/**

Background   What is FedLink?   Benefits   FAQ   Home
Getting Connected   More Info.   Privacy   Secure Site

FEDLINK

What Is FedLink?

What is Fedlink? Download a copy of this document in Word format

FedLink is a Virtual Private (VPN) network using IPSec standard protocols to provide secure communications between agencies across the public Internet. FedLink uses existing agency Internet gateways and the connectivity provided by the Internet to create a secure Government intranet.

The initial implementation will be based on IPSec capable Cisco routers and the Gatekeeper compliant Baltimore Unicert Certificate Authority product. It is envisaged that agencies will upgrade their existing Internet border router with IPSec capable software, or replace that router if it does not have the required capacity. The agency VPN router will be co-located with the agency's current Internet gateway facility. In some cases this gateway may be shared with other agencies. The CA will be located at a secure FedLink Support Facility. The architecture is illustrated below.
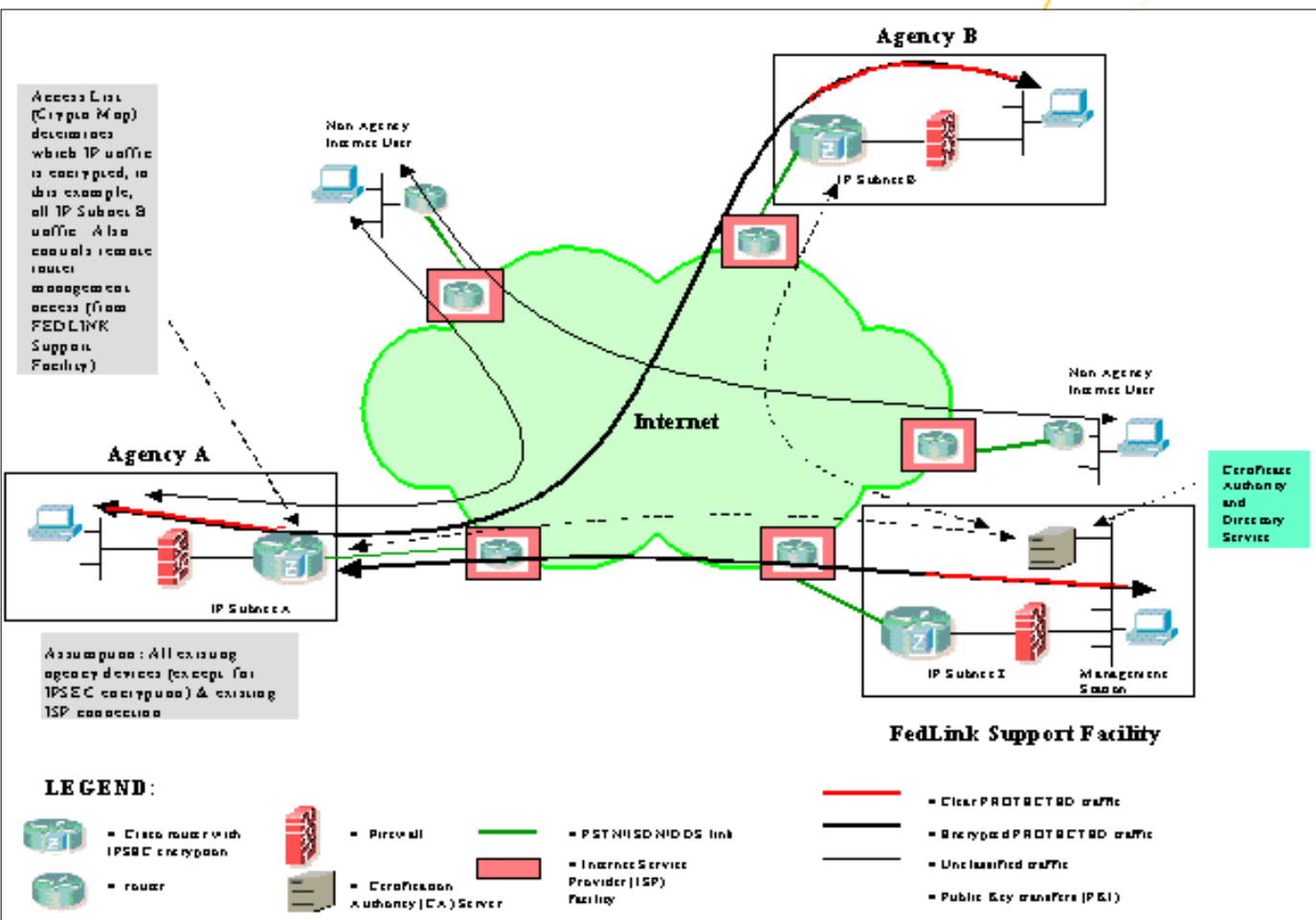
FedLink Architecture Overview

FedLink offers gateway to gateway authentication and encryption. Person to person authentication and encryption may be supported in later phases. The solution can be transparent to users as it requires no desktop changes. For example, existing email tools can remain in place.

The IPSec Standard

The IPSec is the international standard protocol for interoperable network encryption and has gained acceptance among vendors of encryption products throughout the world. IPSec secures the IP layer of network traffic and provides a framework within which encryption and authentication technologies can be employed in a standard way, allowing interoperability between vendors.

The IPSec framework is based on the following fundamental components;

- security protocols;
- security associations;

- key management; and
- algorithms for authentication and encryption.

The combination of these components provides security services such as data confidentiality, data integrity, data origin authentication, and anti-replay services.

IPSec operates at the network layer (layer 3) in the OSI seven layer networking model and hence all TCP/IP applications can benefit from the security provided. The same architecture and management environment can support email, web applications, file transfers and custom business applications.

IPSec uses public key cryptography to authenticate each device in the encrypted connection and secret key (DES and Triple DES) encryption to encrypt data packets. IPSec defines the IKE protocol for key management and allows devices to use a Certificate Authority and directory service to manage keys. This greatly enhances the scalability of IPSec based solutions when compared to simpler key management techniques.

IPSec has been implemented in software, hardware cards for routers and in dedicated hardware devices. Solutions can suit cost and performance needs that range from 64Kpbs ISDN lines up to multiple megabit ATM links.

FedLink System Components

The FedLink virtual private network is composed of fully meshed encrypted tunnels between participating agencies. Other system components are required to support the encrypted tunnels, such as the Certificate Authority (CA), the help desk or support facility and the test bed.

Certificate Authority

A feature of the FedLink solution is the scalability provided by a Public Key Infrastructure (PKI). The CA simplifies the key management problem posed by older public key implementations. With these older implementations, each device must recognise the public key of all other devices and the keys must be manually installed. Using IPSec with a CA allows each device to exchange keys automatically and trust each other because they trust a third party-the CA.

FedLink Support Facility

The support facility will provide an extended business hours help desk, support staff and management tools. The support facility will act as a hub coordinating resolutions and become a knowledge base and resource on which all agencies can draw. It will focus on interoperability issues and FedLink-wide issues that may be difficult for individual agencies to resolve.

An important role of the support agency will be to manage change within FedLink. Initially, the FedLink infrastructure will require a high level of support as new agencies join and IT staff are learning about the technology. In the longer term a significant amount of application support will be required, with less emphasis on support for the addition of new agencies. The PKI will require staff to authorise certificate requests and maintain certificate and directory servers as a part of daily activities.

During the rollout agencies will be in either fully joined, partially joined, or about to join states. The support facility will manage this process and will generate router configuration information that will then be sent to agencies when they join, and also as updates after they have joined.

Support staff will be available to assist in debugging problems they may be experiencing both during initial rollout once the system is fully operational.

Test Bed

FedLink will incorporate a test bed to support the initial installation and the ongoing evolution and expansion of FedLink. The test bed will allow;

- generation of configurations to be installed into productions systems;
- testing of proposed configurations and implementation plans;
- management of change;
- resolution of problems; and
- prove the interoperability of products deployed in FedLink.

Change within the FedLink environment is inevitable and changes must be planned and tested. The test bed will be available to ensure continuity as untested implementations and changes are performed on production systems. Examples include; routine software upgrades, hardware upgrades, relocation, consolidation and break up of agencies. As VPN technology matures, new features will become available to address issues and provide additional functionality. The interoperability of remote access, firewalls, and dedicated encryption devices will provide opportunities and additional benefits to FedLink agencies.

Issues

FedLink highlights a number of issues for agencies and provides solutions. FedLink will provide a measure of assurance that sensitive data cannot be read in transit. However, FedLink will not result in the accreditation of all

agency networks. A user may be unsure as to whether a colleagues network is accredited to receive PROTECTED data, for example. FedLink will make it more common to exchange sensitive data between agency corporate networks. Users may also be unsure as to the extent of FedLink, for example whether FedLink includes all State Government agencies.

FedLink will support the education of users by providing a website detailing the connection and agency network accreditation status. FedLink will also provide a directory service containing the same information. This service will allow applications to compare the classification of data with the intended destination. In the case of email, FedLink will provide solution options for content scanning of email as it leaves the agency. Individual agencies will be responsible for the implementation in line with agency security policy and culture.

FEDLINK

Background

It is the Government's vision to bring about the integration of Government services online, promote the use of the information economy, and to establish the Commonwealth as a leading-edge user of new information technologies and an innovator of communication management.

FedLink was one of the Investing for Growth initiatives announced by the Prime Minister in his industry statement of 8 December 1997. At the time, the Prime Minister referred to:

> "&establishing a Government wide intranet for secure online communication and full multimedia applications&This will facilitate the more timely exchange of information between government agencies, the Parliament and Ministerial Offices. It is expected to provide a full multimedia capability to agencies to communicate and gain secure access to external networks. The Government will work with industry in developing innovative solutions."

FedLink is an architectural framework that has been realised by collaboration with industry experts and leading Commonwealth agencies.

FedLink provides an innovative and cost effective solution for secure communications between agencies in Government. The deployment of FedLink heralds a new era of information management and exchange between all Commonwealth agencies. The achievement of FedLink has been a result of the professionalism and cooperative efforts of the consultants, Computer Sciences Corporation (CSC), who were engaged by OGO to design a solution for enabling FedLink.

The Project

Who are we?

AU - Möglichkeit der Kommunikation

- **Vorbildlich: Government On-line Directory (GOLD)**
- **Auffindbarkeit und Kontaktierbarkeit eines jeden Bundesbeamten**
- **http://gold.directory.gov.au/**

Government On-Line Directory
The Official Guide to the Australian Federal Government

| Home / Search | Browse | Feedback | Help | About |

Please enter search details

Surname: **Given Name:**

Unit Name: **Location:**   (eg *NSW*)

Position: **Function:**

HELPFUL HINTS FOR SEARCHING GOLD

Searching for Departments, Agencies or Statutory Authorities. Enter details into the Unit Name field. Abbreviations and partial spelling can be used. In some cases synonyms have been added so that agencies which have changed names are able to be searched for using their old name, eg: agps in the Unit Name field will return the AusInfo entry.

Searching for Agency Functions. Enter a search term or phrase in the Function field. eg: taxation, pensions. Put the wildcard * at the beginning and end of your search term for a more reliable search, eg: *pensions*.

You can also search on **Position Titles** in the Position field. **GOLD** has over 6000 position titles listed, and not all of these are consistent or generic, ie: an OH&S Officer could also be known as the Personnel Manager. Manager and Director are the most prevalent.
Note: A search on these and other titles alone may cause a Time Out error.

HOW TO PURCHASE A HARDCOPY DIRECTORY

The printed version of the directory entitled the *Commonwealth Government Directory* is available from:

- Government Info Shops
- AusInfo Teleservices, toll-free within Australia 132 447
- Mail Order Sales
  AusInfo
  GPO Box 84,
  Canberra ACT 2601
- Or you can fax an order to (02) 6295 4888
  (credit card and account customers only)

OTHER USEFUL ONLINE GOVERNMENT REFERENCE SERVICES

View all available Australian Government Directories.
View all Portfolio and Ministerial Homepages (in alphabetical order)

GOLD Brochure

View a promotional brochure about GOLD.
(Please print the brochure and circulate it amongst your colleagues).

GOLD Logo					
	GOLD Home	Search GOLD	Browse GOLD	Feedback	Help with GOLD	About GOLD

6 entries found for Surname~Lucke

Surname:	Given:	Unit Name:	Location:	Position:	Function:
Luck	David	Portfolios;RST	38 Sydney Ave, Forrest ACT 2603	General Manager	Portfolios;RST
Luck	Les	Portfolios;UNITNATIO	Australian Permanent Mission to The United Nations in Geneva and Permanent Delegation to the Conference on Disarmament, Australian Permanent Mission to the WTO, Chemin Des Fins 2, 1209 Geneva Switzerland	Ambassador and Permanent Representative to the United Nations	Portfolios;UNITNATIO
Lucy	Jeffrey	Portfolios;FRC		Member---part-time	Portfolios;FRC
Lugg	Chris	Portfolios;SRMCS		Member	Portfolios;SRMCS
Lugg	Chris	Portfolios;ANTAMC		Member	Portfolios;ANTAMC
Lugg	Des	Portfolios;AAD	Australian Antarctic Division, Department of the Environment, Sport and Territories, Channel Hwy, Kingston Tas 7050	Assistant Director, Polar Medicine	Portfolios;AAD

Full Name "Mr David Luck"

Country	AU
Organization	Commonwealth of Australia
Unit Name	Portfolios
	Communications, Information Technology and the Arts
	Department of Communications, Information Technology and the Art
	Central office
	Telecommunications and Broadcasting
	Research Statistics and Technology
Full Name	Mr David Luck

Details are:

Position	General Manager
Full Title	General Manager
Location	38 Sydney Ave, Forrest ACT 2603
Address	GPO Box 2154, Canberra ACT 2601
Telephone	(02) 6271 1133
Fax	(02) 6271 1144
Email	david.luck@dcita.gov.au

AU - Umfassende Serviceangebote

- **Es gibt bereits Service-Portale, die v.a.**
- **das Internet,**
- **aber auch Call-Center-**
- **und Kiosk-Systeme**
- **oder andere Techniken nutzen,**
- **um dem Bürger ein möglichst leichten Zugang zur Verwaltung zu gestatten,**
- **ohne dass er sich im Dschungel der Zuständigkeiten auskennen muss:**

AU - Umfassende Serviceangebote (II)

- **GIC (Government Information Centre) (Ziel: leichter Zugang zu den Bundesbehörden; Projekt: http://www.govonline.gov.au/projects/services&innovation/gic.htm ; z.T. verwirklicht: http://www.access.gov.au/index.cfm)**

- **Service Tasmania Virtual Shop (Echte Innovationen wie „Online-Payment" von Steuern, Bußgeldern etc.) http://www.servicetasmania.tas.gov.au/**

Government**Online**

A Commonwealth Government Initiative
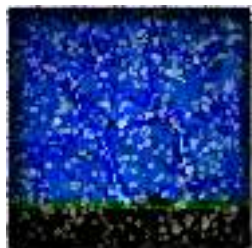
Government Information Centre

General info: News - Publications, speeches, media - Contact - Related links

Project Overview

OGO, with significant assistance from Centrelink, is establishing the Government Information Centre (GIC) in response to the Government's *Investing For Growth* statement released on 8 December 1997. In that statement the Government announced its commitment to:

> *Establishing a Government Information Centre as a single point of access to information about government services … the centre will facilitate single window access to government information and services.*

The GIC will be established by OGO in partnership with industry, to provide the principal entry point to Government information, to complement, but not replace, agency-based call centres. A pilot GIC call centre was established by OGO, with assistance from Centrelink, in Launceston (Tasmania) on 15 October 1998.

This is the first stage of a phased roll-out which will provide basic telephone call centre services. A national roll-out of the service is being considered. The GIC pilot uses existing Centrelink call centre infrastructure to the maximum extent possible whilst retaining a separate image and identity. The pilot is gathering information on demand, call profiles, staffing requirements, operating costs and user requirements.

GIC Operation

The GIC pilot has been set up as a One3™ call centre. For the cost of a local call, consumers who require directions or information about Commonwealth or State Government agencies contact the centre by phone, fax, email, or post. The aim of the centre is to provide a simple directory service, rather than extensive information about government agencies. It is the number you call when you don't know whom to call.

In response to a consumer query, the operator consults a database using either an agency name or a keyword. The database responds with either a contact point (eg position, phone number, website url, physical/postal address) or a list of agency services that match the keyword. By asking appropriate questions the operator ensures a caller is directed to the most appropriate government agency.

Longer term plans for the GIC include extending its service beyond Commonwealth and State agencies to include local government.

Market Research

Market research carried out in September 1999 gave these results:

- 63 per cent of the general Tasmanian population (aged 18+) claimed to have heard of the GIC's Access service.
- Satisfaction levels are extremely high, with 97per cent of users being either satisfied or very satisfied with the service.
- 94 per cent claimed that the operator could answer their query.
- 97 per cent of users felt the service made it easier to get in touch with government.

TOP ▲

General Information

News

[Newsletter – GIC Status Report, Vol 1, issue 1](#) (PDF-262k)

[Newsletter – GIC Status Report, Vol 1, issue 2](#) (PDF-124k)

Publications, speeches, media releases

Speeches

[Senator Ian Campbell speaks on the GIC](#) (streaming video) *15/12/99*

Media Releases

[Access 136247 Anniversary - Putting People in Touch With Government](#) *16/12/99*

[Telstra sale to deliver major boost to Tasmania](#) *21/6/99*

[Regional Australia the big winner from Telstra sale](#) *20/6/99*

[Accessing the Future - The Telstra social bonus](#) *20/6/99*

Contact details

Mr [Peter Hallams](#)
GIC Project Manager
Office for Government Online

phone:[+61] 02 6271 1514
email: peter.hallams@ogo.gov.au
fax: [+61] 02 6271 1698

Related links

[ACCESS 136247](#) website

[The Australian Commonwealth Government Entry Point](#)

[Service](#) Tasmania

TOP ▲

[About](#) - [Contact](#) - [Home](#) - [Projects](#) - [Publications](#) - [Search](#) - [Site Map](#)

Office for Government Online

ACCESS 136 247

www.access.gov.au
australian government information centre

home   search   browse   help

Contact Access

About Access

Browse

Search

Help

About Government

Commonwealth Government Entry Point

Government People and Functions

Government Web Sites

Online Resources for Businesses

Government Liaison Officer Use Only

Prime Minister's Site

There are 3 easy ways to find an Australian government service

- BROWSE our list of services

- SEARCH for services on this site

- If you live in Tasmania, you can ring the GIC on 136247

"How do you find the right government department?"

Contact Us
Contact the Government Information Centre

Business Entry Point
Online Resources for Businesses

Who's Who
People and Functions in the Australian Government

Government Web Sites
In alphabetical order

Webmaster Feedback ~ **Disclaimer** ~ **Copyright**

Service Tasmania

"All of your Government services in one place"

Search Tasmanian Government web pages:

for convenience

- Applications
- Change of address
- Feedback
- Payments
- Purchases
- Ask *Service* Tasmania

for me

Selected resources for:
- Families
- People with disabilities
- Rural community
- Seniors
- Women
- Youth

A-Z Subject listing
A-Z Government listing

for information

- Business and economy
- Education
- Environment
- Government
- Health
- Law and public safety
- Power and water supply
- Primary industry and land
- Recreation, culture and tourism
- Social and community services
- Transport and communications

for interest

Our new site
Please help us to improve this site - send your comments

What's new
The latest pages added to our site

Centrelink services available at *Service* Tasmania shops

Life events
Useful resources for events like marriage, birth of a child, etc

We're at your service, Tasmania.

The page has been produced by *Service* Tasmania Online.
Questions concerning its content may be directed by email to sthelp@dpac.tas.gov.au
This page was last modified on 21 July 2000.
The URL for this site is http://www.service.tas.gov.au/
You are directed to a disclaimer and copyright notice governing the information provided.

Networking the Nation
The Commonwealth Government's
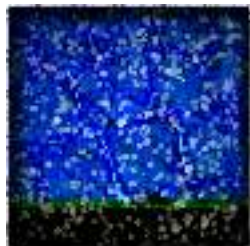Regional Telecommunications Infrastructure Fund

The *Service* Tasmania project is supported by the Commonwealth through the Department of Communications, Information Technology and the Arts *Networking the Nation* program.

Tasmania

AU - Umfassende Serviceangebote (III)

- **Tigers (Trials in Innovative Government Electronic Regional Services) (Service Tasmania quasi auf Bundesebene und Schaffung von „One-Stop-Anlaufstellen")** **http://www.govonline.gov.au/projects/services&innovation/ti_ers.htm**

- **Projekt GOVERNET (Government Electronic Resources Network)** **http://www.govonline.gov.au/projects/services&innovation/governet.htm**

Government**Online** A Commonwealth Government Initiative

About Contact Home Projects Publications Search Site Map

Navigation: **Home** > **Projects** > **Online Services and Innovation** > TIGERS

TIGERS

General info: **Fact Sheets** - **Publications, speeches, media** - **OGO Contact** - **TIGERS Contact** - **Related links**

Project Overview

Trials of Innovative Government Electronic Regional Services (TIGERS) is one of the Telstra Social Bonus programs announced in June 1999 by the Minister for Communications, Information Technology and the Arts. The project aims to make Commonwealth, State and local government services easier to find and to use through the application of new technology and management arrangements.

TIGERS will enhance *Service* Tasmania's already first class service delivery infrastructure and the Commonwealth's successful Government Information Centre in Launceston to support the delivery of selected services from the three tiers of government. Three modes of service delivery will be supported:

- over the internet
- over the counter
- over the telephone

The program will be implemented over three years at an estimated cost of $10 million.

Outcomes

Expected outcomes of the TIGERS program:

- delivery of selected services from the three tiers of government through single access points (eg a government shopfront, a single call centre, or an online entry point);
- improved physical and online access to government services for regional, rural and remote areas;
- Tasmanian IT&T industry able to provide solutions, applications and services in support of integrated service delivery; and
- infrastructure and management arrangements which can be applied in other jurisdictions.

Description

The TIGERS program has four sub-projects.

◆ Integration of government call centres

Integration of current and proposed call centres to service telephone inquiries related to Commonwealth, State and local government services in Tasmania as a pilot for national rollout. The key benefit will be to enable enquiries about services in all three jurisdictions to be answered through one point of entry.

◆ Linking selected Commonwealth, State and local government online services

Presently, agencies in each jurisdiction manage and provide services using agency-specific systems. This initiative seeks to provide a single point of entry through the Internet to many of these systems. Where appropriate it will provide services based around life or business events, enabling clients to undertake 'all in one' transactions (eg advise a change of address at one central point and have this automatically updated with all relevant agencies). The Tasmanian pilot will form the basis for national approaches.

◆ Delivering selected over-the-counter Commonwealth and local services by *Service Tasmania*

This component of the project will enable *Service* Tasmania to provide a range of Commonwealth and local services, including PC and kiosk-based services, through a statewide network of twenty five shopfronts.

◆ Exploring innovative ways of delivering services by taking advantage of new technologies and related programs.

Other Social Bonus programs such as the Local Government fund and the Launceston Broadband Services trial provide an excellent opportunity to develop better services and better ways of delivering them. For example, high bandwidth applications such as remote counselling and online geographic information services will be able to be delivered to large numbers of businesses and individuals in Launceston.

Timing

There are three broad phases:

- identification of candidate Commonwealth and local government services;
- selection of services and identification of transition issues; and
- implementation, evaluation and application in other states.

Services that have been trialled successfully in the TIGERS project will be well placed for delivery through other service delivery networks, such as Rural Transaction Centres and Telecentres.

Governance

The TIGERS project is a Commonwealth project that will be delivered in collaboration with Tasmanian State

and local governments. The TIGERS project team will be located in Hobart.

The project will be steered by a committee chaired by the Chief Executive, Office for Government Online, with representation from Tasmanian State and local government and the Industry Council, key Commonwealth agencies (the Health Insurance Commission and Centrelink), and another State governments.

General Information

Fact Sheets

► Centrelink's Rural CD - A taste of things to come

► TIGERS - Opportunities for Commonwealth Agencies

► TIGERS - Opportunities for Tasmanian Information Communication Technology Industry

► Opportunities for Tasmanian Local Governments

Publications, speeches, media releases

► *TIGERS Newsletter* - Issue 1 (PDF - 117k)

► Telstra sale to deliver major boost to Tasmania *21/9/99*

► Passage of Telstra legislation 21/9/99

► Regional Australia the big winner from Telstra sale *20/6/99*

► Accessing the Future - The Telstra social bonus *20/6/99*

◼ OGO Contact details

Mr Peter Hallams
GIC Project Manager
Office for Government Online

phone:[+61] 02 6271 1514
email: peter.hallams@ogo.gov.au
fax: [+61] 02 6271 1698

◼ TIGERS Project Office

Ms Jill Taylor
TIGERS Project Manager

Office for Government Online

phone:[+61] 03 6233 2398
email: jill.taylor@ogo.gov.au
fax: [+61] 03 6233 6108

Addresses:

Street: Level 7, 144 Macquarie Street

         Hobart TAS 7000
Postal: GPO Box 123b

         Hobart TAS 7001

◼ Related links

► *ACCESS 136247* website

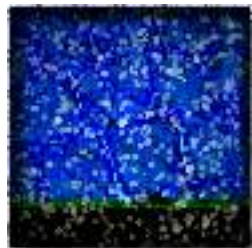► The Australian Commonwealth Government Entry Point

► *Service* Tasmania

TOP ▲

Office for Government Online

Government**Online**   A Commonwealth Government Initiative

About   Contact   Home   Projects   Publications   Search   Site Map

GOVERNET

General info: **Contact**

Project Overview

The Government Electronic Resources Network (GOVERNET) will enable users to locate and access government information resources quickly and easily. The GOVERNET project is designed to create greatly improved searching of the Australian Governments' information space. Before a search is started, users will not need to know in which government jurisdiction or agency the information is located. For GOVERNET to succeed there will need to be widespread use of AGLS metadata throughout government agencies.

Background

Finding things on the Internet can be difficult. The GOVERNET project aims to make it very easy for Australians to find government information and services they need when they need them.

GOVERNET works by getting government information and service providers to describe their information and services in a highly structured way and making these structured descriptions available to advanced search engines. The structured descriptions are more complex, electronic versions of library index cards and are known as metadata. Metadata available to any particular GOVERNET implementation (eg the South Australian government) can be shared with other GOVERNET implementations (eg the Commonwealth) and vice versa.

Metadata-based searching is more flexible and powerful and much easier to use than the keyword-based searching usually used on the Internet. Most users accessing GOVERNET-based government websites and entry points will not see GOVERNET. They will just be prompted to describe or select from a menu their areas of interest and GOVERNET will present further options and results of searches to them. The results will be precise – no more "2,567,927 pages found"!

GOVERNET relies on the Australian Government Locator Service metadata standard developed and maintained by the **National Archives of Australia**. OGO is coordinating **AGLS implementation**.

GOVERNET will work across all tiers of government (Commonwealth, State and local) and all agencies. Users will not need to know which jurisdiction or agency is responsible for a particular function, they just need to describe their area of interest or need in everyday English.

If a family needs to find out the options for keeping an aged person in her Port Lincoln home, where she prefers to stay, three levels of government may be involved:

- *The Commonwealth provides income support, an age pension or benefits and various other*

payments.

- *The State Government provides community nursing, housing services, assessment services, physiotherapist advice on home modifications and other assistance.*

- *Local government provides home help, some respite care, transport services and other services.*

Even for health care professionals, finding out the range of government assistance available in the area, and the right contacts in the right location, can be a difficult task.

GOVERNET will help by retrieving a list of up-to-date home-care services for the aged available from all tiers of government in the Port Lincoln area, together with the correct contacts, eligibility guidelines and other basic information.

Implementation

The Commonwealth, Tasmania, South Australia and the NSW Justice Sector are currently implementing GOVERNET and other States and Territories are expected to begin implementation within the next few months. It is expected that Tasmania will have the first operational site in May/June 2000 followed shortly by South Australia, Queensland, NSW Justice sector and the Commonwealth. Metadata will begin to be exchanged between implementations as soon as they become operational. Implementation by local governments will follow but will take some time.

General Information

Contact details

Mr Frank Wood

phone:[+61] 02 6271 1523
email: frank.wood@ogo.gov.au
fax: [+61] 02 6271 1698

TOP ▲

About - Contact - Home - Projects - Publications - Search - Site Map

Office for Government Online

AU - Umfassende Serviceangebote (IV)

- **Centrelink**

  (Einsatz von Außendienststellen, Call Center und Internet im weiten Bereich der Sozialverwaltung)
  http://www.centrelink.gov.au/

Centrelink

Linking Australian Government services

Text-only version

about us

contact us

payment rates

services

publications

multilingual

your rights

media releases

tenders

other links

Home

Linking Australian Government services

Home

what's new

search

▸ home ▸

assistance

Families
Job Seekers
Youth & Student
International
Employers

Retired
Disability & Carers
Low Income & Other
Farmer

news

▸ **GST Assistance Scheme**
to help eligible low income earners - From FaCS

▸ **Community Support Programme**
Latest News - from DEWRSB

About Us | Contact Us | Payment Rates | Services | Publications | Multilingual | Your Rights | Media Releases | Tenders | Link To FaCS | Link To DETYA | Link To DHAC | Other Links | **Home** | © Commonwealth of Australia 2000 |

AU - Transaktionsmöglichkeiten

- **ETA (Electronic Travel Authority) (Touristenvisum über das Reisebüro online erhältlich) http://www.immi.gov.au/eta**

- **Business Entry Point (BEP) (z.B. Möglichkeit, sog. Australian Business Number online zu erhalten) http://www.business.gov.au/**

Electronic Travel Authority
Australian Department of Immigration and Multicultural Affairs

Welcome ...... to the ETA

What is an ETA?

Australia's Electronic Travel Authority system (ETA) is the most advanced and streamlined travel authorisation system in the world. The ETA is an electronically-stored authority for travel to Australia for a short-term tourist or business entry.

All travellers to Australia, other than Australian and New Zealand citizens, require a visa to travel to Australia. This generally involves completing an application form and submitting it with your passport to an overseas Australian diplomatic office.

If the application is approved, a visa label is inserted in the passport and returned - however, the ETA does away with the need for an application form and a visa label.

It enables genuine short-term visitors to Australia to obtain authority to travel to Australia at the same time as they book their travel arrangements. There is no need for the traveller to complete an application form for a visa.

The ETA is issued electronically within seconds through the computer links between the Department of Immigration and Multicultural Affairs (DIMA), travel agents, airlines and specialist service providers around the world.

Benefits for Travellers?

The ETA sets world standards for travellers. No application form is required and it replaces the visa label or stamp in your passport. It provides a new concept in travel authorisation and can be obtained through multiple outlets. It provides faster clearance on arrival.

Benefits for Travel Agents?

The ETA system provides travel agents with:

❍ the ability to issue ETAs and provide a 'one stop travel shop';

❍ automatic connection to the system through their computer reservation system;

❍ compatibility with other services.

Please refer to the ETA System Operating Manual for instructions on issuing an ETA to your client. Any travel agent not able to issue an ETA should refer the traveller to the nearest

Australian [diplomatic office](#).

How Does an ETA Work?

Your travel agent will ask for your passport details. Participating agents can access the ETA system through the computer reservation system used for your other travel arrangements. Within a few seconds your travel to Australia can be electronically authorised. When you arrive at the airport for check-in, the check-in staff can electronically confirm that you have authority to travel to Australia.

Who Can Get an ETA?

You are eligible to enter Australia on an ETA if you meet the following conditions:

- ❍ you hold a passport [approved for ETA](#);
- ❍ you visit to Australia is for -
  - ■ tourism,
  - ■ visiting relatives,
  - ■ business meetings,
  - ■ a convention or conference, or
  - ■ a short term project or event requiring a high level of skill;
- ❍ you will not work in Australia if you hold a tourist ETA;
- ❍ you will not stay in Australia for more than three months;
- ❍ you are in good health and have no criminal convictions.

Where Can I Get an ETA?

The place to obtain an ETA is at a participating travel agent that is connected to one of the major computer reservation systems, or from the reservation office of a participating airline. You can also obtain an ETA from most Australian diplomatic offices.

Types of ETA

There are 3 types of ETA:

- ❍ if you are travelling for tourism or to visit friends or relatives, and wish to stay for up to three months on each visit within a twelve month period, you should apply for the Visitor/Tourist ETA (976). There is no Australian Government charge for this ETA;
- ❍ if you are travelling on a business visit, and wish to stay for up to three months on each visit during the life of your passport, you should apply for the Long Validity Business ETA (956). There is a fee of AUS$60.00 for this ETA. Payment is by credit card only;
- ❍ if you are travelling on business and intend just one visit to Australia, you may apply for the Short Validity Business ETA (977). This ETA is free of Australian Government charges and entitles the holder to one visit to be made within 12 months and permits a stay of 3 months from date of arrival. For further information, see the Immigration Minister's [media release](#) of 1 February 2000.

All ETA holders are provided with a copy of the leaflet *Electronic Travel Authority System ETAS - Information for ETA Holders* at the time that an ETA is issued. The leaflet will provide ETA holders with concise information about ETA arrangements (including conditions and validity and that a visa label or stamp is not required).

Extending Your Stay in Australia

If you wish to extend your stay beyond three months, you will need to contact the nearest office of the Department of Immigration and Multicultural Affairs in Australia before the end of your 3 month stay period. There is no provision for obtaining a further ETA when you are in Australia.

Further Information

For further general information, see Fact Sheet 54, *The Electronic Travel Authority*.

| Link to ETA Countries | Airlines | Contacts |

[DIMA Home Page]

The Department operates a national telephone inquiry line on 131 881, for the cost of a local call anywhere in Australia. Overseas, please contact your nearest Australian diplomatic office.

text only

Start & Run a Business

Employing Staff

Taxation

Business Assistance

Other Business Topics

Codes of Practice

Online Transactions

QuickFind

General Search

Providing 24 hour access to government information and transactions for new and existing businesses.

Australian Business Register Online - Search the Australian Business Register to verify the ABN and GST registration details of Australian businesses.

Register here to apply for an Australian Business Number, Tax File Number and Goods and Services Tax.

Opportunities to sell to Government - links to Commonwealth, State and Territory sites.

Business Entry Point

An initiative of the Commonwealth Government in partnership with State, Territory and local governments.

Disclaimer, Privacy & Security Policies

AU - Transaktionsmöglichkeiten (II)

- **AUSTOUCH (in der Hauptstadt Canberra; v.a. Kiosksystem zur Zahlung von Steuern, Gebühren etc.) http://www.act.gov.au/austouch**

- **MAXI (in Victoria; Abwicklung von Transaktionen unter Zuhilfenahme von verschlüsselnden Übertragungstechniken; für Bürger als Kiosksystem zugänglich) http://www.maxi.com.au/**

About AUSTOUCH

An overview of Canberra's touch-screen kiosk network

AUSTOUCH is an ACT Government information service, providing details on government and community services in Canberra. AUSTOUCH is accessible through kiosks located in shopping centres, offering multi-media presentation of information and payment services. AUSTOUCH is also accessible through the Internet.

AUSTOUCH kiosks provide both bill payment services and information on government and community services. AUSTOUCH accepts payments for:

- rates;
- land tax;
- parking fines;
- traffic fines;
- ACT Housing accounts (including loans, rent, and rental maintenance);
- ACTEW Corporation electricity accounts; and
- ACTEW Corporation water and sewerage accounts.

Information on AUSTOUCH is presented under broad subject headings, such as What to See and Do or Public Transport. This helps customers find the information they need using familiar words, rather than the name of the government department responsible for providing the service. Information on AUSTOUCH is designed to help customers find basic information on services and identify the appropriate agency responsible.

History

The concept behind AUSTOUCH grew from discussions between the ACT Government and community organisations, which identified the need to improve information dissemination to the community and to increase accessibility of some services.

In August 1992, a survey of 500 Canberra householders was carried out to assess, among other things, the community's information needs. The Survey found that 65% of contacts with Government were simple questions or transactions, 27% were discussions about a particular issue or problem and 8% related to personal matters. This information led to the conclusion that an information system focussed on satisfying simple inquiries and transactions was required.

The next step involved extensive community consultation, which covered issues such as privacy, access for people with disabilities and

information needs of the ACT community. A reference group was established, which included representatives from the local community, the Trades and Labour Council, the ACT Council of Social Services, the Australian Taxation Office and all ACT Government Service agencies.

A business case was developed by the Office of Public Sector Management in the Chief Minister's Department, and was approved by the Legislative Assembly in October 1992.

The AUSTOUCH pilot program commenced in November 1994 and was designed to test the suitability of multi-media technologies available, the ideal locations for information kiosks and the type of information required by the Canberra community.

During the pilot, information management standards were established to outline the roles and responsibilities of the information providers, the quality control unit and the AUSTOUCH project team. These standards now guarantee the successful management of content on AUSTOUCH kiosks. Presentation standards were also developed. These standards detail the quality and placement of text, colours, graphics and navigation tools to ensure AUSTOUCH remains user friendly to customers with a range of needs.

Expressions of Interest and a Request for Tender were called in 1995 for the provision of an improved kiosk system in the ACT. Interested parties were asked to address a number of issues including financial transactions, printing, ticketing, and a networked kiosk system.

North Communications Australia were contracted to provide this new AUSTOUCH service, which is now available in 18 locations around Canberra.

		AUSTOUCH Timeline
1992		
	Aug	Survey of community information needs
1994		
	Nov	Kiosk trial commences
1995		
	May	Expression of interest & tender process commences – completed June '96
1996		
	Jun	Kiosk trial & evaluation completed
	Aug	Contract negotiation – completed October
	Dec	Enhanced kiosk implementation commences
1997		
	Apr	New AUSTOUCH kiosks with bill payment facility launched
1998		
	Feb	ACT Housing payments added to kiosks

		ACTION bus timetables added to kiosks
	Jul	ACTEW Corporation payments added to kiosks
	Oct	Conversion of kiosks to Internet platform commenced
1999		
	Feb	Conversion of kiosks to Internet platform completed
		Barcode scanners installed
		Electronic postcard application introduced

Public Feedback

In April 1998 a survey of AUSTOUCH customers was conducted to determine the level of satisfaction with the service and to gather information on the characteristics of kiosk customers.

The survey revealed that there is equal usage of AUSTOUCH by men and women but that younger people are more likely to be kiosk users than those in older age groups. There was a high proportion of first time users amongst the survey participants, and most of the respondents had discovered AUSTOUCH in passing.

Young people tended to be looking for specific information, people in the middle age groups were more likely to be paying a bill and older people were usually just browsing.

The paying of an ACT Government bill was the most common reason for using the kiosk on the day of interview and this feature was more likely to have been used by women.
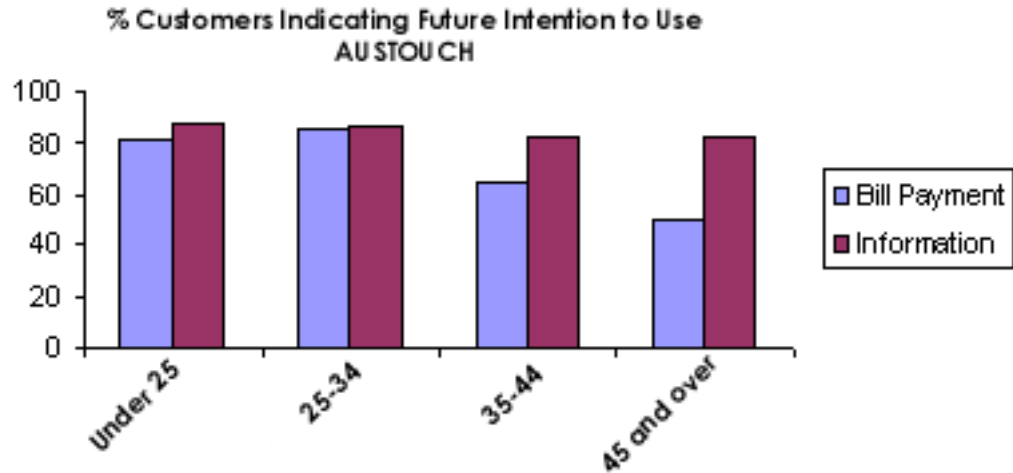

Those seeking specific information were generally looking for ACTION bus timetables/routes, recreation information or Government service information. The information sought by customers from AUSTOUCH is shown left.

The AUSTOUCH kiosks were perceived as having a number of advantages including being quick and easy to use, being available outside normal office hours and providing relevant or useful information. Location of the kiosks is an important factor in the decision to use AUSTOUCH; their closeness to work or home or being situated where using the kiosk can be combined with other activities such as shopping or banking are regarded as attractions of the facility.

While care must be taken in the interpretation of the survey findings because of the small size of many of the sub-groups of respondents, they provide a useful basis for the planning of an enhanced service to

customers. The survey indicated a high level of intended future use by respondents (as shown in the figure below), which indicates satisfaction with the facility and provides impetus for identifying ways in which the service to customers can be further improved.

% Customers Indicating Future Intention to Use AUSTOUCH

How to pay a bill at AUSTOUCH

At AUSTOUCH kiosks you can pay:

- ACTEW Corporation water & electricity bills
- ACT Housing accounts
- rates
- land tax
- parking and traffic fines

To pay your bills, you will need:

- **a valid EFTPOS card** (credit cards are not accepted)
- your PIN; and
- the bill you wish to pay

Of course, you must have enough money in your account and your bank's daily EFTPOS limit applies. The following screens will show you step-by-step instructions on how to pay a bill at any AUSTOUCH kiosk.

For help, phone 1 800 670 950

Next

Step 1: Touch the "Pay Your Bills" button on the left of the screen

About maxi

Electronic Commerce is no longer a dream, it is a reality. maxi multimedia pty ltd, a joint venture between NEC and ASPECT is proud to introduce an exciting, new multimedia experience. maxi is the new electronic way of delivering services and information; that's open 24 hours a day, every day of the year. Nothing like maxi is available anywhere else in the world. It's a first, designed and developed right here in Australia. The project has been brought to life as part of the Victorian Government's strategy. maxi is a state of the art project that:

- Lowers the cost of doing business
- Opens opportunities for new services and products
- Co-ordinates the delivery of services and information by different spheres of Business
- Makes government services more accessible

Go to maxi

What you can do

Questions

Products & Services

News and Updates

Places of Interest

About maxi

Contact maxi

Back

AU - Transaktionsmöglichkeiten (III)

- **Der Bescheid aus dem eigenen Drucker:**
- **In der Hauptstadt Canberra: Genehmigung zum Einsammeln von Brennholz**
- **online erhältlich**
- **und kann zu Hause ausgedruckt werden;**
- **daneben Möglichkeit der Online-Bezahlung von Gebühren etc.;**
- **vgl.: http://www.act.gov.au/trading/**

Permit to collect firewood over a 12 month period

Permit to collect firewood over a 12 month period

Please enter all applicable fields and click "Continue". All fields marked with a star (✳) must be entered.

Item Cost: $49.50

Do NOT proceed unless you have a printer.
After completing your payment online you will need to print the actual permit. You must have this printed permit with you at all times when collecting firewood.

✳ Surname

✳ Given name

✳ Residential address

  Postal address

  Work phone number   Mobile phone number

✳ Home phone number

  Email address

Firewood Collection Details:

Date Valid From   ✳   *(in form dd/mm/yyyy; date of permit must be today +/- 14 days)*

Vehicle or Trailer Rego ✳

Do NOT proceed unless you have a printer. After completing your payment online you will need to print the actual permit. You must have this printed permit with you at all times when collecting firewood.

Help

Feedback

This site was last updated on May 30, 2000

[ACT Government Home | Privacy | Copyright & Disclaimer]

URBAN SERVICES
VeriSign

Dog Infringement Payment

$49.50

Dog Infringement Payment

Please enter all applicable fields and click "Continue". All fields marked with a star (✳) <u>must be entered.</u>

Item Cost: *(as entered on form)*

✳ Infringement Notice Number

✳ Amount Payable

✳ Surname

✳ Given name

✳ Residential address

   Postal address

✳ Work phone number   Mobile phone number

✳ Home phone number

   Email address

[Help]

[Feedback]

This site was last updated on May 30, 2000

[[ACT Government Home](#) | [Privacy](#) | [Copyright & Disclaimer](#)]

URBAN SERVICES

VeriSign

Pathway: ACT Government Home

Internet Payments www.trading.act.gov.au

Search
Welcome
Our Services
Government
Business
Tourism
Community
What's New

To make a payment click on a transaction below, read the terms and conditions of the site and, if you wish to proceed, click
"I accept".

Payments

ACT Rates Payments	ACT Land Tax Payments

Requests

Requests for Lease Conveyancing Enquiries	Request for Drainage Plans*

*Click here to see a Drainage Plan Video

Publications

General	Gazettes & Legislation Annual Subscriptions	Legislation

Dogs

Application for Dog Registration	Dog Registration Renewal Payment	Dog Infringement Payment

Permits

Permit to collect firewood over a 12 month period

License Renewals

Sanitary Plumber	Advanced Sanitary Plumber	Water Supply Plumber
Journeyman Plumber	Gasfitter	Restricted LP Gasfitter
LP Gasfitter	Journeyman Gasfitter	Restricted Automotive Gasfitter - LPG
Restricted Automotive Gasfitter - NGV	Sprinkler Fitter	Journeyman Sprinkler Fitter

Internet Payments

Operative Drainer	Architect - Sole Practioner	Architect - Partnership
Architect - Company	Firewood Permits	Electrical Grade A

URBAN SERVICES *This site was last updated on April 27, 2000* **VeriSign**

[ACT Government Home | Privacy | Copyright & Disclaimer]

AU - Transaktionsmöglichkeiten (IV)

- **Bereich der Justiz:**
- **Klageeinreichung per E-Mail bei einer bestimmten Abteilung des Federal Courts**
- **(Diese Möglichkeit sollte eigentlich bis Ende Juni 2000 gegeben sein)**
- **http://www.fedcourt.gov.au/human_rights/ hr_faxmiddle.html**

Human Right.

WHEN | HOW | AFTER | WHAT | LEGAL | ORDERS | COSTS | FILING | LANGUAGES | CONTACT

E-FILING

The Court will introduce electronic filing in June 2000. E-filing will enable documents to be filed and lodged electronically and pay via credit card on-line.

FILING BY FAX

Documents can be filed by fax at any Registry of the Court. If proceedings have already commenced, any additional documents can also be filed by fax.

For further information on the special requirements for fax filing contact the Court Registry or visit its website at www.fedcourt.gov.au

AU - Electronic Procurement

- **Große Anstrengungen um die Ermöglichung und Ausweitung von Electronic Procurement**

  (= Öffentliches Beschaffungswesen mit Hilfe moderner Medien)

- **Zahlreiche innovative Projekte:**

  – **Government Electronic Procurement Implementation Strategy http://www.govonline.gov.au/projects/eprocurement/ImplementationStrategy.htm**

Government**Online**

A Commonwealth Government Initiative

About   Contact   Home   Projects   Publications   Search   Site Map

Government Electronic Procurement Implementation Strategy

General info: [Publications, speeches, media](#) - [Contact](#) - [Related links](#)

Project Overview

The [Commonwealth Electronic Procurement Implementation Strategy](#) (the Implementation Strategy) was released on 3 April 2000. The strategy consists of an overarching framework and a series of projects, and will assist Commonwealth agencies and their suppliers implement online procurement.

The e-procurement strategy sets two goals:

- The Commonwealth Government will pay all suppliers electronically by the end of 2000.
- All simple procurement suppliers who wish to deal with the Government Commonwealth electronically, using open standards, will be able to do so by the end of 2001.

The e-procurement strategy forms a component of the Government's overall [Online Strategy](#). It was developed through a broad consultation process with agencies and industry, who will continue to be involved in the implementation of the strategy..

The strategy includes the following projects and activities:

- **Enabling actions**—those projects that will ensure the enabling framework is present and that the strategy is implemented through consistent action (eg [Government Single Supplier Database](#), implementation of [standard remittance advice format](#) to facilitate e-payment).

- **Pilots and demonstrations**—where a demonstration approach is advisable; generally not to test technology, but rather to assess the business impacts of its introduction.

- **Cooperation with industry**—consulting with industry, seeking input to ensure industry interests (suppliers and e-commerce service providers) are represented, and participating in industry initiatives.

- **Cooperation with other jurisdictions**—working through the [Australian Procurement and Construction Council](#) to promote a national approach across government to online procurement.

- **Marketing and communications strategy**—developing and implementing a strategy to inform agencies and suppliers and encourage their participation.

- **Promoting best practice**—through monitoring e-procurement developments, promoting best practice, and facilitating exchange of information between agencies.

- **Monitoring progress**—identifying agency progress in achieving the strategy goals, and identifying impediments to implementation.

Additional information about these projects and activities is available in the Strategy and in the Government Electronic procurement part of this site.

General Information

■ Publications, speeches, media releases

► Commonwealth Electronic Procurement Implementation Strategy (PDF - 3021k)

► Commonwealth E-Procurement Strategy takes off *3/4/00*

► The Framework for National Cooperation on Electronic Commerce in Government Procurement

---

■ Contact details

Mr Saul Schneider
Assistant Manager, Electronic Commerce
Office for Government Online

phone:[+61] 02 6271 1596
email: saul.schneider@ogo.gov.au
fax: [+61] 02 6271 1698

■ Related links

► Government Single Supplier Database

► Remittance Advice

► BEP Government Tender Discoverability

► National Office for the Information Economy

► Australian Procurement and Construction Council

TOP ▲

About - Contact - Home - Projects - Publications - Search - Site Map

Office for Government Online

AU - Electronic Procurement (II)

- Business Entry Point Government Tender Discoverability http://www.govonline.gov.au/projects/eprocurement/BEPtenders.htm

- CETS (Commonwealth Electronic Tender System) http://www.govonline.gov.au/projects/eprocurement/CommonweatlthElectronicTenderSystem.htm

Government**Online** A Commonwealth Government Initiative

About   Contact   Home   Projects   Publications   Search   Site Map

Navigation: [Home](#) > [Projects](#) > [Government Electronic Procurement](#) > BEP Government Tender Discoverability

Business Entry Point Government Tender Discoverability

General info: [Contact](#) - [Related links](#)

Project Overview

OGO is managing the development of a discoverability capability for government tenders through the [Business Entry Point](#) (BEP). The site has been commissioned by the [Australian Procurement and Construction Ministerial Council](#) and will allow suppliers to access information on public tenders released by the Commonwealth, State and Territory Governments through a single search facility.

OGO is the lead agency for a project to enable users to access information about government public tenders (whether issued by the Commonwealth, a State or Territory Government) through the BEP. Currently all jurisdictions have their own tender websites – this project will provide a cross-jurisdictional search capability.

The project has been commissioned by the [Australian Procurement and Construction Council](#), a ministerial council that includes representatives from the Commonwealth, State and Territory governments.

OGO is working with other jurisdictions to define what tender data should be available, and with the BEP managers to develop the discoverability capability.

It is intended that jurisdictions will be able to upload tender notice data automatically from their tender websites (in the case of the Commonwealth, this is the [Government Advertising Site](#)). This will ensure there will be no impact on government users:- once procurement officers have lodged their tender notices with the website for their jurisdiction, they will not need to repeat the process for the [BEP website](#). A pilot site is being evaluated, and is planned for release later in 2000.

TOP ▲

General Information

▮ Contact details

Mr [Saul Schneider](#)
Assistant Manager, Electronic Commerce
Office for Government Online

phone:[+61] 02 6271 1596
email: [saul.schneider@ogo.gov.au](#)
fax: [+61] 02 6271 1698

▮ Related links

► [Business Entry Point website](#)

► [Government Advertising Website](#)

► [Australian Procurement and Construction Council](#)

TOP ▲

Government**Online** A Commonwealth Government Initiative

About Contact Home Projects Publications Search Site Map

Navigation: **Home** > **Projects** > **Government Electronic Procurement** > Commonwealth Electronic Tender System

Commonwealth Electronic Tender System

General info: **Contact** - **Related links** - **Publications, speeches, media**

Project Overview

The Office for Government Online (OGO) is developing the Commonwealth Electronic Tender System (CETS): an Online Tender Management System for use by Commonwealth agencies. OGO will be trialing this system with a small group of agencies for three months. If successful, other Commonwealth agencies will be invited to use the system. OGO is funding the cost of the trial. The use of CETS will be voluntary and will not, at this point, act to remove agencies mandatory reporting obligations for purchasing.

CETS will allow agencies to securely distribute and receive Tender documentation electronically via the World Wide Web. There will be a free online registration available for suppliers, which will need to be completed before downloading tender documentation. This will ensure suppliers can be advised of any changes to tender documentation. The system is based on the Tender System developed by the South Australian Department of Administrative and Information Services.

System Security

All CETS transaction will occur in a secure environment using Secure Socket Layer (SSL) technology. Suppliers will upload tender responses, which are then encrypted using public key technology. The electronic tender box is date and time locked and can only be opened by the authorised officers using their private key. OGO plans to upgrade the security of the system to use Gatekeeper-compliant digital certificates, when available.

TOP ▲

General Information

■ Contact details

Ms Abha Bedi
Assistant Manager, Electronic Commerce
Office for Government Online

phone:[+61] 02 6271 1623
email: abha.bedi@ogo.gov.au
fax: [+61] 02 6271 1698

■ Related links

► National Office for the Information Economy

► Australian Procurement and Construction Council

► South Australian Government Tenders & Contracts website

► Gatekeeper

TOP ▲

■ Publications, speeches, media releases

► *GovernmentOnline: the Commonwealth Government's Strategy* - April 2000 (PDF - 243k)

► Commonwealth Electronic Procurement Implementation Strategy (PDF - 3021k)

► The Framework for National Cooperation on Electronic Commerce in Government Procurement

---

About - Contact - Home - Projects - Publications - Search - Site Map

Office for Government Online

AU - Electronic Procurement (III)

- **Tatsächliche Umsetzungen:**
- **Basis in Canberra (Ausschreibungen) http://www.basis.act.gov.au/**
- **SA Tenders & Contracts in Südaustralien: http://www.tenders.sa.gov.au/**
- **Queensland Government Marketplace http://www.qgm.qld.gov.au/**
- **SDS Online in Queensland (Bestellsystem für Behörden) http://www.sdsonline.qld.gov.au/**

Welcome to basis on the 'net

Buyers and Sellers Information Service **(basis)** is an ACT Government initiative that provides a match-maker service for suppliers located in the Australian Capital Region.

It brings together Regional buyers and sellers by publishing an electronic Regional Business Directory, which lists suppliers (products and services) and business opportunities across all levels of government.

The **basis** website has also been developed to provide information on ACT Government Purchasing Policy, Principles & Guidelines; Procurement Training opportunities; and provides details of Contracts Arranged by Urban Services.

What's New?

Visitors to this Site : 43279

| ACT Purchasing Policy | ACT Purchasing Training | Business Opportunities |
Business Directory | Quick Finds |
| Government Links | Business Links | E Commerce | Good News Stories | basis Information | About Us |
| **Home** |

Navigation (left sidebar):

- ACT Purchasing Policy
- ACT Purchasing Training
- Business Opportunities
- Business Directory
- Contracts Arranged
- Quick Finds
- Government Links
- Business Links
- E-Commerce
- Good News Stories
- basis Information
- About Us
- Home

URBAN SERVICES

Internet Integration by
Fulton Technology

ACT Purchasing Policy

ACT Purchasing Training

Business Opportunities

Business Directory

Contracts Arranged

Quick Finds

Government Links

Business Links

E-Commerce

Good News Stories

basis Information

About Us

Home

URBAN SERVICES

About Us

[ACT Contracts and Purchasing](#)
[ACT Purchasing Policy](#)

ACT Contracts and Purchasing

ACT Contracts and Purchasing provides specialist advice to ACT Government agencies and their suppliers on contractual matters and purchasing policy, and advises
local registered suppliers of business opportunities in the delivery of services to the ACT community.

We provide a comprehensive service for all our clients. Our tender and contract documents reflect current ACT Government purchasing policies and are updated regularly to ensure currency.

We provide our clients with:

Advice

- Best practice procurement
- Quality Assurance
- Risk assessment and management
- Probity
- Goods and Services Tax (GST)
- Year 2000 Compliance

Tender Process

- Tender document preparation
- Development of contract conditions
- Identification of contractors, consultants, suppliers
- Distribution of Tender documents
- Secure Tender box
- Tender evaluation plans
- Contract negotiations
- Preparation of formal contracts

Contract Management

- Financial guarantees management
- Contract variations and extensions
- Contract performance
- Dispute resolution

Experience

- 350 Contracts per year valued in excess of $80 million

CONTACTS:

Tom McDonald, A/g Manager	02 6207 5540
	Email: tom.mcdonald@act.gov.au
Bruce Henderson, A/g Assistant Manager	02 6207 5564
	Email: bruce.henderson@act.gov.au
Postal Address:	ACT Contracts and Purchasing
	Department of Urban Services
	PO Box 158
	Canberra ACT 2601
Location:	Level 4, Macarthur House
	12 Wattle Street
	LYNEHAM ACT 2602
	Fax 02 6207 5543

Back to top

ACT Purchasing Policy

ACT Contracts and Purchasing develops purchasing policy and guidelines for all areas of the ACT Government. The six principles on which the policy is based are:

- Achieving value for money
- Use of open and effective competition processes
- Risk Management
- Buying locally
- Ethical behaviour and probity; and
- Environmentally responsible purchasing

A series of guidelines have been developed by ACT Contracts and Purchasing, explaining the applications of the six policy principles, and related issues. Both the policies and the guidelines are available on the Internet at **www.basis.act.gov.au**

A purchasing hotline is available to answer queries about most purchasing practices and interpretation of the policies. Most queries are answered immediately, and issues requiring detailed interpretation are generally answered within 24 hours.

Mark Czehowsky, Manager	02 6207 5566

Email: mark.czehowsky@act.gov.au

Greg Guyder, Systems   02 6207 0418

Email: greg.guyder@act.gov.au

basis Helpline   02 6207 7377

Postal Address: ACT Contracts and Purchasing
Department of Urban Services
PO Box 158
Canberra ACT 2601

Location: Level 4, Macarthur House
12 Wattle Street
LYNEHAM ACT 2602
Fax 02 6207 7366

[Back to top](#)

| [ACT Purchasing Policy](#) | [ACT Purchasing Training](#) | [Business Opportunities](#) |
[Business Directory](#) | [Quick Finds](#) |
| [Government Links](#) | [Business Links](#) | [E Commerce](#) | [Good News Stories](#) | [basis Information](#) | [About Us](#) |
| **[Home](#)** |

[Internet Integration by Fulton Technology](#)

SA Tenders & Contracts

Tenders / Search / Links / About Us / News / Help / Feedback / Home

www.tenders.sa.gov

SA Tenders & Contracts

view and
respond to
TENDERS

..do a site
SEARCH

..locate other
tender **LINKS**

..need more
INFORMATION?

..read the latest
**NEWS &
PUBLICATIONS**

..need some
HELP?

Government
of South Australia

ELECTRONIC
TENDER
BOX

Welcome to SA Tenders & Contracts - the South Australian Government's tender bulletin board. SA Tenders and Contracts provides electronic access to all publicly available government bidding opportunities and is an electronic commerce initiative of the South Australia Government's Procurement Reform Strategy.

Save time! Become a regular user. Click Here

Username:

Password:

N E W S	**N E W S**
E-Purchase SA - brochure	**E-Purchase SA - information for suppliers**
E-Purchase SA is an electronic purchasing initiative being introduced by the South Australian Government. Download an information brochure providing an overview of E-Purchase SA. To receive future updates about E-Purchase SA please send your contact details to E-PurchaseSA@saugov.sa.gov.au	E-Purchase SA is an electronic purchasing initiative being introduced by the South Australian Government. Download a document outlining the next steps for suppliers to start receiving the benefits of E-Purchase SA. To receive future updates about E-Purchase SA please send your contact details to E-PurchaseSA@saugov.sa.gov.au

South Australia
Central

This site uses advanced features only available in
Netscape 3.0+ or Internet Explorer 4.0+.
For full functionality please download an appropriate browser. This site also contains PDF documents which require Adobe Acrobat Reader.
This site is best viewed in 800x600 screen resolution.

FREE Microsoft Internet Explorer

NETSCAPE Now! 3.0

Get Acrobat Reader Adobe

Credits

SA Tenders & Contracts

Tenders I Search I Links I About Us I News I Help I Feedback I Home
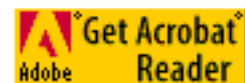
ABOUT US

Welcome to SA Tenders & Contracts the South Australian Government's tenders and contracts bulletin board. SA Tenders and Contracts provides electronic access to all publicly available government procurement information, including bidding opportunities and is an electronic commerce initiative of the South Australia Government's Procurement Reform Program.

Our Approach

SA Tenders & Contracts features convenient links to other established State and Commonwealth government tender web sites, the capacity to down-load selective tender documents for easy access to tender information as well as offering an Electronic Lodgement Service on selected tenders.

SA Government News and Publications incorporates facilities to access news items and down-loadable publications from the SA Government Purchasing Task Force and State Supply Board.

The site also includes facilities to allow regular users to register which streamlines the down-load process and the site will shortly include summary information about existing South Australian Government contracts.

Site Management

The site is managed by the Department of Administrative and Information Services - Electronic Procurement group. Tender information is managed by the individual agency responsible for the bidding opportunity. For further information about the operation of this site, please use the feedback form or contact:

Central Web Administrator
Wakefield House, Level 11
30 Wakefield Street Adelaide SA 5000
phone (08) 8226 5022
email tenders@saugov.sa.gov.au

Current Tenders | Search | Links | About Us | Feedback
News & Publications | Help | Home

Disclaimer

Copyright© Government of South Australia 1997.

SA Tenders & Contracts

Tenders / Search / Links / About Us / News / Help / Feedback / Home

TENDERS

You may either search for tenders or browse the categories below

- Building, Construction and Maintenance Services (20 entries)
- Cleaning Equipment and Supplies (2 entries)
- Commercial, Military and Private Vehicles, Accessories and Components (1 entry)
- Communications, Computer Equipment, Peripherals, Components and Supplies (2 entries)
- Distribution and Conditioning Systems, Equipment, and Components (1 entry)
- Drugs and Pharmaceutical Products (1 entry)
- Education and Training Services (1 entry)
- Farming, Fishing, Forestry and Wildlife Contracting Services (1 entry)
- Financial and Insurance Services (1 entry)
- Industrial Cleaning Services (2 entries)
- Management, Business Professionals and Administrative Services (3 entries)
- Medical Equipment, Accessories and Supplies (6 entries)
- Printing, Photographic and Audio/Visual Equipment and Supplies (2 entries)
- Public Utilities and Public Sector Related Services (1 entry)
- Research and Science-Based Services (1 entry)
- Sale Tender (6 entries)

Current Tenders | Search | Links | About Us | Feedback
News & Publications | Help | Home

Disclaimer

Copyright© Government of South Australia 1997.

TENDERS

Categories: Commercial, Military and Private Vehicles, Accessories and Components

Commercial, Military and Private Vehicles, Accessories and Components

TENDER FOR THE SUPPLY OF (1) TRACTOR FITTED WITH FRONT END LOADER

WBT00102   West Beach Trust

DOWNLOAD
UNAVAILABLE   Request for Tender

The machine is to be used on small projects at the Adelaide Shores Golf Courses and Accommodation Areas of West Beach Trust.

Closing Time: 2:00pm Adelaide Time, 01 Aug 2000

Specifications: Mr Graham Wilke
                          Ph: (08)8356 7555 (7.30am-4.00pm Mon-Fri)
                          West Beach Trust
                          PO Box 69
                          Glenelg SA 5045

Queensland Purchasing
government marketplace

department of public works

Queensland Government

are you a Government supplier?

are you a Government buyer?

The Queensland Government Marketplace provides information about Queensland Government purchasing and business opportunities

About us

www.qld.gov.au

SDS-online

SDS
Queensland Government
A member of
Queensland Services Group
Department of **Public Works**

About SDS

Life in the 21st century is speeding up and reaching out…

From missions to Mars to the invisible world of microchips, DNA and atoms, from the Internet and E-mail to 24-hour media scrutiny, modern life stretches into areas we've only imagined before. SDS keeps up with the pace of life in the 21st century with the products and the reach to meet the needs of modern organisations.

Customer Confidence with SDS

SDS provides a complete buying service and a comprehensive range of over 9,000 different products to public sector and government-funded organisations, complies with the State Purchasing Policy and sources products from Queensland and Australian manufacturers with an emphasis on recycled or environmentally friendly production. With our exciting furniture line, suited for ongoing needs or one off projects, and our general merchandise range encompassing pens and paper to hardware, cleaning and health specialty items, our customers are confident of finding what they need from SDS.

Cutting Edge Convenience with SDS

Ordering from SDS is easy too. Already over 3,500 customers are using our Internet purchasing system, SDS Online at http://www.sdsonline.qld.gov.au/ to browse and purchase items they need. With features like ordering history, fast find and built in authorisation, SDS Online streamlines purchasing and saves time and labour for any organisation.

Regional customers appreciate the convenience of SDS Online and our comprehensive mail order catalogue while south east Queensland customers enjoy the added bonus of walk-in service at SDS Express, our retail shop in Brisbane's CBD, and the chance to "try and buy" at our Zillmere showroom. And everyone benefits from the bulk buying power, specialised public sector knowledge, local investment, freed-up purchasing time and market leadership that SDS provides.

Complete Commitment

SDS is all about giving customers the best – service, price, products, advice and outcomes of the purchasing process. Whether through our Fixed Price policy, our transport and despatch innovations, our ordering and advisory support and our specialised knowledge, SDS is committed to ensuring our customers obtain and retain the maximum benefits of dealing with us for furniture and general merchandise needs.

As a member of the Queensland Services Group under the Department of Public Works, SDS is the Queensland Government's own supplier of general merchandise, furniture, equipment and the day-to-day supplies that every Department and agency needs.

So enjoy our 2000/2001 SDS catalogue; you'll find it contains exciting and valuable services and products guaranteed with the convenience, commitment and confidence that SDS customers enjoy.

Quality Assurance

SDS is committed to providing quality service to valuable clients by supplying the right products at the right price.

As a result of our reliability, quality, performance and value, SDS was awarded quality assured status (AS/NZS ISO 9002) in 1995. Since then, our systematic continuous improvement plans have ensured we've passed each six-monthly audit with flying colours.

Faster to us, faster to you!

SDS offers four different ways to make ordering supplies easier and faster. And we can even tailor our systems to suit your needs. Contact our customer service staff for more information.

SDS Online www.sdsonline.qld.gov.au

Speeding up the process is our award-winning e-commerce Internet site; the easiest way to browse our catalogue and place orders. Simply select the items you require and with a click of your mouse, your order is e-mailed to us immediately.

BuyLine 1800 801 123

Call us to order your supplies toll-free. Our helpful customer service staff are available between 8am and 5pm weekdays.

Fill 'n' Fax 07 3866 0220

Just complete the order form provided in this catalogue and fax it to SDS. If you use the form often, photocopy the original or contact our customer service staff for more copies.

Mail PO Box 344 Zillmere Q 4034

Pop an order form in the mail and send it to us at SDS customer service.

Fazit

- **Neuseeland:**
- **Im internationalen Vergleich überdurchschnittlich.**
- **Aber noch keine „raffinierten" E-Transactions möglich.**
- **Langsam, aber stetig werden sich weitere Verbesserungen einstellen!**

Fazit (II)

- **Australien:**

- **Wirklich vorbildliche Ansätze, die im internationalen Vergleich eine Spitzenstellung einnehmen!**

- **Aber die Informationsmöglichkeiten müssen noch weiter in die Tiefe gehen und die bereits klugen Transaktionsmöglichkeiten müssen auch auf komplexes Verwaltungshandeln erstreckt werden.**

Fazit (III)

- **Besonders überzeugend an Australien:**

- **Die Innovationen werden auf eine breite technische und gedankliche Grundlage gestellt.**

- **Ein zielgerichtetes und systematisches Vorgehen ist erkennbar.**

Danke für Ihr Interesse !

Kontaktadressen

- **Verfasser:**
- **Rainer Schölch**

  Bergstraße 4

  D-69427 Mudau
- **Telefon: 06284/ 929 440**

  und: 0175/ 33 17 112
- **E-Mail: RSchoelch@t-online.de**
- **Internet: http://www.rainer-schoelch.de**

Kontaktadressen (II)

- **Forschungsprojekt: Regieren und Verwalten im Informationszeitalter**
- **Univ.-Prof. Heinrich Reinermann**
- **Dr. Jörn von Lucke**
- **Forschungsinstitut für öffentliche Verwaltung (FÖV) bei der Deutschen Hochschule für Verwaltungswissenschaften**
- **Postfach 1409, D-67324 Speyer**
- **Freiherr-vom-Stein-Str. 2, D-67346 Speyer**

Kontaktadressen (III)

- **Telefon: 06232-654 325 (Prof. Reinermann)**
- **Telefon: 06232-654 376 (Dr. von Lucke)**
- **Telefax: 06232-654 290 (FÖV)**
- **Telefax: 06232-654 407 (Sekretariat)**

Kontaktadressen (IV)

- **E-Mail: reinermann@dhv-speyer.de**
- **E-Mail: lucke@dhv-speyer.de**
- **Internet: http://foev.dhv-speyer.de/ruvii (Projekt)**
- **Internet: http://www.dhv-speyer.de/rei (Lehrstuhl Prof. Reinermann)**
- **Internet: http://members.tripod.de/Lucke (Dr. von Lucke)**